

OUR BUSINESS

Etihaad Airways, the national airline of the United Arab Emirates, was set up by Royal (Amiri) Decree in July 2003. Etihad Airways commenced operations in November 2003 and is one of the world's fastest growing airlines.

This airline has received a range of awards that reflect its position as one of the world's leading premium airline brands, including 'World's Leading Airline' at the World Travel Awards for six consecutive years.

While its main business is the international air transportation of passengers, Etihad Airways also operates Etihad Cargo, Etihad Holidays, Etihad Airways Engineering and Etihad Airport Services, as well as managing a global loyalty program and other aviation and non-aviation related businesses.



ALITALIA AND ETIHAD AIRWAYS COMMEMORATE OPENING OF JOINT PAVILION AT EXPO MILANO 2015

On 1 May Alitalia and Etihad Airways celebrated the opening of their joint pavilion at Expo Milano 2015, which is currently taking place under the theme of 'Feeding the Planet, Energy for Life' until 31 October.

The airlines are Official Global Carriers of the event, which is expected to attract around 20 million visitors from across the world over the six-month period.

Serving as a highlight of the Expo experience, Alitalia and Etihad Airways' two-storey pavilion has a prime location next to Palazzo Italia and covers 1,150 square metres. The ground floor is open to all visitors and includes a Social Hub, which provides a multimedia experience around the theme of 'Connecting the World Journey', using cutting-edge technology and large interactive screens.

Another highlight of the ground floor is the Imagination Lounge, where several daily cooking demonstrations will be conducted by celebrity chefs, including Italy's Gabriele Rubini, famously known as Chef Rubio, and the UAE's Chef Khulood Atiq, an Emirati culinary consultant for Abu Dhabi Tourism & Culture Authority (TCA Abu Dhabi).

The first floor includes an exclusive lounge, where top Alitalia and Etihad Airways clients and selected guests can relax in a luxurious and comfortable environment, and experience the airlines' award-winning products first hand.

Alitalia and Etihad Airways play a key role in bringing visitors to the event, with an estimated eight million attendees travelling to the event by air. The airlines offer the best network to accommodate these visitors and, together with their partners, connect with over 850 destinations worldwide, surpassing those offered by any other competitor.

OUR LATEST AWARDS

2015 Luxury Travel magazine:

- ▲ Best First Class Airline

2015 Air Transport News:

- ▲ Cargo Airline of the Year

2015 Top Travel magazine, China:

- ▲ Best First Class Cabin

2015 Aviation 100 Awards – Airline Economics magazine:

- ▲ Airline of the Year

2015 IFEC & Inflight magazine:

- ▲ Airline of the Year

2014 Global Traveler Awards:

- ▲ Airline of the Year
- ▲ Best Airline in the Middle East
- ▲ Best Airport Staff / Gate Agents

2014 World Travel Awards:

- ▲ World's Leading Airline
- ▲ World's Leading First Class
- ▲ World's Leading Airline Cabin Crew

2014 CAPA Aviation Awards for Excellence:

- ▲ Airline of the Year

2014 Aviation Business Awards:

- ▲ Airline of the Year
- ▲ Cargo Operator of the Year
- ▲ MRO Service Provider of the Year

2014 Middle East HR Excellence Awards:

- ▲ Employer of the Year





HIGHLIGHTS (March 2015)

- Worldwide airline share prices rose two per cent in March but the trend has been broadly flat in Q1, consistent with the rally in crude oil prices during the same period.
- After falling more than 50 per cent by the end of 2014, crude oil prices have rebounded to \$60/bbl.
- Q4 financial results show continued gains in the US and a positive turn-around in Asia Pacific.
- Passenger yields in the US are starting to weaken and fares in other regions fell further, reflecting downward pressure from earlier declines in fuel related costs.
- Air transport volumes continued to expand at 5-6 per cent trend, as FTKs surged from a temporary boost to demand.
- Growth in seats rebounded in February, but remains below expansion in volumes.
- Air freight load factors continued a sideways trend in February as passenger loads started to improve, particularly on international markets.

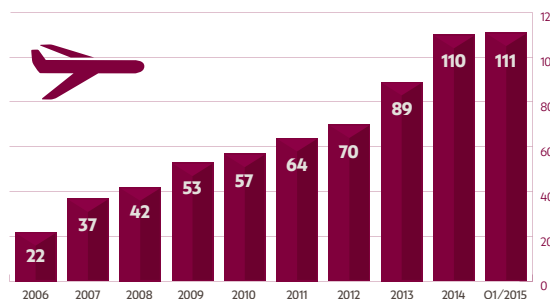
YTD 2015 Vs YTD 2014:

	RPKs	ASKs	PLF	FTK	AFTK	FLF
Africa	-1.4%	-0.4%	66.7%	5.5%	2.4%	28.9%
Asia Pacific	6.6%	6.5%	78.0%	12.7%	8.5%	52.8%
Europe	4.7%	3.6%	76.9%	-0.2%	2.9%	46.0%
Latin America	7.8%	6.4%	81.2%	-8.6%	0.0%	36.3%
Middle East	8.3%	10.4%	78.8%	15.2%	17.3%	43.1%
North America	3.1%	3.8%	79.8%	4.8%	0.3%	36.2%
Total market	5.3%	5.3%	78.1%	7.5%	5.7%	44.6%

