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YOUR PARTNER FOR BUSINESS TECHNOLOGY

Bethel University

Bethel University is a leader in Christian higher education with approximately 6,200 students from 48 states and 29 countries enrolled in undergraduate, graduate, seminary, and adult education programs. Based in St. Paul, Minn., with additional seminary locations on both coasts, Bethel University offers bachelors and advanced degrees in nearly 100 relevant fields.

The Challenge

Maintaining their printers had become a full time job for Bethel University. They had one employee whose main task was to implement, train, fix issues, and service all of their printers. Bethel University wanted to be able to bill back each department to their individual budget, however, there was no organization or process in place to do that. Also, every department was individually ordering their own toner. Bethel University wanted to take control of their printers and organize a way to easily and efficiently track their printer costs.

The Solution

Imaging Path offered a solution that was based on a cost per page program, which allowed Bethel University to pay only for prints used. This price per page would include all parts, labor, and supplies for all of their printers. Imaging Path would handle all printer problems and provide fast service to fix printers, freeing Bethel's one full-time employee to be better utilized for more complicated tasks. Also, Imaging Path would provide Fleet Management Audit software to provide a way for Bethel University to automatically collect their print meters. This would allow Bethel University to see where prints are made and give them the information needed to charge back individual departments based on their monthly print volumes.

The Result

Over a one-year period, Bethel University has seen their printer issues completely disappear. They now have an organized system for efficiently ordering toner where it is provided on an as needed basis, eliminating overstocking. Bethel University is also now able to effectively bill back individual departments for their prints and supplies, allowing them to take control of all output device costs and better manage their print fleet. Having this control lets them pinpoint their highest print volume locations and in the future be educated and intentional in their output device decisions. Not only has Bethel University been able to reassign one full time employee to new tasks, they have seen savings on their overall printing costs. For what they used to spend on toner alone, now they receive service, toner, labor, shipping and parts for all their printers. Also, Imaging Path's preventative maintenance is helping their printers run more efficiently overall.

“Imaging Path has served our organization very well.”



“We now receive service, toner, parts, labor, and shipping for what we used to spend on toner alone.”