

ESTABLISH CONTACT
24 HOURS A DAY



FOR YOUR HOME OR OFFICE

**AT GEEK SQUAD PRECINCTS
IN BEST BUY™ STORES**

CALL 1 800 GEEK SQUAD
4 3 3 5 7 7 8

ONLINE AT GEEKSQUAD.COM



BURN OR EAT THIS COMMUNIQUÉ AFTER READING

**OFFICIAL SERVICES
BROCHURE**



**24 HOUR COMPUTER
SUPPORT TASK FORCE**



GEEKSQUAD.COM

1 800 GEEK SQUAD
4 3 3 5 7 7 8

**STOP CHAOTIC COMPUTER BEHAVIOR
BEFORE IT'S TOO LATE**

YOU HAVE THE RIGHT TO EMBRACE TECHNOLOGY ON YOUR OWN TERMS



SET UP & SECURE MY NEW COMPUTER

Protect your new computer from viruses, spyware and adware with security software. Personalize your new computer with the settings, programs, and icons you want. Open shady emails with confidence, and forward the appropriate ones to your grandma.

STANDARD SECURITY & PERFORMANCE IN-STORE: \$129

- Maximize your computer's performance with more than 100 enhancements. We'll personalize it to your needs and remove all unnecessary clutter.
- Installation of security and privacy software to ward off viruses and spyware. Software included.
- All critical updates installed.

IN-HOME/OFFICE: \$229

ADVANCED SECURITY & PERFORMANCE IN-STORE: \$149

- Standard Security & Performance, plus:
- We'll create a restore CD of your computer information.

IN-HOME/OFFICE: \$249

PREMIUM SECURITY & PERFORMANCE IN-STORE: \$199

- Advanced Security & Performance, plus:
- A 3-month subscription of secure online storage—up to 5GB (approx. 1000 photos*/1250 songs*).
- Enjoy safe, secure, and easy access to your data from our online storage facility.

IN-HOME/OFFICE: \$299

* 1 song = approximately 4MB. 1 photo = approximately 5MB.

THE HISTORY OF GEEK SQUAD: A \$200 BIKE AND A DREAM

Geek Squad began in 1994, with one guy, his vast knowledge of computers, and his trusty mountain bike. Today, Geek Squad is a 24 Hour Computer Support Task Force of smart, highly trained Agents policing technology across the country. Our mission is to repair your computer if evil activity strikes, and to protect and defend it against future catastrophes.

Our repair and maintenance services are available in-store, in-home, or in your office. In addition to the services listed in this official brochure, we also offer services tailored just for you, such as hardware installation and upgrades, hard drive replacement, modem installation, and more.

ANY PC • ANY TIME • ANYWHERE

If you need service on **ANY** brand of PC, from Dell®, Compaq®, or Gateway®, to HP®, Sony®, Toshiba® and more, contact Geek Squad 24 Hour Computer Support Task Force.

SERVICES AVAILABLE AT YOUR PLACE OR OURS

We also provide tailored service for your home or office. All prices are subject to change. See a Geek Squad Agent for complete service details.



CHANGING THE WORLD ONE BUSINESS AT A TIME



PROUD TO SERVE YOUR BUSINESS

AUTOMATED DATA BACKUP CONFIGURATION IN-OFFICE: \$229

- Connect external hard drives to computer, install software & drivers, and verify drivers are functional. Hard drive not included. *(Data transfer services available. Ask an Agent for details.)*
- Set up operating system software for network system access and configure computer to routinely back up.
- Show you how to store data for back up.

BUSINESS NAS* INSTALLATION IN-OFFICE: \$349

- Configure NAS according to network environment and user permissions.
- Install device software and shortcuts on each terminal accessing the NAS device.
- Create folders for each user and set file access permissions.
- Show you how to retrieve backup files.

*NAS = Networked Attached Storage. † = Single-site only.

BUSINESS SECURITY & PERFORMANCE

- Install security and privacy software to ward off viruses and spyware for one PC.
- Configure software to current operating system.
- Set automatic updates for each application and review with customer how protection operates.

IN-OFFICE: \$229

2-4 COMPUTERS (PRICE PER COMPUTER): \$199

5-9 COMPUTERS (PRICE PER COMPUTER): \$179

BUSINESS WIRELESS NETWORKING FOR TWO PCs†

- Secure installation of a wireless network, including a router, two PCs and applicable cards.
- Configure router settings to encrypt your network and verify connections to ensure its security.
- Add additional devices for \$49.
Hardware not included.

IN-OFFICE: \$159

BUSINESS WIRELESS NETWORKING FOR UP TO SIX PCs/DEVICES†

- All the advantages of Business Wireless Networking for as many as six PCs/devices.
- Devices include desktops, notebooks, PDAs, adapters, printers, etc.
- Add additional devices for \$49.
Hardware not included.

IN-OFFICE: \$349

Our professional services maximize everyday business operations. Talk to an Agent, call 1 800 GEEK SQUAD or visit us at GEEKSQUAD.COM.

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1 800 GEEK SQUAD
433 5778

BECAUSE YOUR LIFE IS ON YOUR HARD DRIVE



PROTECT & SAVE MY DATA

Be fully prepared for disaster or an accidental computer crash. Scoff at hard drive failure with the deep-belly laugh of a lousy actor in your local theater's summer musical.

