

Hilti Mobile Apps Competition 2013

How to save resources by organizing the PI system in app for consumers



Feature

- Gathering customers' feedback about Hilti's products and its rivals and making comparison
- Organize communication group list and simplified process of making appointment with staff/client for engineering consultation support / repairing service
- Develop emergency product support to deliver fastest respond to customer (with service agreement)
- Develop self-solved solution database to reduce cost in emergency support
- Use game training to substitute complex product manual so as to teach users effectively



Note: Since the competition is still on progress, only some pieces of work has been presented