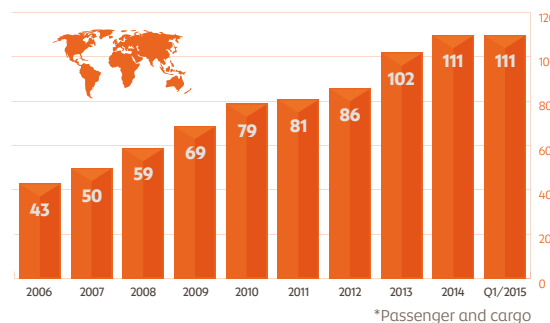
RPK: Revenue-Passenger-Kilometres; ASK: Available-Seat-Kilometres; PLF: Passenger-Load-Factor; FTK: Freight-Tonne-Kilometres; AFTK: Available Freight Tonne Kilometres; FLF: Freight Load Factor;
All Figures are expressed in % change Year-on-Year except PLF and FLF which are the load factors for the specific month.

OUR BUSINESS - 2015

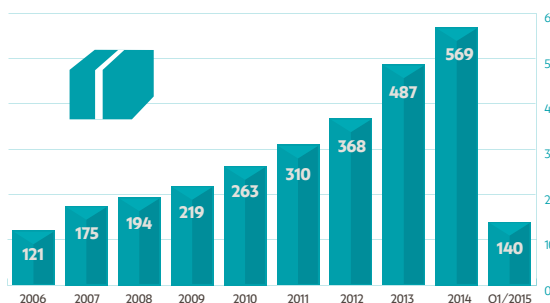
FLEET



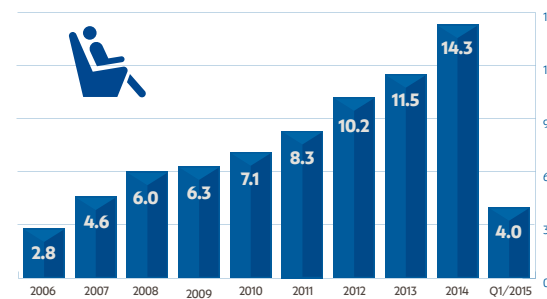
DESTINATIONS *



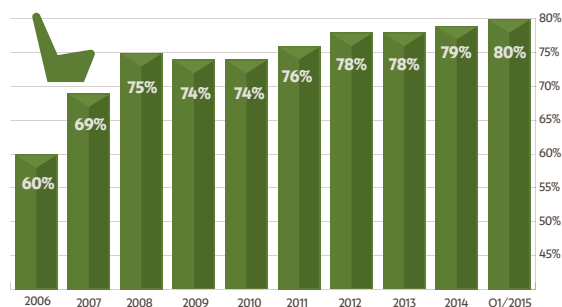
CARGO TONNAGE ('000T)



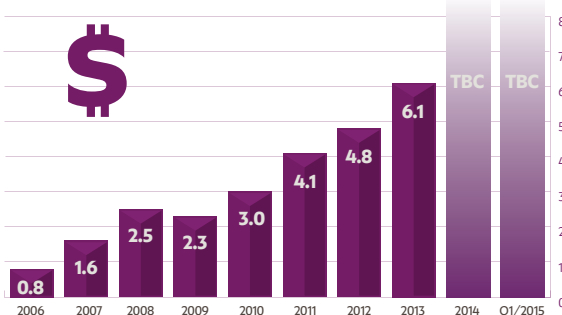
REVENUE PASSENGERS (M)



SEAT FACTOR (%)

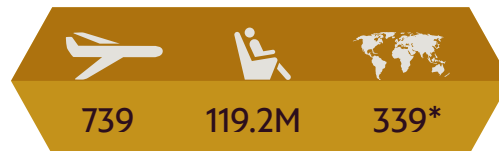


REVENUE (US\$ B)**

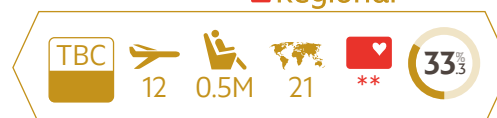


**Financial results for 2014 to be announced in due course

OUR EQUITY PARTNERS



*Combined unique destinations with Etihad Airways



Subject to regulatory approval

**Combined membership with Etihad Loyalty Program, Etihad Guest: 3.1 million members

OUR CODESHARE PARTNERS

Our codeshares give us a combined passenger and cargo network of nearly 550 destinations, and over 21,000 flights per week, more than any other Middle Eastern airline.