SECURE ONLINE DATA BACKUP..... IN-STORE: \$49

- Secure and easy online backup service automatically saves your files.
- Includes a 3-month subscription of secure online storage. Up to 5GB.

IN-HOME/OFFICE: \$179

ONE-TIME BACKUP..... IN-STORE: \$99

- Save secure copies of your computer's files in case of a severe crash.
- Up to 9GB of your computer's essential files will be secured. *(Unlimited backup available. Ask an Agent for details.)*

IN-HOME/OFFICE: \$229

AUTOMATED DATA BACKUP..... IN-STORE: \$129

- Customize your computer to automatically back up your important data, so you don't have to worry.
- May require additional hardware and software.

IN-HOME/OFFICE: \$249

DATA TRANSFER..... IN-STORE: \$99

- Transfer your old computer's data to your new computer without the worry of losing it.
- Safeguard your internet favorites, email contacts, photos and more. Includes transfer of 9GB of data.

IN-HOME/OFFICE: \$229

CLEAN & REMOVE..... IN-STORE: \$59

- Resell or donate your computer with confidence after we remove all your private files from the hard drive. Don't give away your private information.

IN-HOME/OFFICE: \$159

It's 3:12 in the morning and your computer just experienced a major malfunction. Is your data safe? Is your sanity secure? The laws of physics and Murphy indicate you'll probably experience some sort of computer issue like this sooner or later.

Agents are trained in various methods of data backup, including our secure online storage facility that's as safe and secure as a bulletproof vault at CIA headquarters. One that's also surrounded by a huge herd of irritable rhinos.

SERVICES AVAILABLE AT YOUR PLACE OR OURS

We also provide tailored service for your home or office. All prices are subject to change. See a Geek Squad Agent for complete service details.



YOU HAVE THE RIGHT TO FREEDOM & SECURITY

ONLINE SUPPORT

Geek Squad Agents provide computer support any time, anywhere you need it. Whether it's at 4:12 at home or 17:47 in the office, your right to computer support supersedes our right to a social life.

WE'LL TAKE IT FROM HERE

It's fast, easy and most importantly, secure. With Online Support, you can actually watch on your monitor, as an Agent fixes your computer from our Covert Operations Center.

No matter where you are, if you've got a high-speed internet connection, an Agent can help you out. For Online Support, call 1 800 GEEK SQUAD or visit GEEKSQUAD.COM.

ONLINE SUPPORT \$99

- Agents securely connect through your high-speed internet connection to troubleshoot and repair basic computer problems. Call 1 800 GEEK SQUAD or visit GEEKSQUAD.COM for details.

YOUR WIRELESS HOME IS WAITING

Imagine a home where everyone can surf the internet at the same time, from wherever they want. Now, imagine yourself sharing printers and files, and emailing without the wires. Okay, you can close your mouth, now. People are staring.

But hey, what do you care? You're getting a wireless home network. Your Agent is on his way and ready to hook you up. Freedom is at hand. And if you're worried about your security, don't be. Geek Squad Agents install secure wireless networks, so all your information and data is kept safe and sound.

So go ahead. Email your cousin from your front porch and sip lemonade with complete peace of mind.

WIRELESS NETWORKING \$159

- Securely share the internet, printers, and files from anywhere in your home or office.
- Fast and easy multi-tasking with safe and secure wireless network installation. Add additional devices for \$49. Up to two PCs. Hardware not included.

We also provide tailored service for your home or office.
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for complete service details.



GEEK SQUAD® AGENTS HALT REBELLIOUS COMPUTER BEHAVIOR



REPAIR & UPGRADE MY COMPUTER

ADVANCED DIAGNOSTIC & REPAIR IN-STORE: \$199

- Extensive diagnosis to discover the cause of crashes, lockups, unusual slowness or internet problems.
- Includes software repair, viruses and spyware removal and physical cleaning.
- Optimize to enjoy faster computer speed and better performance.

IN-HOME/OFFICE: \$249

ADVANCED DIAGNOSTIC, REPAIR & PREVENTION IN-STORE: \$299

- All the advantages of Advanced Diagnostic & Repair.
- PLUS installation of security and privacy software to keep your computer protected. Security software included.

IN-HOME/OFFICE: \$349

OPERATING SYSTEM UPGRADE IN-STORE: \$129

- Installation of the latest version of Microsoft® Windows that best suits you and your computer.
- Agents will install all critical system updates. Software not included.

IN-HOME/OFFICE: \$249

ADDITIONAL SERVICES IN-STORE

- Additional services available, including software, memory, hard drive and graphics card installation. Starting at \$29. Ask an Agent for details.

SLOW COMPUTERS ARE PAINFUL

Computers can slow down even from casual use. Aging parts, unwanted software, and dust can stifle your machine and inhibit performance.

Breathe new life into your computer with Geek Squad Repair & Upgrade Services. Agents will remove everything that makes your computer operate slower. From lingering spyware, adware, and viruses, to dust itself, we'll get your machine running as well as one of ours, so you can remember why you got a computer in the first place.

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