




PALACE
RESORTS®
CANCUN • RIVIERA MAYA
ISLA MUJERES • COZUMEL

FEATURING
HARD ROCK HOTEL CASINO PUNTA CANA AND
LE BLANC SPA RESORT, CANCUN A LUXURY BRAND BY PALACE RESORTS





Moon Palace Golf Spa & Resort

TRAVEL IMPRESSIONS INTRODUCES ALL-INCLUSIVE PALACE RESORTS

Palace Resorts are located in some of the most stunning tropical locations in Mexico, situated on white sand beaches and crystal blue waters. Each Palace Resort offers flawless personal service paired with signature amenities, luxurious accommodations and savory cuisine creating an all-inclusive experience like no other.

Situated on a picturesque white sand beach spanning across 121 acres of land this all-inclusive Caribbean resort is sure to provide you with a vacation that you will never forget. Hard Rock Hotel & Casino Punta Cana, a AAA Four Diamond resort, holds the largest casino in the Dominican Republic covering 45,000 square feet of gaming space.

Le Blanc Spa Resort is a luxurious AAA Five Diamond adults-only resort is known for its impeccable service averaging one staff member per guest. Le Blanc's personalized butler service anticipates every need, making pampering a guarantee.

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HOTEL RATINGS

★★★★★ LUXURY

Premium hotels and resorts located in choice settings with exquisite surroundings. They offer the finest guest services and amenities, tailored to the needs of the discriminating traveler.

★★★★½ SUPERIOR

Tastefully furnished accommodations in beautiful surroundings, offering a broad range of upscale services and amenities.

ALL-INCLUSIVE PACKAGE PRICES ARE PER PERSON AND INCLUDE:

- Roundtrip airport/hotel transfers
- Hotel accommodations
- Hotel tax and service charges
- All meals, drinks and snacks
- Non-motorized watersports
- Daily activities
- Nightly entertainment
- Much more!



★★★★½ **BEACH PALACE**
Cancun

With a premier location in the heart of Cancun's Hotel Zone and modern facilities this resort creates an unforgettable escape. This resort features 287 luxurious accommodations. The kids club is for children ages 4-12. Guests can enjoy an outdoor pool with swim-up bar, a spectacular beach, fine dining and spa services. Couples can enjoy a wedding on the rooftop sky terrace or on the beach.



★★★★½ **CANCUN PALACE**
Cancun

This all-inclusive resort features deluxe facilities and guestrooms. Located in the heart of Cancun's hotel zone, there are 601 luxurious rooms. The amphitheater features evening entertainment and the spa features exceptional services. Guests can enjoy restaurants, bars, lit tennis courts and shops. The Kids Club welcomes kids ages 4-12. The bride and groom can choose the complimentary package or any of our Colin Cowie Wedding Collections. Hard Rock Hotel Cancun, coming Spring 2012.



★★★★½ **SUN PALACE**
COUPLES ONLY • Cancun

This couples-only resort has 252 guestrooms beautifully appointed with unparalleled ocean views. Couples can enjoy the spa, three infinity pools and the stunning white sand beach. Four specialty restaurants satisfy demanding palates. For active guests there is a fitness center and off-site excursions. Couples can select the complimentary wedding package or one of the Colin Cowie Wedding Collections. Complimentary and optional honeymoon packages are also available.



★★★★½ **MOON PALACE GOLF & SPA RESORT** ▪ Cancun South

This spectacular resort offers 2,434 luxurious rooms. Guests can choose among fifteen restaurants and twelve bars. The excitement begins with eight pools, swim-up bars and children's areas. The resort features miniature golf, a water sports marina, and unlimited select tours. The Spa offers 30 spa rooms. Couples can choose the complimentary package or any of the Colin Cowie Wedding Collections. Complimentary honeymoon packages are also available.



★★★★½ **AVENTURA COVE PALACE**
FAMILY FRIENDLY ▪ Riviera Maya

This adults-only resort offers deluxe accommodations with ocean views. Enjoy fine cuisine at the four restaurants, or enjoy your favorite cocktail at any of the four bars. The state-of-the-art spa has everything needed for a perfect day of pampering. Delightful scenery will make your wedding picture-perfect. The bride and groom can enjoy complimentary or any of the Colin Cowie Wedding Collections. This resort is ideal for honeymoons. Transforming into Hard Rock Riviera Maya - Family Section (Winter 2012).