Etihad Airways currently has 195 interline relationships and 49 codeshare partnerships in place with:

- Aegean Airlines
- Aerolineas Argentinas
- Aer Lingus
- Air Astana
- airBaltic
- airberlin
- Air Canada
- Air Europa
- Air France
- Air Malta
- Air New Zealand
- AirSERBIA
- Air Seychelles
- Alitalia
- All Nippon Airways
- American Airlines
- Asiana Airlines
- Bangkok Airways
- Belavia (Belarusian Airlines)
- SN Brussels Airlines
- China Eastern Airlines
- Cyprus Airways
- Czech Airlines
- Darwin Airline (Etihad Regional)
- Flybe
- Garuda Indonesia
- Gol Linhas Aéreas Inteligentes
- Hainan Airlines
- Hong Kong Airlines
- Jet Airways
- JetBlue Airways
- Kenya Airways
- KLM Royal Dutch Airlines
- Korean Air Lines
- Malaysia Airlines
- Middle East Airlines
- NAS Air (flynas)
- Niki (flyniki)
- Philippine Airlines
- Royal Air Maroc
- SAS
- Siberia Airlines (S7 Airlines)
- SNCF
- South African Airways
- SriLankan Airlines
- TAP Portugal
- Turkish Airlines
- Vietnam Airlines
- Virgin Australia

KOREAN FINANCE LEASE FOR SECOND A380

Etihad Airways has completed a Korean finance lease for its second new Airbus A380 aircraft. The funding was provided by way of a private placement with a group of major Korean institutional investors and was arranged by London-based aviation finance specialists Magi Partners in conjunction with their Korean associates, Youjee Partners. The deal follows meetings between Etihad Airways and Korean investors in early 2014 and a competitive global request for proposals last summer.

INAUGURAL B787 FLIGHT

Etihad Airways introduced its first Boeing 787 Dreamliner into commercial service with the departure of the inaugural flight from Abu Dhabi to Düsseldorf on Sunday, 1 February.

16
aircraft
to join the fleet
in 2015



OUR FLEET

Etihad Airways' fleet is one of the youngest in the world and, as at 31 March 2015, comprised 111 passenger and cargo aircraft:

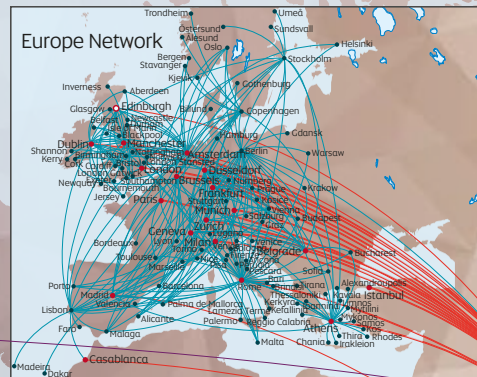
Aircraft type	Current Fleet	Aircraft arrivals 2015-2025
Airbus A320 family	30	33
Airbus A330 family	28	-
Airbus A340 family	11	-
Airbus A350	-	62
Airbus A380	1	9
Boeing 787	2	69
Boeing 777 family	29	26
Airbus 330-200F (Freighter)	4	1
Boeing 777-200F (Freighter)	3	1
Boeing 747-F (Freighter)	3	-
Total	111	201



