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## CONTINUING EDUCATION

This continuing nursing education activity was approved for **6.5 hours** by the Association of periOperative Registered Nurses, Inc., an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. Activities that are approved by AORN are recognized as continuing education for registered nurses. This recognition does not imply that AORN or the ANCC Commission on Accreditation approves or endorses any product included in the presentation.

Sessions designated with a gold star ★ on the agenda at-a-glance pages may be claimed as AORN contact hours. You may record this educational activity online in the MyAORN section of the AORN website: [www.aorn.org](http://www.aorn.org). Surgical Information Systems will provide attendees seeking AORN contact hours with a certificate of attendance and will maintain records of attendance for at least six years as required by AORN.

This program is approved for **9.50 hours** of AEU credit by BASC

Provider #1125. Sessions designated with a check mark ✓ on the agenda at-a-glance pages may be claimed as AEU for CASC recertification. You may record this educational activity on the CASC website: [www.aboutcasc.org](http://www.aboutcasc.org). AmkaiSolutions will provide attendees seeking AEU credits with a certificate of attendance listing our BASC provider number and will maintain records of attendance for at least four years as required by BASC.

## DON'T MISS

### SUNDAY AT 1 PM



GO!2017 opens with a welcome from Tom Stampiglia, the CEO of SIS and AmkaiSolutions.

### DURING MEALS AND BREAKS



### COLLABORATION CORNER

Stop by the Collaboration Corner on the fourth floor to talk with SIS and Amkai associates about support, products, education, communications, and more!

### SUNDAY AT 6 PM



Join us in the Buckhead Ballroom for the Welcome Reception & Partner Pavilion. During this time, you can visit with our third-party partners to learn how their products and services can help you get the most out of your SIS and Amkai solutions.

### MONDAY AT 8 AM



“Breathe passion and purpose into your life” with our Keynote speaker, Dr. Romie Mushtaq. Dr. Romie brings together Western medicine and Eastern wisdom to help individuals and audiences learn how to have a “happy brain, happy life.”

### MONDAY AT 6 PM

Get out your boots and bling for the Client Celebration in the Grand Ballroom. Enjoy live music, great food, and networking with your peers. We'll also name the SIS and Amkai Perioperative Leader of the Year award winners.



Please note that there may be photography and video captured during GO!2017 events & sessions.



# WELCOME TO ATLANTA

## HOTEL INFORMATION

### WESTIN BUCKHEAD ATLANTA

[www.westinbuckheadatlanta.com](http://www.westinbuckheadatlanta.com)

The Westin Buckhead Atlanta hotel offers a host of luxurious amenities that leave you more inspired and refreshed than the day you arrived. Take an invigorating swim in the indoor pool at the Westin Workout Fitness Studio. When it's down to business, catch up on emails in your room or for a change of scenery, log on in the business center, which is accessible 24-hours a day with your key card.

### PARKING/VALET

- Overnight valet parking for \$39 per night
- Self-parking for \$18 per night (will be added to hotel folio for overnight guests); daytime self-parking is \$15 per day
- Complimentary car shuttle services within 2-mile radius of hotel, first come, first serve from 7 AM - 11 PM

### INTERNET ACCESS

Available at no charge throughout the hotel, meeting space, and guest rooms.

### FITNESS

- 24-hour access to state-of-the-art fitness studio, indoor pool, and locker rooms
- RunWESTIN™ program provides local maps designed and certified by *Runner's World Magazine*

### CHECK-IN/CHECK OUT

- Check-in time is 3 PM
- Check-out time is 12 PM

### OTHER GUEST SERVICES AND AMENITIES

- 24-hour in-room dining
- Concierge service
- Wake-up service
- Laundry service
- Cash machine (ATM)
- Key card access required for all guests room floors
- This is a smoke-free hotel

## SHOPPING

The Westin Buckhead Atlanta is located in the middle of the Southeast's premier shopping destination.

### SHOPS AROUND LENOX MALL

Located behind the Westin Buckhead Atlanta, Shops Around Lenox is the ultimate destination for unique boutique concepts and national retail. Discover one of their many charming shops and their quaint ambiance as The Westin Buckhead room key unlocks the opportunity to receive exclusive discounts and offers. <http://www.westinbuckheadatlanta.com/hotel-near-lenox-mall>

### LENOX SQUARE

Lenox Square is anchored by Bloomingdale's, Neiman Marcus and Macy's, and features nearly 250 specialty stores - shops like FENDI, Anthropologie, L'OCCITANE, Burberry, Brooks Brothers, Cartier, David Yurman, Louis Vuitton, Bvlgari, Ralph Lauren, Salvatore Ferragamo, St. John, Herve Leger, and Ermenegildo Zegna. [www.lenoxsquare.com](http://www.lenoxsquare.com)

### PHIPPS PLAZA

Named a "Southern Best" in *Southern Living* magazine's Readers' Choice Awards, Phipps Plaza is anchored by Nordstrom, Belk, and Saks Fifth Avenue. Phipps Plaza is home to more than 100 specialty stores including Gucci, Giorgio Armani, Jimmy Choo, and Juicy Couture. At Phipps Plaza you'll also find four full service restaurants, a 14-screen AMC theatre and now the new LEGOLAND® Discovery Center. <http://www.simon.com/mall/hipps-plaza>

## DINING

Your GO!2017 registration includes most meals at no additional cost, but if you have time you might want to look into some of the excellent dining options available. As an Atlanta hotspot, Buckhead has an amazing variety of restaurants to meet every taste and budget, including an extensive food court in Lenox Mall. The websites below provide valuable insight into the best dining in the area.