★★★★½ **AVENTURA SPA PALACE**
ADULTS ONLY ▪ Riviera Maya

This adults-only resort offers deluxe accommodations, each with a double Jacuzzi and more. Indulge in the fine cuisine of four restaurants or take a dip in the outdoor freestyle pool. The spa features a Couples massage rooms. Delightful scenery will make your wedding picture-perfect. The complimentary and Colin Cowie Wedding Collections packages include an on-site wedding coordinator. This resort is ideal for honeymoons. Transforming into Hard Rock Riviera Maya - Adults only (Winter 2012).



★★★★½ **PLAYACAR PALACE**
Riviera Maya

This intimate and luxurious beach-front resort features 208 deluxe accommodations, all with a Jacuzzi, 24-hour room service and spectacular views of the Caribbean Sea. Outside, a sparkling refreshing pool with swim-up bar overlooking a pristine beach awaits you. Enjoy excellent restaurants and bars, golf and spa services at the nearby Playacar Spa and Golf Club. Wedding services available. Guests can expect excellent service.



★★★★½ **ISLA MUJERES PALACE**
COUPLES ONLY • Isla Mujeres

This couples-only resort combines modern amenities with an island feel. Located on a powdery-white sand beach, this resort provides a private and relaxed stay. Isla Mujeres Palace features 62 accommodations all with a double Jacuzzi. Guests can enjoy the free form pool and the a la Carte breakfast and dinner. For their wedding, couples may choose from the complimentary package or Colin Cowie Wedding Collections.



★★★★½ **COZUMEL PLACE**
Cozumel

This resort is located in the heart of Cozumel on the Caribbean Sea and the world-famous Palancar Reef. All 175 rooms have an authentic Mexican design and contemporary flair. Pamper yourself with soothing massages and exotic drinks at the poolside bar. Dining options include Asian, Italian, Mexican, and more. Scuba diving and other pool activities will keep you busy. Wedding services available.



★★★★½ **VALLARTA PALACE**
Riviera Nayarit

This resort is situated on the beach of Bahía de Banderas in Nuevo Vallarta. It offers 348 deluxe rooms, all with a double Jacuzzi and spectacular ocean views. Experience the grandeur of this resort. Enjoy exquisite restaurants and bars, swimming pools, 7-hole pitch and putt golf, a kids club, and wedding services. AAA Four Diamond. Transforming into Hard Rock Vallarta (Winter 2012).



COLIN COWIE WEDDING PACKAGES	UPGRADED WINE SELECTION**	ROMANTIC DINNER***	ROOM UPGRADES†	TOURS††	GOLF†††	SWIM WITH DOLPHINS‡	SPA BEAUTY SALON‡‡	5 TO 8 NIGHTS
\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$300
4 NIGHTS	\$750	\$750	\$750	\$750	\$750	\$750	\$750	\$150
3 NIGHTS	\$500	\$500	\$500	\$500	\$500	\$500	\$500	\$100

*Restrictions apply.



AN ALL-INCLUSIVE EXPERIENCE



★★★★½ **HARD ROCK HOTEL & CASINO PUNTA CANA** • Punta Cana

Experience 121 lush acres and a white-sand beach. Indulge in tastefully designed rooms and suites. Play on the adjacent 18-hole Jack Nicklaus design golf course. Enjoy the Las Vegas-style casino or Rock Spa®. Luxuriate in one of 15 pools. Relax at one of the fine restaurants and bars. Parents can enjoy a dedicated Kids Club.



COMING SOON

HARD ROCK CANCUN - Spring 2012

HARD ROCK VALLARTA - Winter 2012

HARD ROCK RIVIERA MAYA, FAMILY FRIENDLY - Winter 2012

HARD ROCK RIVIERA MAYA, ADULTS ONLY - Winter 2012



★★★★★ LE BLANC SPA RESORT
ADULTS ONLY • Cancun



This adults-only resort offers an experience like no other with 260 rooms each offering a balcony with spectacular views of the Nichupté Lagoon or Caribbean Sea, a double Jacuzzi and more. Enjoy three outdoor pools and a spa designed to be a sanctuary of tranquility. Experience your fairytale wedding at Le Blanc with the Royale Package or Signature Package. Complimentary honeymoon packages are also available.



TERMS & CONDITIONS

This agreement contains the terms and conditions by which Travel Impressions, operated by Travel Impressions Ltd., 465 Smith Street, Farmingdale, NY 11735 ("Operator") and a subsidiary of American Express Travel Related Services Company, Inc. ("American Express"), in consideration for a participant's payment, agrees to provide these travel tours. All products and services depicted in this brochure are subject to change without notice. READ THIS AGREEMENT CAREFULLY BEFORE SENDING ANY MONEY. TENDER OF PAYMENT TO OPERATOR OR YOUR TRAVEL AGENT CONSTITUTES ACCEPTANCE OF THESE TERMS AND CONDITIONS.