FAST FACTS AND FIGURES

Q1/2015

WORLDWIDE ROUTE NETWORK



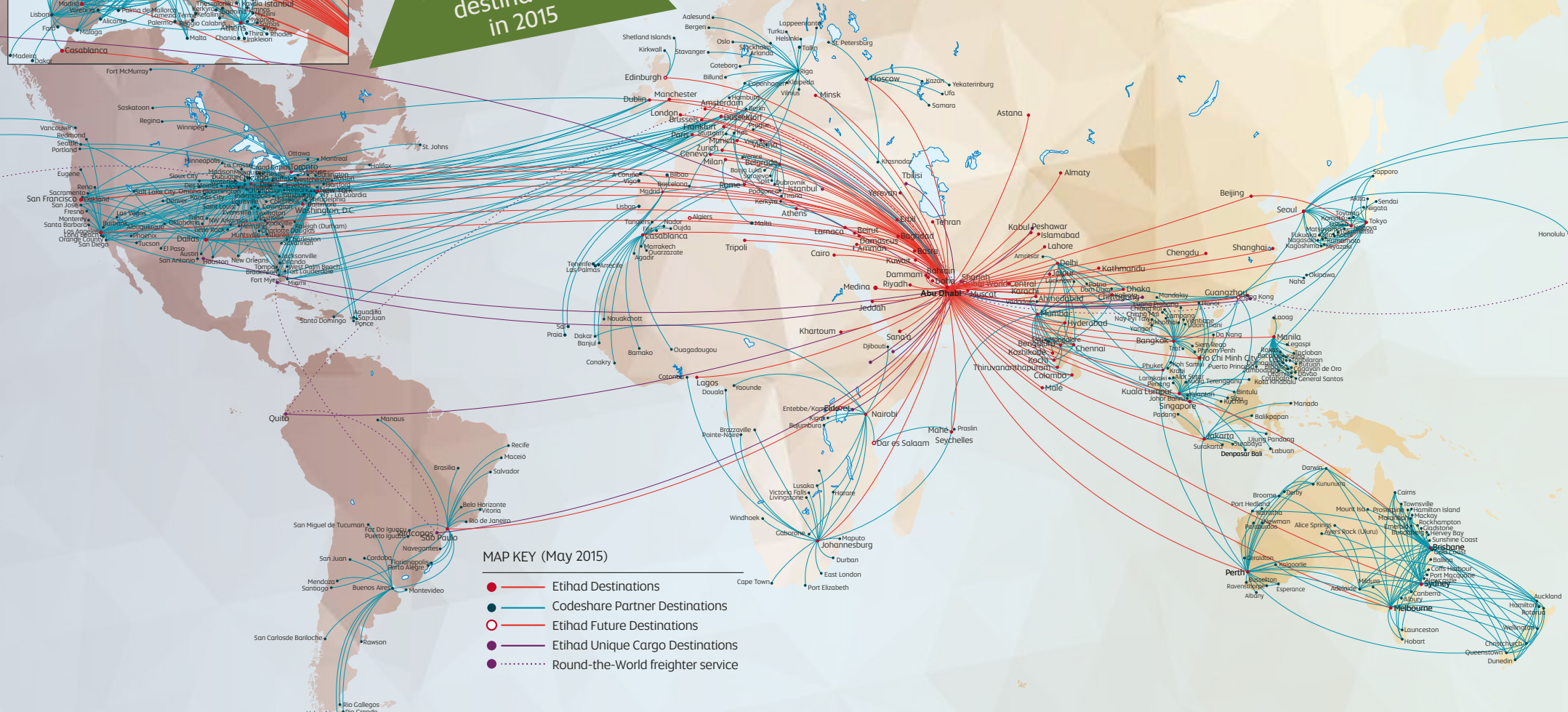
6
NEW PASSENGER
destinations
in 2015

Etihad Airways currently serves 108 existing and announced passenger and cargo destinations in 66 countries, including:

Abu Dhabi, Ahmedabad, Almaty, Amman, Amsterdam, Astana, Athens, Baghdad, Bahrain, Bangkok, Basrah, Beijing, Beirut, Belgrade, Bengaluru (Bangalore), Brisbane, Brussels, Cairo, Calicut, Casablanca, Chengdu, Chennai, Chicago, Cochin, Colombo, Dallas, Damascus, Dammam, Dar es Salaam (1 December 2015), Delhi, Dhaka, Doha, Dublin, Düsseldorf, Edinburgh (8 June 2015), Entebbe (1 May 2015), Erbil, Frankfurt, Geneva, Ho Chi Minh City, Hong Kong (15 June 2015), Hyderabad, Islamabad, Istanbul, Jaipur, Jakarta, Jeddah, Johannesburg, Karachi, Kathmandu, Khartoum,

Kolkata, Kuala Lumpur, Kuwait, Lagos, Lahore, Larnaca, London Heathrow, Los Angeles, Madrid, Maldives, Manchester, Manila, Medina, Melbourne, Milan, Minsk, Moscow, Mumbai, Munich, Muscat, Nagoya, Nairobi, New York, Paris, Perth, Peshawar, Phuket, Riyadh, Rome, Sana'a, San Francisco, São Paulo, Seoul, Seychelles, Shanghai, Singapore, Sydney, Tehran, Thiruvananthapuram, Tokyo, Toronto, Tripoli, Washington D.C., Yerevan and Zürich.

The airline also operates cargo freighters to 14 freighter-only destinations that include: Bogatá, Chittagong, Dar es Salaam, Djibouti, Dubai World Central, Eldoret, Guangzhou, Hanoi, Hong Kong, Houston, Kabul, Miami, Sharjah and Tbilisi.



- MAP KEY (May 2015)**
- Etihad Destinations
 - Codeshare Partner Destinations
 - Etihad Unique Cargo Destinations
 - Round-the-World freighter service

NEWS UPDATE

Darwin Airline investment approval

Switzerland's Federal Office of Civil Aviation (FOCA) has approved Etihad Airways' 33.3 per cent investment in the Swiss regional carrier Darwin Airline. Lugano-based Darwin Airline has operated as Etihad Regional under a brand and partnership agreement with Etihad Airways since January 2014 and the approval means that both airlines are able to leverage fully the benefits of their partnership, including codesharing on each other's flights within and beyond Europe.



Alitalia strategy for success revealed

Etihad Airways' strategic partner Alitalia has announced its strategy to develop into a competitive, sustainably profitable business by 2017. The new Alitalia entity, which began operations on January 1, will introduce new routes, new product and service standards, a new cost management strategy, and new branding.

The first of these new routes, from Venice to Abu Dhabi and from Milan to Abu Dhabi, were launched on 29 March.

Jet Airways to launch freighter operations

Equity partner Jet Airways launched freighter operations in April using an A330-200F aircraft wet-leased from Etihad Airways. With an operating base in New Delhi, the new services will operate to a number of international and domestic destinations including Bangalore, Hong Kong, Hanoi and Singapore.

Air Seychelles' network development

Air Seychelles will launch three non-stop flights per week to Paris from July, replacing the current twice-weekly service to the French capital via Abu Dhabi, and dramatically increase weekly frequencies on its regional network from April. It is also upgrading its flights to Mauritius and Mumbai to a four-per-week service and will operate an additional third weekly flight to Antananarivo in Madagascar, bringing an additional 21,000 regional return seats to Seychelles per year.

In addition, Etihad Airways and Air Seychelles will together offer a double daily service between Seychelles and Abu Dhabi, up from the current 13 flights per week.