<http://www.buckhead.net/dining>

<http://www.urbanspoon.com/n/9/803/Buckhead-Brookhaven-restaurants>

# SUNDAY, MARCH 19, 2017



## 8:00 AM – 5:30 PM

Registration Open

### 8:30 AM – 11:30 AM Pre-conference

- SIS Solution 101 .....BK1
- SIS Admin Boot Camp .....PT
- New Administrators:  
Best Practices for Running Your Practice .....AN
- ✓ ■ Advanced Revenue Cycle Management .....BK2

### 12:00 PM - 1:00 PM Collaboration Corner

- Grand Ballroom Pre-function .....GB

### 1:00 PM – 1:30 PM General Session

- Welcome and CEO Update .....BLA/B

### 1:30 PM – 1:45 PM Collaboration Corner

- Grand Ballroom Pre-function .....GB

### 1:45 PM – 2:45 PM Breakout 1

- Understanding the Value of the SIS Admin .....WP
- Clinical Enhancements in the Main SIS Application .....BLC
- Crystal Reports .....TU
- AmkaiAnalytics .....HA
- Preparing Your Facility for Inventory Management .....BLD
- ✓ ■ Panel: How to Accommodate Accreditation  
Surveys Using an EMR .....EP
- Improving Your ASC's IT Experience – 5 Steps to Take .....CH

### 2:45 PM – 3:00 PM Collaboration Corner (Light Refreshments and Beverage Break)

- Grand Ballroom Pre-function .....GB

### 3:00 PM – 4:00 PM Breakout 2

- Model Database Enhancements to Streamline Upgrades...WP
- Preparing for the Conversion to FDB Cloud Connector.....BLC
- SIS Analytics: Part 1.....HA
- ★ ■ 2016 Service Line Forecast for  
Inpatient and Outpatient Volumes .....EP
- Advanced Billing.....CH
- ASC Reporting 101: Part 1.....TU
- The Value of an EMR .....BLD
- Top Support Calls for AmkaiOffice.....BLE

### 4:00 PM – 4:15 PM Collaboration Corner

- Grand Ballroom Pre-function .....GB

### 4:15 PM – 5:15 PM Breakout 3

- What's New with SIS Anesthesia .....BLC
- Best Practices in Tissue Management with SIS Trax.....WP
- SIS Analytics: Part 2.....HA
- ASC Reporting 101: Part 2.....TU
- AmkaiSolutions Product Roadmap.....CH
- ✓ ■ Marketing Your ASC in Your Community.....BLD
- Adding Value to Your Amkai Solutions  
through Third-party Offerings .....EP

### 6:00 PM – 9:00 PM EVENING Event

- Welcome Reception and Partner Pavilion.....BK

■ SIS & Amkai Session ■ SIS Session ■ Amkai Session

■ Hands-on Session, Pre-registration required due to limited class size

★ Continuing education credit awarded for AORN. See details on page 3.

✓ This program is approved for 9.50 hours of AEU credits by BASC provider #1125. AEU's may be claimed for this session for CASC recertification.

#### Meeting Room Legend

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 CH = Chastain                VN = Vinings  
 EP = East Paces              WP = West Paces  
 GB = Grand Ballroom





**SUNDAY, MARCH 19, 2017**

**8:00 AM – 5:30 PM**

**REGISTRATION OPEN**

**8:30 AM – 11:30 AM (PRE-CONFERENCE)**

**SIS SOLUTION 101 (BUCKHEAD 1)**

Whether you need to learn how to optimize the SIS modules you already own or are interested in learning about the latest enhancements in an add-on module, this optional pre-conference session will provide an in-depth look at the SIS Solution from soup to nuts. The presenter will cover the core SIS Solution including scheduling, nursing documentation, and anesthesia documentation, as well as add-on modules that help perioperative departments to further improve efficiency and quality.

*There is an additional fee of \$50 to attend this pre-conference session.*

**PRESENTER:** Tina Kurhanewicz | Tier 2 Client Support Analyst, Surgical Information Systems

**SIS ADMIN BOOT CAMP \*HANDS-ON SESSION\* (PEACHTREE)**

Are you a new SIS Administrator, or do you feel like you need more in-depth training on the modules used to control the SIS Solution? During this optional pre-conference workshop, the presenters will review in-depth the responsibilities of the SIS Admin and explain the importance of this role to your organization's success. As time allows, they will also dive into the applications SIS Admins typically are solely responsible for including Module Manager, List Manager, Time Notation Manager, and Wizard Admin.

*There is an additional fee of \$50 to attend this pre-conference session.*

**PRESENTERS:** Mary Emerson | Implementation Consultant, Surgical Information Systems  
Susan Gambrell | Implementation Consultant, Surgical Information Systems

**NEW ADMINISTRATORS:**

**BEST PRACTICES FOR RUNNING YOUR PRACTICE (ANSLEY)**

If you are new to running an Ambulatory Surgery Center, you are sure you have felt swamped at some point. Keeping your costs down, volumes up, and nurses and physicians happy while making sure your center is providing high-quality care is enough to make even the most seasoned admins feel overwhelmed. During this intensive pre-conference boot camp, we will explore best practices for running a tight ship at your ASC. Additionally, we will review Amkai administration modules and provide tips & tricks so that your solutions are helping your ASC run at maximum efficiency.

