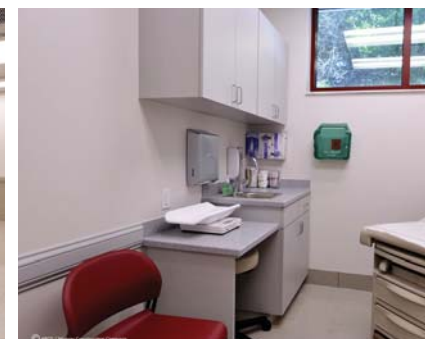




www.tampafamilyhc.com



Quality, caring, and accessible health care services are a few of the qualities our community has come to expect from our health care providers when they entrust us with their medical care. In November of 1984 TFHC had (1) health center with few patients. By the beginning of 2015, we are serving patients at 14 health centers and employ over 550 professionals. For over 30 years, TFHC has upheld these standards with special focus on the following principle: *You, the patient, are our #1 priority.*



Everything we do is in your best interest - that is Our Pledge to Our Community. It's not enough for us to have a mission statement on a website- we need to live it every day. It is our pledge to actively participate in health fairs, offer health screenings, and contribute to public health initiatives which affect our community. Our health care professionals openly share their knowledge and experience by speaking about chronic illness, disease prevention/vaccination programs, and other health-related issues.

You are Important. You, as our patient, play a vital role in our mission's success. TFHC advocates its patients as "partners" in making decisions regarding their health care. We are accredited as a "Patient Centered Medical Home" (PCMH) and encourage you to take an active role in your health care. As your medical home, we have the ability to offer much more than a regular doctor's office. Housed all under one roof, we are the "one-stop" health care facility that includes medical, dental, women's care and any pharmaceutical services.

In closing, our Mission (to provide quality, caring and accessible health care) rests upon the foundation of serving the health care needs of our diverse community, and that means YOU! Thank you for placing your trust in us and we appreciate the opportunity to provide care for you and your family.

Sincerely,

Charles Bottoms

President and Chief Executive Officer

TAMPA FAMILY

580

Team Members

and growing!

- 60 Medical Providers
- 17 Dental Providers
- 11 Pharmacists
- 3 Behavioral/Mental Health Providers
- 11 Certified Application Counselors

Interesting TFHC Facts:

- The longest tenured employee has served at TFHC for nearly 20 years.
- Our Board of Directors is comprised of community-based volunteers from across the Tampa Bay area.
- In 2014, TFHC helped over 3,000 homeless residents with their health care needs.
- Our total budget - \$35 million
- Our annual payroll - \$22+ million
- Our minimum wage - \$10 an hour





YES WE ARE!

LARGEST
PRIMARY HEALTH
CARE PROVIDER
for Hillsborough
County Health
Care Plan



OUR PATIENTS

OVER
40,000
Assigned
Medicaid Patients

WE ACCEPT

- Medicaid HMOs
 - Amerigroup
 - Better Health
 - Humana Medical Plan
 - Magellan
 - Sunshine Health
 - WellCare/StayWell
- Medicaid PSN
 - Prestige Health Choice
 - Integral
- Medicare
- Medicare HMOs
 - Advantra/Coventry
 - Americare
 - Amerivantage
 - Molina
 - Simply
 - United (Evercare/MCR Complete)
 - WellCare
- Dental HMO's
 - MCNA
 - DentaQuest
- Children's Medical Services (CMS)
- Healthy Kids
 - Amerigroup
 - StayWell
- Hillsborough Cnty. Healthcare Plan
- Private health insurance
- Sliding fee based on income
- Credit/Debit Cards
 - Visa
 - Mastercard
 - Discover