SAA launches new daily service to Abu Dhabi

As a result of the expanded partnership agreement, South African Airways (SAA) has launched a new daily service between Johannesburg and Abu Dhabi which, combined with Etihad Airways existing daily service, provides a double-daily frequency on this route. Guests travelling outbound from South Africa can now access up to 49 new codeshare destinations which, subject to regulatory approval, connect through Etihad Airways' hub in Abu Dhabi, to key destinations across its global network, in the GCC region, in Europe, North and South East Asia, the Indian Subcontinent and Australia.

Additionally, Etihad Airways' guests are provided with enhanced access into Africa, on South African Airways new service from Abu Dhabi to Johannesburg and, subject to regulatory approval, onwards to 17 codeshare destinations across South African Airways' network in Africa.

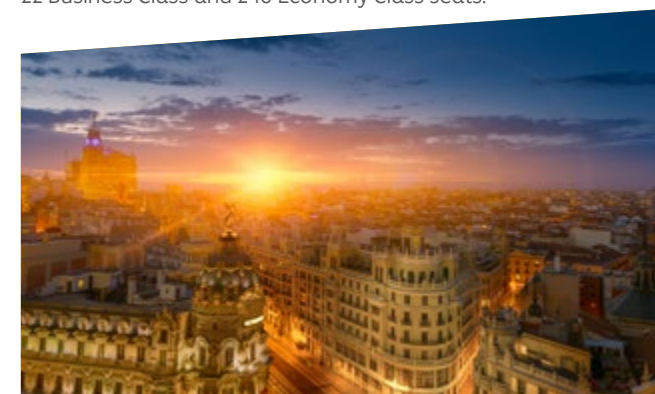


US preclearance for all US-bound flights

The US Customs and Border Protection Facility (US-CBP) in Terminal 3 at Abu Dhabi International Airport opened on 15 January 15 for flights EY103 to New York JFK and EY183 to San Francisco. This means that passengers on all Etihad Airways flights to the US are now able to pre-clear US Customs and Border Protection in Abu Dhabi before boarding.

Launch of Madrid operation

On 30 March Etihad Airways commenced its new four-times-a-week, non-stop services between Abu Dhabi and Madrid, the capital and largest city of Spain. The route is operated using a two-class Airbus A330-200 aircraft, configured to carry 262 guests, with 22 Business Class and 240 Economy Class seats.



Daily flights to Tehran

Etihad Airways has increased its flights between Abu Dhabi and Tehran, the capital of Iran, from three flights a week to a daily service from 15 April. Adding 1,088 new seats per week to the route, the additional Tehran flights will provide daily connections to key markets in the US, the Gulf region, Africa, Asia and Australia.

Daily Kolkata and third daily Mumbai flights launched

On 15 February Etihad Airways launched daily flights between Abu Dhabi and Kolkata, the airline's 11th destination in India and its first in North Eastern India. Kolkata is a commercial and financial hub with a metropolitan population of approximately 14.1 million people. The airline has also started a third daily service between Abu Dhabi and Mumbai.



New Cargo solution for pharmaceuticals

Etihad Cargo has unveiled TempCheck, a new cargo solution created to ensure the integrity of all temperature-sensitive pharmaceutical and healthcare products as they are transported around the world. TempCheck incorporates the latest equipment, processes and operating procedures to keep all pharmaceutical products within a temperature controlled environment at every stage of the journey, from the cool room facility to the ramp, and from the aircraft to the customer.

New Hermes cargo management system

Etihad Cargo has successfully cutover to a new air cargo management system to provide its customers with greater communication and improved handling processes. The new state-of-the-art system provides an integrated IT solution that encompasses all the physical handling, documentation and messages, and ensures customers are better informed through real-time shipment tracking.

Worldwide preferred sales agreements

Hala Abu Dhabi is cooperating with 45 leading tour operators worldwide to promote Abu Dhabi as a tourist destination. Preferred sales agreements have been signed in 23 countries across the Americas, Europe, the Middle East, Africa, Asia and Australia to expand the reach of Etihad Airways' popular 'Stopover in Abu Dhabi' program, aimed at passengers transiting in the UAE capital.

Introducing Etihad Guest Platinum tier

To align Etihad Guest with the loyalty programs of partner airlines, including Topbonus at airberlin and Jet Privilege at Jet Airways, the Gold Elite tier of the Etihad Guest program has been renamed as Platinum. The name change has no impact on the way members earn or redeem Etihad Guest Miles. Members' accumulated miles, existing Gold Elite benefits, and membership numbers will automatically be transferred to their new Platinum membership.



Top 10 safety rating

Etihad Airways has been recognised as one of the top 10 safest airlines in the world. The internationally regarded website www.AirlineRatings.com selected Etihad Airways as one of the safest airlines for 2015 out of a list of 449 global airlines monitored. The Airline Ratings system takes into account a variety of factors related to audits from aviation's governing bodies and lead associations, as well as government audits and the airlines' own records.

Boeing 787 flights to Washington and Mumbai

Starting on 15 March, Etihad Airways has deployed a Boeing 787-9 Dreamliner aircraft on the daily Washington, D.C. and Mumbai services, marking the US and Indian debut of the airline's next generation First, Business and Economy class products.