*There is an additional fee of \$50 to attend this pre-conference session.*

**PRESENTERS:** Daren Smith | Senior Clinical Solutions Specialist, AmkaiSolutions  
Shannon Brainard | Clinical Solutions Specialist, AmkaiSolutions  
Kyle Goldammer | Partners Medical Consulting

**ADVANCED REVENUE CYCLE MANAGEMENT (BUCKHEAD 2)**

If you are an Administrator or Business Office Manager, one of your top priorities is to keep money flowing into the ASC. But getting your claims out and money in the door is a constant struggle as new challenges emerge in the healthcare industry, making it absolutely critical to have a firm grasp of your revenue cycle management process. This pre-conference workshop will give you the tools necessary to stay on top of your revenue cycle and maintain your surgery center's profitability.

*There is an additional fee of \$50 to attend this pre-conference session.*

**PRESENTER:** Wendy Ventresca | Manager of Client Operations, AmkaiSolutions

**1:00 PM – 1:30 PM**

**WELCOME & CEO UPDATE (BALLROOM A/B)**

GO!2017 will officially open with remarks and an update from Tom Stampiglia, CEO, SIS & AmkaiSolutions.

**1:45 PM – 2:45 PM (BREAKOUTS)**

**UNDERSTANDING THE VALUE OF THE SIS ADMIN (WEST PACES)**

When it comes to managing the day-to-day operations of your SIS Solution, having a dedicated administrator with deep knowledge of the system is beneficial. SIS Administrators are the "go to" people when it comes to configuring the SIS Solution, maximizing its use, and working with SIS Support associates when necessary to resolve issues. Come to this class to learn about the value SIS Administrators provide and what to look for in a candidate.

**PRESENTERS:** Mary Emerson | Implementation Consultant, Surgical Information Systems  
Tina Kurhanewicz | Tier 2 Client Support Analyst, Surgical Information Systems  
Susan Gambrell | Implementation Consultant, Surgical Information Systems

**CLINICAL ENHANCEMENTS IN THE MAIN SIS APPLICATION (BALLROOM C)**

SIS has been supporting your hospital's revenue engine, the OR, for over 20 years and we know things change. Join our product experts to see how we have enhanced our flagship application to meet your needs with clinical enhancements such as integration to the First Databank cloud-based pharmaceutical library, new Airway Management documentation objects, and more!

**PRESENTERS:** Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems  
Yohan Nam | Business Analyst, Surgical Information Systems

**CRYSTAL REPORTS \*HANDS-ON SESSION\* (TUXEDO)**

Back by popular demand, this hands-on session will help you to improve your report writing skills, learn more about SQL expressions, and parameter fields. Review reports and sub-reports and participate in several hands-on exercises. This class is designed for Crystal users who have, at a minimum, intermediate skills in Crystal Reports but may have less familiarity with the perioperative database.

**PRESENTER:** Billy Beckworth | Crystal Reports Developer, Surgical Information Systems

**AMKAIANALYTICS \*HANDS-ON SESSION\* (HABERSHAM)**

Staying on top of your ASC's performance is critical to improving operational efficiencies, driving revenue growth, and achieving quality patient outcomes. We have made it easier than ever before with our new web-based, business intelligence tool, AmkaiAnalytics. During this hands on session, we put you in the driver's seat. You'll learn how you can easily and securely access key performance indicators such as A/R aging, monthly case volume, expected net revenue, and cash flow. You will also learn how to perform root-cause analysis and predict future trends with advanced drill down functionality.

**PRESENTER:** Amit Jiwani | Director of Analytics, Surgical Information Systems and AmkaiSolutions

**PREPARING YOUR FACILITY FOR INVENTORY MANAGEMENT (BALLROOM D)**

Proper inventory management can benefit a lot of aspects of your ASC. It is essential for proper case costing, supply budgeting, and billing for supply charges, just to name a few. During this session, we will demonstrate how proper inventory management can improve your ASC's bottom line and what steps you can take to make sure you are set up for success. This session is a pre-requisite for Inventory Management 101 & 301.

**PRESENTER:** Salena Patten | Business Analyst, AmkaiSolutions

\*Hands-on sessions require registration due to limited class sizes



# SUNDAY, MARCH 19, 2017

## PANEL: HOW TO ACCOMMODATE ACCREDITATION SURVEYS USING AN EMR (EAST PACES)

Achieving accreditation has a number of benefits for any ASC, including improved community confidence in the center and stronger risk management and reduction, and it can be a requirement for reimbursement from Medicare and private payers. However, ASCs come with a unique set of challenges that must be overcome to meet the standards of accrediting bodies. During this session, we'll demonstrate how an EMR can help your ASC easily access all information requested during accreditation surveys.

**MODERATOR:** Daren Smith | Senior Clinical Solutions Specialist, AmkaiSolutions

## IMPROVING YOUR ASC'S IT EXPERIENCE - 5 STEPS TO TAKE (CHASTAIN)

Over the past four years, Jessica Rutters, the Kingsport Ambulatory Surgery Center's administrator and Amkai super user, has found a number of ways to enhance her and her staff's experience using information technology systems while maximizing their benefits. In this session, she will share five steps she recommends others consider to maximize their own experience with software solutions.

