

pardalote by



THE USER SCENARIO

a day in the life of a visually impaired traveller

james, 30
visually impaired
enjoys traveling, exploring
independent





James arrives at SFO for a trip to a new city

The train stations' loud speakers are not working properly making it difficult to understand which train is next and which direction it is going





Unable to read the map he asks a fellow passenger for assistance

The Asian Art Museum is close but he can't find the entrance





The Disitor Center has no information for the visually impaired tourist

This street car station is hard to find even for residents and non disabled persons





James is relying on strangers to help him find his way - he is unsure of which street he is currently on and is becoming disoriented

James finds a braille sign but has not yet learned how to read it





The muni car is visually overloaded

At a tourist spot there is an auditory overload





Going home:
Finding the audio feature proves
to be challenging

His trip was not enjoyable and he
is less likely to travel again - He
would not recommend travelling to
San Francisco to others