TAMPA FAMILY HEALTH CENTERS

ORGANIZATION

Board of Directors

Ms. Stephanie Losurdo
President

Mr. Hilrie Kemp, Jr.
Vice President

Mr. Jerry Mason
Treasurer

Mr. Brian Doster
Secretary

Mr. H. Eric Perez
Member
Past Board President

Mr. Earl Lawton
Member

Ms. Jackie Walker
Member

Mr. Rod White
Member

Ms. Damaris Vieira
Member

Ms. Lucy Stewart
Member

Executive Staff

Mr. Charles R. Bottoms
Chief Executive Officer

Mr. Edward P. Kucher
Chief Operations Officer

Mrs. Sherry Hoback
Chief Clinical Services Officer

Dr. Coleman Pratt
Chief Medical Officer

Dr. Dina Howell
Chief Dental Officer

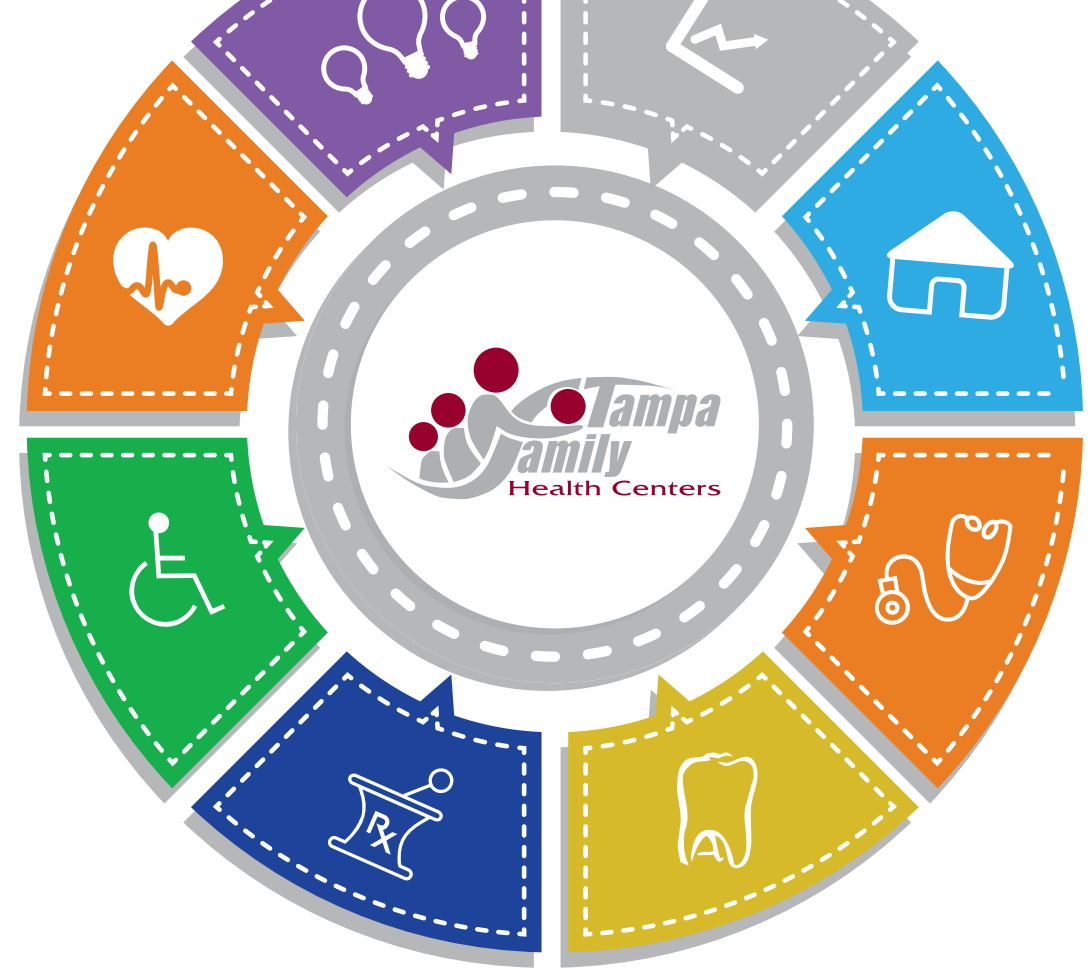
Dr. Jacqueline S. McLaughlin
Chief OB Services Officer

Mr. Thomas D. Curtis, IV
Chief Financial Officer


Mr. Abraham Polanco
Chief Information Officer

Mr. Robert Flannery
Corporate Compliance Officer






 Tampa Community Health Center opened first dental care service site at Lee Davis Neighborhood Service Center


 Application Submitted based on the community initiative of the bureau of Primary Health Care for a grant to establish a Community Health Center in Urban Tampa, creating Tampa Community Health Center (now known as TFHC)

1984

1988

1998


 Tampa Community Health Center opened designated location to service Homeless residents of Hillsborough County

The Florida Association of Community Health Centers (FACHC) is designated as Florida's Primary Care Association (PCA). The primary mission of FACHC is to improve access to quality health services by bringing together agencies, legislators and key persons able to affect health care services. Learn more about FACHC and the FQHCs detailed in this report at our website: <http://www.fachc.org>

IMPLAN® (IMpact analysis for PLANning) economic impact modeling system is used to create complete, extremely detailed Social Accounting Matrices (SAMs) and Multiplier Models of local economies. These SAMs illustrate a complete picture of the economy and are used to generate predictive input-output multipliers for estimating economic impacts. IMPLAN data sets are made of local data which are specific to the region being modeled and estimates of trade flows. These data are combined by the IMPLAN software to form the picture of the local economy.