**PRESENTER:** Jessica Rutters | Administrator, Kingsport Ambulatory Surgery Center

## 3:00 PM - 4:00 PM (BREAKOUTS)

### MODEL DATABASE ENHANCEMENTS TO STREAMLINE UPGRADES (WEST PACES)

If you are planning your next SIS upgrade, come to this session to learn about new functionality the Client Services team has added to the model database to enhance the upgrade process. These enhancements are based on proven practices and practical experience. Examples include: First Databank drugs mapped to appropriate Clinical modules and Wizards; updated Nursing diagnoses; standardized Clinical Module Manager menus; and more!

**PRESENTERS:** Rick Welch | Team Lead, Implementation Consultant, Surgical Information Systems  
Susan Gambrell | Implementation Consultant, Surgical Information Systems

### PREPARING FOR THE CONVERSION TO FDB CLOUD CONNECTOR (BALLROOM C)

Thinking about implementing or migrating to the FDB Cloud Connector™ to connect to First Databank's drug knowledge base? Then join this session and see what to expect during the conversion process. We'll also demonstrate new tools to make bulk changes to drugs in documentation Wizards a breeze!

**PRESENTER:** Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems  
Cindy Whiting | Nurse Supervisor, Oklahoma Surgical Hospital

### SIS ANALYTICS: PART 1 \*HANDS-ON SESSION\* (HABERSHAM)

In Part 1 of this hands-on session, the SIS Analytics team will cover the basics of using the perioperative analytics tool to answer common requests and discuss how to use the data to support performance improvement initiatives. You will learn how to drill down and make associations between data elements to determine root causes. This session is intended for clients who don't currently use SIS Analytics, are new to the tool, or need refresher training.

**PRESENTERS:** Hallie Lukens | Data Scientist, Surgical Information Systems  
Crystal Purnell | Analytics Consultant, Surgical Information Systems

## 2016 SERVICE LINE FORECAST FOR INPATIENT AND OUTPATIENT VOLUMES (EAST PACES)

Backed by data from The Advisory Board Company, a third-party research firm, this session will explore projections for inpatient and outpatient growth in seven key service lines: cardiovascular; diagnostic imaging; general surgery; oncology; orthopedic and spine; neuroscience; and women's services. We will look at growth drivers for each service line and analyze "provider imperatives" for focusing on growth.

**PRESENTER:** Holly Wilson | Product Marketing Manager, Surgical Information Systems and AmkaiSolutions

## ADVANCED BILLING (CHASTAIN)

Proper billing can be complicated, and there are a lot of places where mistakes can be made. Mismanaged contracts, mismatched fees/service invoices, patient responsibility balances, late claim filing, and improper coding and dictation can all slow down your revenue cycle and lower profitability. In this interactive session, attendees will increase their skill set on the Amkai solution with a focus on areas such as handling insurance refunds, claims tracking, dunning messages, and collections turnover.

**PRESENTER:** Wendy Ventresca | Manager Client Operations, AmkaiSolutions

## ASC REPORTING 101: PART 1 - \*HANDS-ON SESSION\* (TUXEDO)

Are you new to reporting with Amkai or need a refresher course? Part 1 of this two-part series on ASC reporting will review reporting module basics. We'll start with a feature set and navigation overview. Then we will review how to apply filters, groupings, and formats to make the most of your reports. To finish up, we'll give you an in-depth look into some cool features you might not be aware of like advanced report parameters and report history.

**PRESENTER:** Salena Patten | Business Analyst, AmkaiSolutions

## THE VALUE OF AN EMR (BALLROOM D)

ASCs have been slow to adopt electronic medical records (EMRs). However, ASCs with EMRs have been taking advantage of the operational, financial, and clinical benefits of moving from paper to electronic documentation. During this panel discussion, current EMR users will discuss the benefits they have experienced and discuss the dos and don'ts of starting your EMR implementation.

**PRESENTERS:** Shannon Brainard | Clinical Solutions Specialist, AmkaiSolutions  
Steve Sanchez | Network Administrator and Facility Manager, Pend Orielle Surgery Center

## TOP SUPPORT CALLS FOR AMKAI OFFICE (BALLROOM E)

Amkai experts share their Top Support Calls for AmkaiOffice and strategies you can use to troubleshoot and avoid them. In this interactive session, you will learn tips & tricks for effectively managing your Amkai solution. The Amkai support team will also review key support resources including AmkaiCentral.

**PRESENTER:** Kim Wilson | Manager, AmkaiClient Support, AmkaiSolutions

## 4:15 PM - 5:15 PM (BREAKOUTS)

### WHAT'S NEW WITH SIS ANESTHESIA (BALLROOM C)

This session will highlight enhancements made to the anesthesia workflow, both in the main SIS application and in new mobile products to support the anesthesia team on-the-move. Learn about the new Anesthesia Concurrency Tracking web module and how it may help supervising anesthesiologists keep track of their cases and stay in compliance.