RESERVATIONS AND PAYMENT: Operator accepts payment by credit and debit cards issued on the following networks: AMERICAN EXPRESS, VISA, MASTERCARD, OR DISCOVER. Any other person or entity (including a travel agent) who receives monies from participants does so strictly as an agent of participants. Tender of payment to Operator constitutes acceptance of these terms of sale. Full payment is applied to the credit card entered into the system at the time of booking. Online bookings will be accepted up to 4 days prior to scheduled departure. All reservations made 14 days or less prior to departure will be charged a \$25.00 Special Handling Fee to cover costs associated with expedited processing of the booking. After payment is made, all revisions are subject to a \$25.00 per booking fee, plus any supplier fees.

RESPONSIBILITY AND LIABILITY: Operator does not own or operate, nor is it responsible for, the acts or omissions of any of the suppliers which will provide goods and services in connection with the trip or for any option which may be available in connection with the trip (including optional side trips, car rentals, etc.) and Operator has not priced the trip or options to allow Operator to guarantee against failure of any such suppliers. Accordingly, participant(s) agree to seek remedies directly with the supplier and not to hold Operator, its parent, subsidiaries, affiliates and/or representatives (collectively "Operator Parties") liable, in the absence of its or their gross negligence or willful misconduct, for any loss, injury, delay, expense or damage which results directly or indirectly from any action or omission, whether negligent, criminal or otherwise, of any entity providing goods or services in connection with the trip or any available option (for example, the quality of services, cleanliness of a hotel, hotel overbooking, cancellation of services, cessation of operations, accidents, failure of equipment, changes in fares, itineraries or schedules or any flight delay). Participant(s) also agree not to hold the Operator Parties liable for circumstances beyond its or their control (for example, acts of God such as fires, earthquakes, hurricanes, floods, or climatic aberrations; acts of governmental authorities; civil unrest; strikes; riots; theft; disease; accidents or failures related to the public internet, telecommunications lines or facilities, or third party technology systems; piracy or terrorism). Participant(s) acknowledge that the Operator Parties have not made any representations or promises with respect to the trip except as expressly set forth in the Operator's literature, unless such agreement is in writing and signed by an officer of Operator. At any time, the Operator may decline, for any reason, any person as a participant on a trip (or option) whereupon the Operator's only obligation shall be to refund such person that portion of any prepayment allocable to the unused services.

INTERMEDIARY DISCLOSURE: No joint venture, partnership, employment, agency or fiduciary relationship exists between you and Operator or American Express as a result of your use of our travel services. In our role as a travel agent Operator acts as an independent contractor. Operator assists you in finding travel suppliers and making arrangements that meet your individual needs. We consider various factors in identifying travel suppliers to you and recommending specific itineraries. We want you to be aware that certain suppliers pay us commissions as well as incentives for reaching sales targets or other goals, and from time to time may also provide incentives to our travel counselors. Certain suppliers may also provide compensation to us for various marketing and administrative services that we perform for them, such as granting them access to our marketing channels, participating in marketing programs and supporting technology initiatives. In addition, our parent company, American Express, receives compensation from suppliers when customers use the American Express® Card or other American Express products to pay for supplier products and services. From time to time we may enter into other business relationships with suppliers and these arrangements, including levels and types of compensation and incentives we receive, are subject to change. In identifying suppliers and recommending itineraries, we may consider a number of factors, including supplier availability, your preferences and any agreements we have to book travel. The relationships we have with suppliers may also influence the suppliers we identify and the itineraries we recommend.

TERMS OF PURCHASE: Please note that separate terms and conditions dictated by the applicable supplier will apply to your reservation and purchase of products and services. You agree to abide by such terms and conditions, including payment of all amounts when due and compliance with the applicable supplier's policies, rules and restrictions

regarding availability and use of fares, products and services. You understand that any violation of any such supplier's terms, conditions, policies, rules or restrictions may result in (a) your forfeiting any monies paid for such reservation or purchase, (b) cancellation of your reservation or purchase, (c) your being denied access to any flights, hotels or other products or services, and (d) Operator debiting your account for any costs Operator incurs as a result of such violation. You acknowledge that you will be responsible for all charges, fees, duties, taxes and assessments arising out of your purchase of the travel products from Operator.