THE ECONOMIC IMPACT OF

Tampa Family Health Centers

Prepared by **FACHC**
THE VOICE OF PRIMARY CARE
 Florida Association of Community Health Centers

Tampa Family Health Centers, Inc. (TFHC) provides comprehensive, culturally competent, quality primary health care services to medically underserved communities for more than 30 years. TFHC operates 14 service locations throughout Hillsborough County and two mobile medical and mobile dental units. These sites provided more than 230,000 medical and dental visits to over 77,000 patients in 2014 – of which 87.7% of those reported as having incomes at or below 200% of the poverty level and about 80% were either uninsured or on Medicaid.

Using IMPLAN modeling software, our state primary care association, the Florida Association of Community Health Centers (FACHC), has determined the overall economic impact of Tampa Family Health Centers' Hillsborough County locations is \$57.9 million. There is an additional return on investment of \$0.65 for each \$1.00 invested in this FQHC.

This analysis is meant to provide only a fair evaluation of the purely economic impact of the TFHC service locations in Hillsborough County.

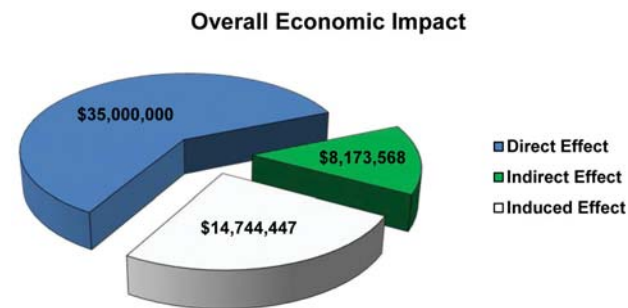
The FQHC also acts as a valuable employer, accounting for 694 jobs throughout the county. In addition to the 520 positions at the health center (direct jobs), 174 additional jobs are created as a result of re-spending (indirect jobs) and response to need created by the health center (induced jobs). In other words, when an employee (direct job) spends

wages, these dollars are injected into the community and create/pay towards employers hiring (indirect jobs). Employment provided through this Center not only strengthens the communities' social fabric by reducing unemployment and poverty, but the safety net services also reduce local hospital and physician bad debt and charity care, while improving access to services that might otherwise be out of reach (fiscal and transportation) to many individuals.

The total governmental revenue generated for Hillsborough County as a result of the FQHC's presence; as the overall (federal and state) impact in this regard totals \$7.2 million.