Etihad Airways said it is expanding its codeshare coverage in Northeast Asia, as it expands codeshare partnership with **Asiana Airlines** (Airline Route, 30-Mar-2015). From 29-Mar-2015, Etihad will codeshare on the following Asiana services between Korea and Japan: Seoul Incheon-Fukuoka; Seoul Incheon-Kumamoto; Seoul Incheon-Matsuyama; Seoul Incheon-Miyazaki; Seoul Incheon-Osaka Kansai and Seoul Incheon-Takamatsu.

Additional flights for Chinese New Year

Etihad Airways and equity partner Air Seychelles in association with Caissa Touristic, one of China's largest travel agencies, are operating additional flights between the Seychelles and Beijing via Abu Dhabi for the Chinese New Year holidays. Two round trips are offered during the peak travel period until February 27 to cater to the strong demand from China to Seychelles. The flights are operated using an Air Seychelles Airbus A330-200 aircraft with Etihad Airways service.

Airbus A380 to take flight to New York

Etihad Airways' new Airbus A380 service will take flight between New York and Abu Dhabi from December 1, 2015. The airline will continue to offer double daily service between the two cities. The addition of the A380 will allow Etihad Airways to match capacity with increased demand. The two daily flights will offer guests traveling from New York access to 709 weekly connections to 34 markets across the Gulf, Middle East, Indian subcontinent, Africa and South East Asia.



OUR SALES

Sales teams are based in every market in which the airline operates. Each market is managed by a General Manager who reports into one of seven geographical regions, led by a regional Vice President. The regions include:

- The Americas;
- Europe;
- Middle East, North Africa and Levant;
- UAE;
- Sub Sahara and the Indian Ocean;
- Asia Pacific North and the Indian Subcontinent, and
- Asia Pacific South and Australasia.

Global Accounts: a dedicated global sales team manages the commercial relationships with the airline's biggest customers across a wide variety of industry sectors. These key partners include: multinational corporate accounts, travel management companies, online travel agents, tour operators, marine and student agents and specialist consolidators.

Hala Travel Management: is a joint venture between Etihad Airways (80 per cent) and BCD Travel (20 per cent) providing various travel management services to the Government of Abu Dhabi and its clients and supporting the growing requirement for a comprehensive service for corporate and government clients, including global airline reservations, hotel accommodation, car rental and insurance.

'Essential Abu Dhabi': promotes awareness of Abu Dhabi, the capital of the UAE, as one of the world's top business and tourist destinations. A detailed directory of the Emirate's attractions and exclusive offers on a wide range of products and services, including hotel accommodation, dining, shopping and cultural activities in more than 35 venues in Abu Dhabi, is available on the dedicated website: www.essentialabudhabi.com

Hala Abu Dhabi: is Etihad Airways' in-house destination management company (DMC) offering full event and leisure planning services, providing tailor-made solutions, from visa processing, travel, accommodation and tours and safaris, to venue selection and conference facilities.



Global contact centres: Etihad Airways currently has three global contact centres located in Abu Dhabi, Al Ain and Manchester, employing over 600 people who serve guests in 39 markets in 15 languages. The teams handle over 8,000 calls per day. Etihad Airways has set up an all-female call centre in Al Ain with the team of Emirati women, the first of its kind, being a key example of the airline's Emiratization program in action.

Etihad Cargo: operates a fleet of 10 dedicated cargo aircraft that fly on scheduled services to 38 of the airline's passenger destinations in Europe, the Middle East, Asia and Africa. The airline also operates cargo freighters to a further 14 freighter-only destinations that include: Bogotá, Chittagong, Dar es Salaam, Djibouti, Dubai World Central, Eldoret, Guangzhou, Hanoi, Hong Kong, Houston, Kabul, Miami, Moscow, Sharjah and Tbilisi. Worldwide freighter charter services are also available, and further information can be found at: www.etihadcargo.com

Access Abu Dhabi: is an innovative joint initiative between Etihad Airways and Abu Dhabi Tourism and Culture Authority (TCA Abu Dhabi) that promotes the Emirate as a leading leisure destination, and provides international trade partners with 'Preferred Incentive Packages' that include dedicated sales and marketing support, joint roadshows and familiarisation programs.

Etihad.com: is an integrated sales and marketing channel for the airline. The website is available in 15 languages – English, Arabic, French, German, Italian, Chinese, Japanese, Korean, Thai, Russian, Spanish (European), Portuguese (Brazilian), Greek, Turkish and Dutch. There are over 100 country-specific websites where customers can book flights, arrange car hire, chauffeur service, travel insurance, check in, view flight status, update and manage their bookings. Customers can join the Etihad Guest frequent flyer program online, view their mileage transactions, see Reward offers and also claim miles retrospectively. Details about holiday packages offered by Etihad Holidays are also available on select site editions and are now bookable online.

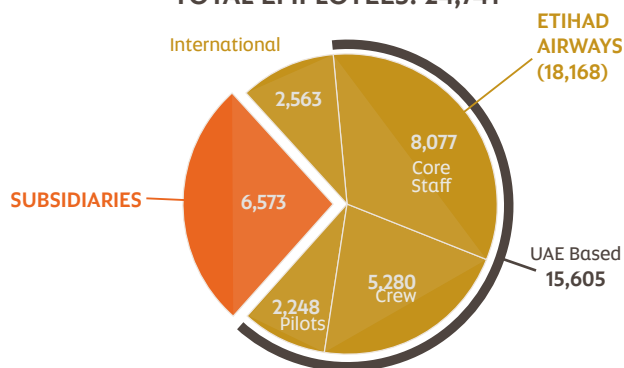
Etihad Holidays: through our strong partnerships with our airline partners, tourism boards, international hotel chains and tourism service providers, Etihad Holidays offers a range of popular snow skiing, cruises and safari holiday packages, and tours and excursions to over 140 destinations in 45 countries in Africa, Australia, Asia, Europe, the Middle East and the Americas.