CANCELLATION AND REFUND POLICY: The right to a refund is limited if a participant changes plans prior to or after the trip is taken. All requests for refunds must be submitted (certified mail, return receipt requested) in writing through the booking agent to the Operator or directly with Operator if the booking was made directly with Operator except in the case of pre-trip which can be done over the phone. Operator shall then process your refund and may retain a \$50 processing fee if a refund is given. All appropriate receipts/vouchers and documentation must accompany the refund request. No refund will be made for package features the participant opts not to use. "No show" penalties could be up to 100% of the package or component costs. The rights and remedies made available herein are in addition to any others available under applicable law. However, Operator offers refunds under this agreement with the express understanding that endorsement of a refund by participant(s) constitutes a waiver of any such additional rights and remedies against Operator. See "Cancel for Any Reason and Travel Protection Plan" section below for details on our Cancel For Any Reason Waiver.

CHOICE OF LAW; RESOLUTION OF DISPUTES: This Agreement is governed by the laws of, and disputes shall be venued in, the State of New York, without reference to its choice of law doctrine. All disputes, claims or controversies arising out of or related to the services of this agreement shall be submitted to mediation and if the matter is not resolved through mediation, it shall be submitted for arbitration. Unless we agree otherwise in writing, any mediation and/or arbitration shall take place in the State of New York, New York County, and shall be administered by, and pursuant to the rules of, the American Arbitration Association. Disputes shall be arbitrated on an individual basis. There shall be no right or authority for any disputes to be arbitrated on a class action basis or in a purported representative capacity on behalf of the general public, other travel customers or other persons similarly situated. The arbitrator's authority to resolve disputes and to make awards is limited to disputes between you and us alone, and is subject to the limitations of liability set forth above. Furthermore, disputes brought by either party against the other may not be joined or consolidated in arbitration with disputes brought by or against any third party, unless agreed to in writing by all parties. No arbitration award or decision shall be given preclusive effect as to issues or claims in any dispute with anyone who is not a party to the arbitration. Should any portion of this section regarding the arbitrator's authority to resolve disputes between only you and us be stricken from this agreement or deemed otherwise unenforceable, then this entire section shall be stricken from this agreement. The provisions of this section may be enforced in a court of competent jurisdiction and the party seeking enforcement shall be entitled to an award of all costs, fees and expenses (including attorney fees), to be paid by the party against whom enforcement is ordered. This arbitration provision is made pursuant to a transaction involving interstate commerce, and shall be governed by the Federal Arbitration Act, 9 U.S.C. Sections 1-16, as it may be amended.

DOCUMENTS: Documents will be mailed twenty one (21) days prior to departure and if you book before that time, once full payment is received. Document reissue fee is \$25.00 per booking plus any supplier fees.

CHECK-IN PROCEDURE: Failure to check-in for your flight at the appropriate time may result in denied boarding and a refund may not be granted. Check-in times vary by carrier/airport and all participants are required to check with the carrier for the most current information.

PACKAGE PRICE: The package prices include only items specifically stated in the participant(s) itinerary. Certain secondary features of a package (e.g., cocktail party, free sports, etc.) are based on supplier policy and may be changed, added or deleted after printing of literature. Operator has the right to substitute services or accommodations in similar categories for items listed in the literature.

PLEASE NOTE: Operator reserves the right to re-invoice participant(s) in case of an error made in computing tour price, or in the event that a change in tax or hotel rate, or if a service fee or surcharge is imposed by the hotel or airline. Foreign government departure taxes, fees and tourist cards may be collected at the destination by the respective government authority.



TERMS & CONDITIONS CONTINUED

LUGGAGE: Many airlines are now charging fees for your luggage. These fees are payable directly to the airline upon check-in. Please contact your airline for specific details. These limitations on liability are subject to change.

PROOF OF CITIZENSHIP AND ENTRY REQUIREMENTS: Participant(s) are responsible for determining and obtaining proper documentation including any visas or other travel documentation that may be required. Failure to carry proper proof of citizenship may lead to denied entry to aircraft and/or foreign country. All participants are required to check with the appropriate consulate or embassy for the respective destination for entry requirements that apply to them and their travel companions. No refunds will be made if incomplete or improper documentation results in denied boarding or entry. A valid passport may be required and should be valid for a minimum of 6 months after your return date.

CANCEL FOR ANY REASON AND TRAVEL PROTECTION PLAN: To have a relaxing, worry-free trip, we recommend our Cancel For Any Reason and Travel Protection Plan ("Plan"), designed exclusively for our participants. To enroll in the Plan, simply pay the Plan cost included on your travel invoice at the time you make your trip deposit. The Cancel For Any Reason and Travel Protection Plan ("Plan") contains both non-insurance (Section I) and insurance (Section II) components. Section I Cancel For Any Reason Waiver is an example of a non-insurance component, which reimburses you for any cancellation penalties incurred if you cancel your trip FOR ANY REASON prior to your original scheduled flight departure time. Travel Impressions will refund your money in full, with the exception of the cost of the plan.