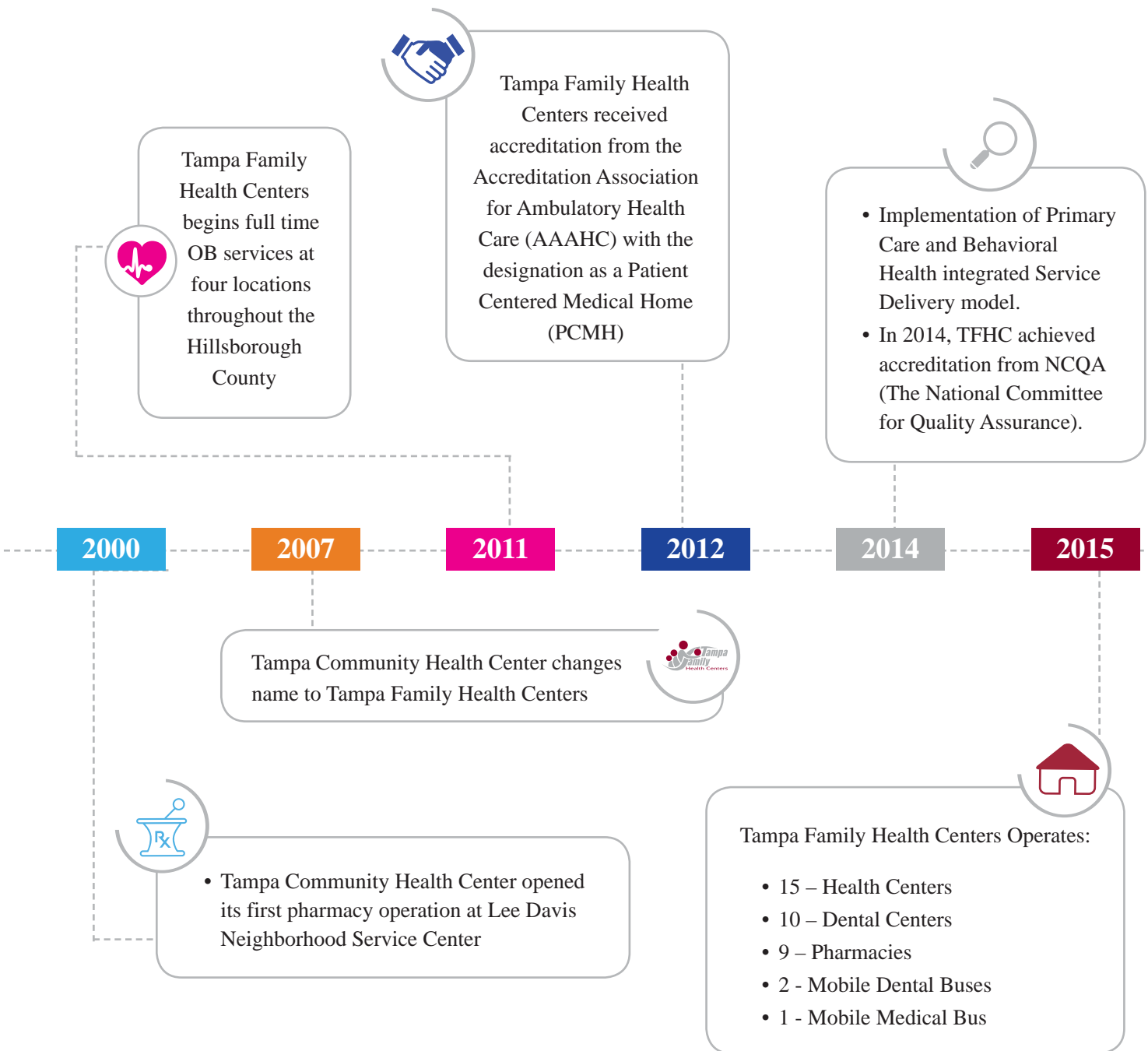
As a result of community health centers, the health care system sees a reduction in costs, since these provider settings reduce more expensive inpatient care by substituting preventive care. It is imperative to local economies to continue funding these vital assets that are placed strategically throughout the most vulnerable and needy populations.

Learn more about FQHCs at the U.S. Bureau of Primary Care (BPHC) website: <http://bphc.hrsa.gov/index.html>



OUR MISSION

At Tampa Family Health Centers our goal is to provide quality, caring and accessible health care to a culturally diverse community.



WE SERVE OUR COMMUNITY



Tampa Family Health Centers (TFHC) is a not-for-profit company dedicated to providing high quality, accessible medical care to under served communities of Hillsborough County. With fourteen conveniently located health centers to serve patients, TFHC provides a full range of comprehensive health services, including family practice, internal medicine, pediatrics, obstetrics/gynecology, family planning, Dental, pharmacy and behavioral health. Our fees are assessed on a sliding scale based on a patient's income. No patients will be turned away because of inability to pay for services.

TFHC provides preventive health maintenance, disease management and education to our patients:

- Family Practice
- Internal Medicine
- Pediatrics
- Obstetrics/Gynecology
- Family Planning
- Dental
- Pharmacy
- Behavioral Health/Mental Health
- Disease Management:
Asthma, Diabetes, Hypertension, and Obesity
- Routine Health Maintenance
- Immunizations



Accredited by:
**ACCREDITATION ASSOCIATION
for AMBULATORY HEALTH CARE**

KEY INDICATORS

15
Health
Centers

- 80,000** Individual Patients
- 195,000** Medical Visits
- 41,000** Dental Visits
- 230,000** Prescriptions Filled
- 50,000** Enabling Services Visits

1. 9827 N. Sheldon Rd., Tampa, FL 33635
2. 8213 W. Waters Ave. Tampa, FL 33615
3. 7814 N. Dale Mabry Hwy., Tampa, FL 33614
4. 2103 N. Rome Ave., Tampa, FL 33607
5. 3901 S. Westshore Blvd., Tampa, FL 33611
6. 13601 N. 22nd St., Tampa, FL 33613
7. 1502 E. Fowler Ave., Tampa, FL 33612
8. 8108 N. Nebraska Ave., Tampa, FL 33604
9. 4620 N. 22nd St., Tampa, FL 33610
10. 7608 Causeway Blvd., Tampa, Florida 33619
11. 1514 N. Florida Ave. Ste 300, , Tampa, FL 33602
12. 5611 Sheldon Rd., Tampa, FL 33615
13. 6216 East Sligh Ave., Tampa, FL 33617
14. 302 W. Fletcher Ave., Tampa, FL 33612
15. 4422 E. Columbus Dr., Tampa, FL 33605