**PRESENTERS:** Yohan Nam | Business Analyst, Surgical Information Systems  
Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems



SUNDAY, MARCH 19, 2017

**BEST PRACTICES IN TISSUE MANAGEMENT WITH SIS TRAX (WEST PACES)**

Effective tissue management is paramount when it comes to complying with the myriad regulatory and compliance guidelines from CMS, the Joint Commission, and the FDA. In addition, expired tissues can cost thousands of dollars in waste each year. In this session, learn how you can use SIS Trax to replace paper-based tissue management processes with more efficient electronic tracking.

**Presenters:** Susan Gambrell | Implementation Consultant, Surgical Information Systems  
Mary Emerson | Implementation Consultant, Surgical Information Systems  
Rick Welch | Team Lead, Implementation Consultant, Surgical Information Systems

**SIS ANALYTICS: PART 2 \*HANDS-ON SESSION\* (HABERSHAM)**

Building on Part 1 of the SIS Analytics hands-on training, in Part 2, the SIS Analytics team will go deeper into the product to teach how to use the data visualization capabilities of SIS Analytics to create meaningful charts, metrics, and custom reports. Attendees should have a working knowledge of SIS Analytics before taking this class.

**Presenters:** Hallie Lukens | Data Scientist, Surgical Information Systems  
Crystal Purnell | Analytics Consultant, Surgical Information Systems

**ASC REPORTING 101: PART 2 - \*HANDS-ON SESSION\* (TUXEDO)**

Great for new Administrators and Business Office Managers, Part 2 of ASC Reporting 101 will cover which reports you should run on a daily, weekly, and monthly basis to stay on top of your ASC's performance. We will show you these reports, how to set them up for your ASC, and why this information is so critical to your organization's success.

**Presenter:** Salena Patten | Business Analyst, AmkaiSolutions

**AMKAI SOLUTIONS PRODUCT ROADMAP (CHASTAIN)**

During this session GO!2017 attendees will learn about our plans for the future development of Amkai solutions. Additionally, attendees will have the opportunity to provide input into the future product roadmap. This session repeats daily so everyone can attend once.

**Presenter:** Thomas Pinelli | Director, Product Management, AmkaiCharts, AmkaiSolutions

**MARKETING YOUR ASC IN YOUR COMMUNITY (BALLROOM D)**

Is competition one of your ASC's biggest challenges? Are you fighting for volumes and physicians with hospitals, HOPDs, and other ASCs? Then this session is for you. We will discuss how your ASC can effectively demonstrate its value and where you can gain the most return on your marketing investment.

**Presenters:** Jake Behnke | Marketing Communications Specialist, Surgical Information Systems and AmkaiSolutions  
Daren Smith | Senior Clinical Solutions Specialist, AmkaiSolutions

**ADDING VALUE TO YOUR AMKAI SOLUTIONS THROUGH THIRD-PARTY OFFERINGS (EAST PACES)**

In this session, attendees will learn the benefits of adding additional software such as patient portal integration and medication reconciliation integration to their Amkai solution. These Amkai software "extenders" can help your ASC be more efficient and improve clinical practice and patient outcomes.

**Presenter:** Jonathan S. Mucha | Business Analyst II, AmkaiSolutions

**6:00 PM - 9:00 PM**

**WELCOME RECEPTION & PARTNER PAVILION (BUCKHEAD BALLROOM)**

Join us in the Buckhead Ballroom to kick off GO!2017 with dinner, games, prizes, and more! During this time you will have the opportunity to visit with our third-party partners to learn how their products and services can help you get the most out of your SIS or Amkai solution.

**CLIENT MEET-UPS MONDAY AT 3:45 PM**



During this unique networking session, "meet up" with like-minded clients to discuss your choice of one topic:

SIS Anesthesia (West Paces)

SIS Technical Tips (East Paces)

SIS Recommended Practices from Long-time Users (Habersham)

Amkai Clinical Workflow (Tuxedo)

Amkai Revenue Cycle (Chastain)

AmkaiAnalytics (Ansley)

Amkai Recommended Practices from Long-time Users (Peachtree)

\*Hands-on sessions require registration due to limited class sizes





# MONDAY, MARCH 20, 2017

## 7:00 AM – 8:00 AM Collaboration Corner

Grand Ballroom Pre-function.....GB

## 7:00 AM – 8:00 AM

Breakfast.....BLA/B

## 8:00 AM – 9:30 AM

★ Keynote: Breathe Passion and Purpose Back Into Your Life.....BLA/B

## 9:30 AM – 9:45 AM Collaboration Corner (Beverage Break)

Grand Ballroom Pre-function.....GB

## 9:45 AM – 10:45 AM Breakout 4

- SIS Scheduling ..... HA
- ★ Regulatory Update: Part 1 – Making Sense of the Alphabet Soup ..... BLD
- ☎ SIS Analytics: Part 1 (REPEAT)..... TU
- ★ The Latest Trends in Healthcare ..... EP
- ☎ AmkaiSolutions Product Roadmap (REPEAT)..... CH
- Inventory Management 101..... BLC
- Navigating your State Report ..... BLE
- Panel: Hiring and Onboarding for Success with AmkaiSolutions ..... WP

## 10:45 AM - 11:00 AM Collaboration Corner

Grand Ballroom Pre-function.....GB

## 11:00 AM - 12:00 PM Breakout 5

- Technical Enhancements in SIS Main..... CH
- ★ Regulatory Update: Part 2 – Making Sense of the Alphabet Soup ..... BLD
- ☎ SIS Analytics: Part 2 (REPEAT)..... TU
- ☎ AmkaiAnalytics (REPEAT)..... HA
- Inventory Management 301..... BLC
- AmkaiCharts Troubleshooting ..... BLE
- How to Use Amkai Support Tools to Achieve Optimum Success ..... WP