Section II of the Plan covers you for trip interruption, medical expenses, baggage/personal effects and bag delay, administered by BerkelyCareSM and is underwritten by Stonebridge Casualty Insurance Company an AEGON Company, Columbus, Ohio; NAIC # 10952 (all states except as otherwise noted) under Policy/Certificate Form series TAHC5000, TAHC6000 and TAHC7000. In CA, CT, HI, NE, NH, PA, TN and TX Policy/Certificate Form series TAHC5100 and TAHC5200. In IL, IN, KS, LA, OR, OH, VT, WA and WY Policy Form #'s TAHC5100IPS and TAHC5200IPS. Section II is offered through Travel Impressions, which holds an agent or producer license in all requisite jurisdictions. Travel Impressions receives an administrative fee in connection with the administration of the Plan. Travel Impressions does not receive any commissions or other compensation relating to the Plan. This is just a brief summary of benefits under the Cancel For Any Reason and Travel Protection Plan. Other limitations and exclusions apply. For full terms and conditions of coverage, please review the Plan Description pamphlet (available on our website www.travelimpressions.com). For additional information relating to the Plan, please see the Insurance Disclosures and Licensing Information section of our website under the Terms and Conditions (http://www.travimp.com/about/insurance_disclosure.html).

TRAVEL TO CERTAIN DESTINATIONS: While most travel — domestic and international — is completed without incident, travel to certain destinations may involve more risk than travel to other destinations. Operator urges passengers to review current travel advisories, warnings and restrictions issued by the United States government before booking any travel. In addition, passengers are responsible for determining and obtaining proper documentation for travel to international destinations. For more information, please visit www.state.gov, www.tsa.gov, www.dot.gov, www.faa.gov, www.cdc.gov, www.treas.gov/ofac and www.customs.gov.

BY OFFERING FOR SALE TRAVEL TO PARTICULAR DESTINATIONS, NEITHER OPERATOR NOR AMERICAN EXPRESS REPRESENTS OR WARRANTS THAT TRAVEL TO SUCH DESTINATIONS IS SAFE, ADVISABLE OR WITHOUT RISK, AND IS NOT LIABLE FOR ANY DAMAGES OR LOSSES THAT MAY RESULT FROM TRAVEL TO SUCH DESTINATIONS.

TRANSMISSION OF PERSONAL DATA: You acknowledge and agree that by providing Operator with any personal information for the purpose of reserving or purchasing products or services, you consent to Operator transmitting such information to our suppliers (including, in some cases, transfers over international borders as necessary for processing in accordance with Operator's standard business practices. For more information regarding how we treat your personal information, please view our Privacy Policy on our website (www.travelimpressions.com).

FOR CUSTOMERS PURCHASING TRAVEL IN THE STATE OF CALIFORNIA: Our California State Seller of Travel Registration number is 2029006-20. Operator is not a participant in the California Travel Consumer Restitution Fund but is a member of the United States Tour Operators Association ("USTOA"). California law requires certain sellers of travel to have a trust account or bond. This business has an account with the USTOA in the amount of \$1,000,000.00 (US). Operator, as an Active Member of USTOA, is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of Operator's customers in the unlikely event of Operator's bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Operator may be sufficient to provide only a partial recovery of the advance payments received by Operator. Complete details of the USTOA Travelers Assistance Program may be obtained by writing to USTOA at 275 Madison Avenue, Suite 2014, New York, New York 10016, or by e-mail to information@ustoa.com or by visiting their website at www.USTOA.com.

FOR CUSTOMERS PURCHASING TRAVEL IN THE STATE OF WASHINGTON: Our Washington State Seller of Travel Registration Number is: UBI#602 425 801. If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

FOR CUSTOMERS PURCHASING TRAVEL IN THE STATE OF NEVADA: Our Nevada State Seller of Travel Registration Number is: #2004-0029. **RECOVERY FUND FOR CONSUMERS DAMAGED BY SELLERS OF TRAVEL:** You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations: SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

FOR CUSTOMERS PURCHASING TRAVEL IN THE STATE OF IOWA: Our Iowa Seller of Travel Registration Number is: #758. 2012 BRO_ND_2.9.12.

YOUR TRAVEL AGENT



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