OUR PEOPLE

Etihad Airways is one of the world's leading airlines, and its continued success will be driven by its people, and the ability to source, develop, engage and deliver a highly focused multicultural workforce that is committed to its guests, and to each other.

TOTAL EMPLOYEES: 24,741



The performance-driven culture created at the airline includes a robust performance appraisal process, objective-setting, and a focus on regular one-to-one discussions. The airline is building a meritocracy, where global opportunities, training and rewards are provided to those who excel.

Etihad Airways' global employee opinion survey results defined key people initiative – including managerial effectiveness training and Shukran, an employee recognition scheme.

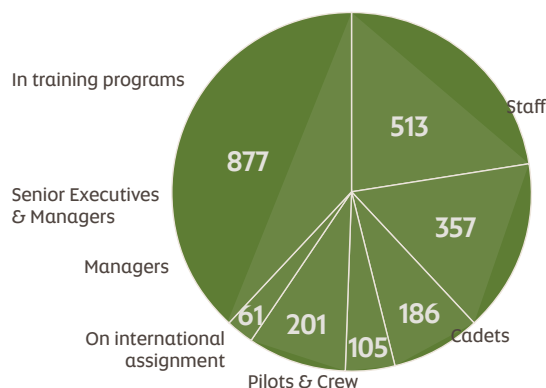
Etihad Airways continues to source talent at a high volume

- In 2015, Etihad Airways will welcome nearly 1,000 new employees.
- Recruitment for international locations represented nine per cent of total new joiners
 - 22 per cent of all vacancies will be filled internally in 2015

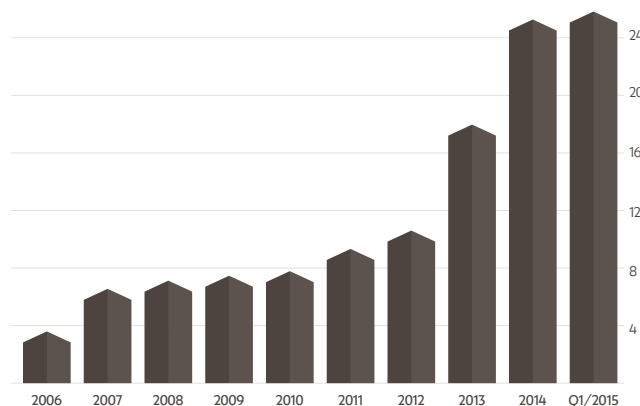
UAE national sourcing and development within Etihad

As the UAE's national airline, Etihad Airways is committed to building a successful Emirati workforce (currently 24 per cent of the core workforce) with strong career paths to develop sustainable human resources for Etihad Airways and the UAE.

EMIRATI EMPLOYEES: 2,195



EMPLOYEE GROWTH ('000 persons)



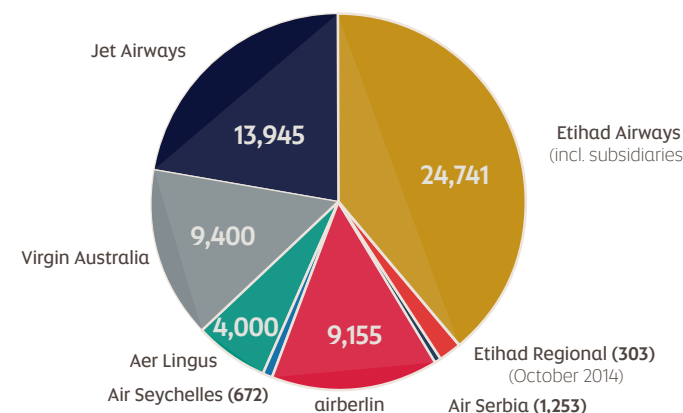
6,000 Emiratis to join in next five years

Etihad Airways has announced plans to substantially boost the number of UAE nationals employed in the airline as part of its award-winning national development strategy. More than 6,000 Emiratis will be offered jobs that span the spectrum of the airline's operations over the next five years, as the airline continues to collaborate with a range of UAE government, educational and Emiratisation institutions to develop a generation of Emirati aviation leaders in the future.



The airline currently employs over 2,000 Emirati nationals in over 45 international locations. They constitute the number one nationality group amongst the workforce, as well as the number one nationality group at manager and higher management levels.