## 12:00 PM – 1:00 PM Collaboration Corner

Grand Ballroom Pre-function.....GB

## 12:00 PM – 1:00 PM

Lunch.....BLA/B

## 1:15 PM – 2:15 PM Breakout 6

- Monitoring Your SIS System ..... WP
- Interoperability with Your Enterprise EHR ..... PT
- Improving Inter-professional Communication in Perioperative Services..... EP
- ☎ AmkaiOffice 101: Part 1..... HA
- ☎ ASC Reporting 301: Part 1..... TU
- How to Use Amkai to Monitor and Improve Productivity ..... CH
- Joint Replacement Registry and the Amkai AJRR Report .... AN

## 2:15 PM – 2:30 PM Collaboration Corner

Grand Ballroom Pre-function ..... GB

## 2:30 PM – 3:30 PM Breakout 7

- Technical Planning for Your SIS Upgrade ..... EP
- Speeding Up Your Out-of-the-Box System Requests ..... VN
- Panel: Results Gained from the Perioperative Performance Program..... AN
- ★ Engaging Patients for Optimal Outcomes..... PT
- ☎ AmkaiOffice 101: Part 2..... HA
- ☎ ASC Reporting 301: Part 2..... TU
- Optimizing Use of the Revenue Cycle Module ..... CH
- How to Use Amkai Support Tools to Achieve Optimum Success (REPEAT)..... WP

## 3:30 PM – 3:45 PM Collaboration Corner (Light Refreshments and Beverage Break)

Grand Ballroom Pre-function.....GB

## 3:45 PM – 5:00 PM Client Meet-Ups

3rd and 4th Floors..... 3FL/4FL

## 6:00 PM – 9:00 PM Evening Event

Client Celebration and Perioperative Leadership Awards Boots & Bling..... GB

■ SIS & Amkai Session ■ SIS Session ■ Amkai Session

☎ Hands-on Session, Pre-registration required due to limited class size

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# MONDAY, MARCH 20, 2017

**7:00 AM – 8:00 AM**

## **BREAKFAST (BALLROOM A/B)**

**8:00 AM – 9:30 AM**

## **KEYNOTE: BREATHE PASSION & PURPOSE BACK INTO YOUR LIFE, ROMILA "DR. ROMIE" MUSHTAQ, M.D. (BALLROOM A/B)**

Dr. Romie is a traditionally trained neurologist with additional board certification in integrative medicine. She brings together Western medicine and Eastern wisdom to help individuals and audiences learn how to have a "happy brain, happy life." In this Keynote, Dr. Romie weaves powerful storytelling and humor into a step-by-step process to remind you how to stop the stress, breathe easier, feel passionate, and connect to your life purpose.

**9:45 AM – 10:45 AM (BREAKOUTS)**

## **SIS SCHEDULING (HABERSHAM)**

Taking control of the OR starts with taking control of the schedule. As the foundational building block of the SIS solution, SIS Scheduling helps create a well-coordinated schedule that enables your hospital to more cost-effectively and efficiently schedule patients and resources. In this hands-on session, we will show how to best use SIS Scheduling to schedule cases accurately and quickly, and dive into one of the more popular topics: block management by service line and provider. We'll also discuss how block scheduling can be used with analytics.

**Presenters:** Mary Emerson | Implementation Consultant, Surgical Information Systems  
Amit Jiواني | Director, Analytics, Surgical Information Systems

## **REGULATORY UPDATE: PART 1 –**

### **MAKING SENSE OF THE ALPHABET SOUP (BALLROOM D)**

MU, MACRA, MIPS, APMs – what do all of these letters mean, and how will they affect hospitals and physician practices in 2017 and beyond? In Part 1 of the Regulatory Update, Meaningful Use industry expert Liz Hansen will review the Medicare Access and the CHIP Reauthorization Act of 2015 (MACRA) and the two quality payment programs it establishes for physicians: Merit-based Incentive Payment Systems (MIPS) and an Advanced Alternative Payment Model (APM). Hospitals that employ physicians may bear the cost of implementing and complying with MIPS and may be asked to participate in APMs. It literally pays to be in-the-know on this important subject

**Presenter:** Liz Hansen | Meaningful Use Specialist and Senior Advisor, Georgia Health IT Extension Center

### **SIS ANALYTICS: PART 1 (REPEAT)\*HANDS-ON SESSION\* (TUXEDO)**

In Part 1 of this hands-on session, the SIS Analytics team will cover the basics of using the perioperative analytics tool to answer common requests and discuss how to use the data to support performance improvement initiatives. You will learn how to drill down and make associations between data elements to determine root causes. This session is intended for clients who don't currently use SIS Analytics, are new to the tool, or need refresher training.

**Presenters:** Hallie Lukens | Data Scientist, Surgical Information Systems  
Crystal Purnell | Analytics Consultant, Surgical Information Systems

## **THE LATEST TRENDS IN HEALTHCARE (EAST PACES)**

The expression "the only constant is change" holds no truer than in healthcare. A changing reimbursement landscape, payer consolidation, market saturation, increased competition, and cost transparency are just some of the trends that will have major effects on hospital inpatient and outpatient surgical departments, and Ambulatory Surgery Centers. During this session, an industry expert from The Advisory Board Company will discuss the major factors driving the industry forward and how they will impact surgery in all care settings.

**Presenter:** Emily Brown | The Advisory Board Company

## **AMKAI SOLUTIONS PRODUCT ROADMAP (REPEAT) (CHASTAIN)**

During this session GO!2017 attendees will learn about our plans for the future development of Amkai solutions. Additionally, attendees will have the opportunity to provide input into the future product roadmap. This session repeats daily so everyone can attend once.

**Presenter:** Thomas Pinelli | Director, Product Management, AmkaiCharts, AmkaiSolutions

## **INVENTORY MANAGEMENT 101 (BALLROOM C)**

Did you know that after personnel, supply costs are your ASC's largest expenses? If you are an Administrator, Business Office Manager, or Materials Manager it is critical for you to make effective inventory management an ongoing priority. During this introductory session, we'll review the basics of AmkaiOffice Inventory Management, including configuring your item master and setting up the heart of your inventory management, the supply resource dictionary.

**Presenter:** Rhonda Hixson | Principal Solution Architect, AmkaiSolutions

## **NAVIGATING YOUR STATE REPORT (BALLROOM E)**

Whether your State Report is due on a monthly, quarterly, or yearly basis, submitting it correctly takes preparation, accuracy, and patience. During this session, we will present tips and best practices to make state reporting submission a breeze with AmkaiOffice. By the end of this session, you will be able to configure your system to correctly capture the data required from your state, test reports for errors ahead of your submission deadline, and adjust reports when state criteria change.

**Presenter:** Jaime Willie | Business Analyst II, AmkaiSolutions

## **PANEL: HIRING AND ONBOARDING**

### **FOR SUCCESS WITH AMKAI SOLUTIONS (WEST PACES)**

Your people are your most valuable asset and hiring the right people is essential for your ASC's success. Hiring and onboarding is also one of your biggest expenses, so making sure you are bringing in the right people is critical. During this session, we'll share best practices when hiring and onboarding new staff to minimize disruption to your operation and get your new people ramped up as quickly as possible.

**Moderator:** Daren Smith | Senior Clinical Solutions Specialist, AmkaiSolutions

**11:00 AM – 12:00 PM (BREAKOUTS)**

## **TECHNICAL ENHANCEMENTS IN SIS MAIN (CHASTAIN)**

This session is intended for clients that are on the SIS 5.1 series or earlier. In this session, we will review the technical enhancements that have been included in the previous two product releases (SIS 5.1.1 and SIS 5.2) that have rolled up into SIS 5.3.

**Presenters:** Denis Hofstetter | Director Technical Services, Surgical Information Systems  
Carolyn Cordtz | Director of Product Innovation, Surgical Information Systems

## **REGULATORY UPDATE: PART 2 –**

### **MAKING SENSE OF THE ALPHABET SOUP (BALLROOM D)**

Building on Part 1, in Part 2 of the Regulatory Update, Liz Hansen will compare MACRA to the Meaningful Use program. She will also review the latest information on the 2017 Modified Stage 2 and Stage 3 program requirements.

**Presenter:** Liz Hansen | Meaningful Use Specialist and Senior Advisor, Georgia Health IT Extension Center

\*Hands-on sessions require registration due to limited class sizes





# MONDAY, MARCH 20, 2017

## SIS ANALYTICS: PART 2 (REPEAT) \*HANDS-ON SESSION\* (TUXEDO)

Building on Part 1 of the SIS Analytics hands-on training, in Part 2, the SIS Analytics team will go deeper into the product to teach how to use the data visualization capabilities of SIS Analytics to create meaningful charts, metrics, and custom reports. Attendees should have a working knowledge of SIS Analytics before taking this class.

**Presenters:** Hallie Lukens | Data Scientist, Surgical Information Systems  
Crystal Purnell | Analytics Consultant, Surgical Information Systems

## AMKAIANALYTICS (REPEAT) \*HANDS-ON SESSION\* (HABERSHAM)

Staying on top of your ASC's performance is critical to improving operational efficiencies, driving revenue growth, and achieving quality patient outcomes. We have made it easier than ever before with our new web-based, business intelligence tool, AmkaiAnalytics. During this hands on session, we put you in the driver's seat. You'll learn how you can easily and securely access key performance indicators such as A/R aging, monthly case volume, expected net revenue, and cash flow. You will also learn how to perform root-cause analysis and predict future trends with advanced drill down functionality.

**Presenter:** Amit Jiwani | Director, Analytics, Surgical Information Systems and AmkaiSolutions

## INVENTORY MANAGEMENT 301 (BALLROOM C)

We are sure you've heard the expression "garbage in, garbage out." Well that expression certainly holds true for inventory management. While AmkaiOffice can help achieve more effective inventory management, it is only as useful as the information that it receives. This advanced session for experienced inventory managers will provide a blueprint for inventory management success, including best practices for your physical inventory count, using inventory reports, and how to make corrections.

**Presenter:** Rhonda Hixson | Principal Solution Architect, AmkaiSolutions

## AMKAI CHARTS TROUBLESHOOTING (BALLROOM E)

In this technical troubleshooting session for Amkai Authorized Users, we will discuss how we troubleshoot and escalate tickets internally in order to resolve your most advanced issues. We will explain the information Amkai Support needs included in a support ticket and how our ticket flow works to resolve issues as quickly as possible.