EY & EQUITY PARTNER HEADCOUNT: 63,469



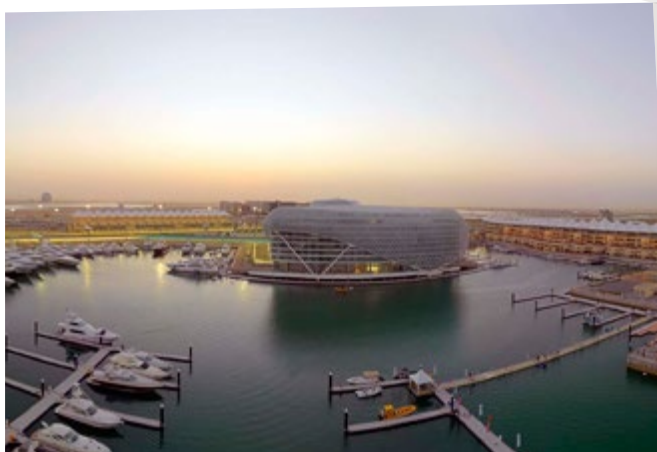
OUR COMMUNITY

Etihad Airways continues to drive economic growth

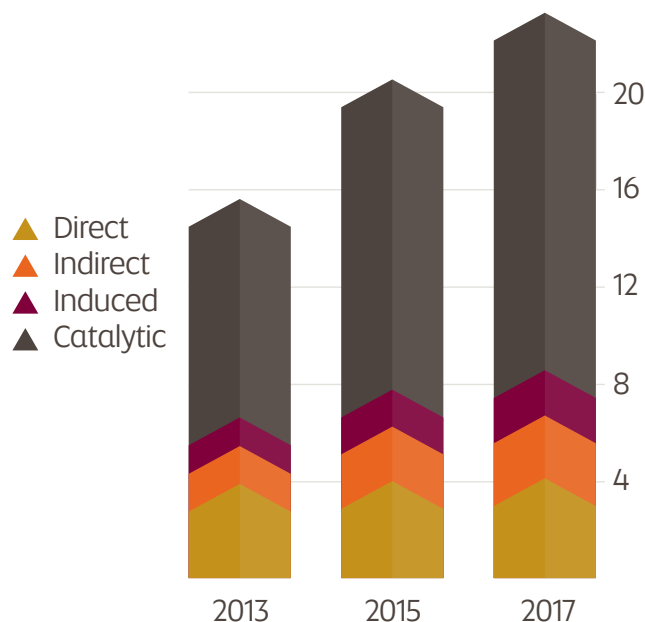
According to the latest study by leading UK think tank, Oxford Economics, Etihad Airways and its partners continue to play a crucial role in supporting and driving economic growth in the UAE.

The airline's growth and sustained commercial success are good for Abu Dhabi. The economic contributions are classified into four key areas: direct (within Etihad Airways), indirect (suppliers to Etihad Airways), induced (spending of direct and indirect employees), and catalytic (impacts on other industries).

Etihad Airways, together with its equity partners, subsidiaries and joint-ventures, contributed a total of US\$15.6 billion to Abu Dhabi's GDP in 2013. This represents 12.8 per cent of the non-oil GDP of the Emirate. In addition, it supported 180,000 jobs in total.



FUTURE CONTRIBUTION (US\$ B)



Direct economic contribution:

The airline contributed US\$3.3 billion to Abu Dhabi's GDP in 2013.

Indirect economic contribution:

Etihad Airways made an indirect economic contribution of US\$1.7 billion and supported an additional 23,323 jobs in 2013 through fuel purchases, maintenance and repair, airport rental and landing fees, marketing, advertising, IT ventures and communications.

Induced economic contribution:

An induced GDP contribution of US\$1.6 billion and 22,296 additional jobs can be attributed to money spent during 2013 by employees of Etihad Airways and its suppliers.

Catalytic economic contribution:

Etihad Airways played an important role in improving air links between Abu Dhabi and the rest of the global economy, and the airline's expanding network was a key factor in encouraging businesses to invest in the Emirate and the UAE. These activities provided a catalytic economic contribution of nearly US\$9 billion, and supported nearly 118,484 jobs in 2013.

Etihad Airways was also a key contributor to the development and growth of tourism in the UAE, carrying 11.5 million passengers through its hub in Abu Dhabi.

Etihad Airways recognised for CSR approach

Etihad Airways received two awards for 'Best Sustainability Communication Program' and 'Sustainability Manager of the Year' at the Abu Dhabi Sustainability Group's first awards ceremony. In the first category for Best Sustainability Communication Program, the airline was successful for its 'BIOjet: Flight Path to Sustainability' program while Linden Coppell, Head of Sustainability at Etihad Airways, won the Sustainability Manager of the Year award.

The Biojet initiative was undertaken to create a commercially viable alternative to aviation fuel in Abu Dhabi, and saw vital progress made in the approval of a new technology pathway for aviation biofuel, which will be of significance to the global aviation industry.

Linden Coppell has driven the biofuel agenda for Etihad Airways, starting with ensuring founding member status of the Masdar Institute-led 'Sustainable Bioenergy Research Consortium', alongside Boeing and UOP Honeywell. While the Biojet program provided a further means of developing and establishing aviation biofuels here in the UAE.

Linden and her team also developed and formalised several of the company's community initiatives including the launch of 'iVolunteer', which attracted over 500 members in its first few months, and allowed several employee groups to work on projects in developing countries.

The Abu Dhabi Sustainability Group was established in June 2008 as a forum of members who have signed the AD SG declaration, committing to adopt best practices of sustainability management and reporting and to actively participate in AD SG activities.