**Presenter:** Barry Hare | Tier 2 Client Support Analyst, AmkaiSolutions

## HOW TO USE AMKAI SUPPORT TOOLS

### TO ACHIEVE OPTIMUM SUCCESS (WEST PACES)

Learning the ins and outs of any software solution can be a headache. But don't worry, we are here to help. Amkai offers many resources to help you make the most of your system. User guides, training videos, step-by-step walk-throughs, webinars... you name it! During this session we will review all of the resources available to you, where to find them, and where to learn more. We'll also unveil our brand new virtual training academy, AmkaiAcademy. After this session, you'll have the tools necessary to master Amkai Solutions.

**Presenters:** Akilah Lee | Training Specialist, AmkaiSolutions  
Dawn Powell | Senior Technical Writer, AmkaiSolutions

## 12:00 PM - 1:00 PM LUNCH (BALLROOM A/B)

## 1:15 PM - 2:15 PM (BREAKOUTS)

### MONITORING YOUR SIS SYSTEM (WEST PACES)

As you depend on your SIS system to be available 24/7, the need for your technical team to monitor your system, servers and network, has become more important than ever to your user community. We will go over some of the system tools used at the National Institutes of Health (NIH) to keep our Pre-Operative Information System (POIS) up and running with a 99.99% up-time.

**Presenter:** Tom Dawson | Clinical Database Administrator, National Institutes of Health

### INTEROPERABILITY WITH YOUR ENTERPRISE EHR (PEACHTREE)

In this session, the SIS interoperability experts will lead a discussion about the integration available between the SIS Solution and enterprise EHRs including Allscripts, Cerner Soarian, MEDITECH, QuadraMed, GE, and McKesson. Attendees will be grouped based on their enterprise EHR to facilitate interoperability best practices discussions with peers.

**Presenters:** Holst Beall | Director Technical Services, Surgical Information Systems  
Joe Harmon | Team Lead, Integration Services, Surgical Information Systems  
Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems

### IMPROVING INTER-PROFESSIONAL COMMUNICATION IN PERIOPERATIVE SERVICES (EAST PACES)

The SIS Team at Children's of Alabama has achieved great success in maximizing the use of SIS modules to share information throughout its perioperative environment. This information exchange improves efficiency, increases chart accuracy, improves patient safety, and decreases distractions in the operative suite. Attend this session to learn how to use technology to improve communication in perioperative services.

**Presenter:** Sandy Wright-Leonard | Clinical Nurse Educator, Children's of Alabama

### AMKAI OFFICE 101: PART 1 - \*HANDS-ON SESSION\* (HABERSHAM)

Are you new to AmkaiOffice? Then this introductory session is perfect for you! This session will provide a hands-on look into the application and teach you to navigate it quickly and efficiently. Learn all of the core modules including scheduling, clinical documentation management, financial management, and inventory management to better perform your responsibilities.

**Presenter:** Jaime Willie | Business Analyst II, AmkaiSolutions

### ASC REPORTING 301: PART 1 - \*HANDS-ON SESSION\* (TUXEDO)

Are you a seasoned Business Office Manager or Administrator that wants to take your reporting skills to the next level? Join Part 1 of this two-part advanced reporting session and take a hands-on deep dive into the AmkaiOffice reporting module. Increase your understanding of where Amkai reports pull information, what information is included on your report, and how to validate their accuracy. After this session, your month-end and financial reporting will be a breeze.

**Presenter:** Rhonda Hixson | Principal Solution Architect, AmkaiSolutions

### HOW TO USE AMKAI TO MONITOR AND IMPROVE PRODUCTIVITY (CHASTAIN)

Your staff is your ASC's biggest asset, but it is also your biggest expense. Salaries, benefits, 401K... it all adds up. However, these costs are justifiable as you need good people to provide high-quality care. To make sure you are getting the most out of your staff, you need to run an efficient human resource operation. During this session, we will review the Human Resource Management module and the tools available to keep your staff on track and productive.

**Presenter:** Daren Smith | Senior Clinical Solutions Specialist, AmkaiSolutions



MONDAY, MARCH 20, 2017

**JOINT REPLACEMENT REGISTRY AND THE AMKAI AJRR REPORT (ANSLEY)**

More and more ASCs are trying their hand at total joint replacement surgery. To support this growing ambulatory service line, Amkai has developed functionality that allows you to easily report total joint replacement data to the American Joint Replacement Registry (AJRR) and access comparative benchmarking data for patient risk intervention and patient success. Join this session and learn more about the AJRR Report and how it can arm you with data to leverage payer contracts, accommodate more joint replacement procedures with greater efficiency, and attract surgeons to your practice.

**Presenters:** Salena Patten | Business Analyst, AmkaiSolutions  
Jeffrey Knezovich | Executive Director, American Joint Replacement Registry

**2:30 PM - 3:30 PM (BREAKOUTS)**

**TECHNICAL PLANNING FOR YOUR SIS UPGRADE (EAST PACES)**

Throughout GO!2017 you will have the opportunity to learn about the new features and functionality included in SIS 5.3. During this session, you will learn all you need to know about preparing for your upgrade from a technical perspective. We'll cover items such as servers, Oracle versions, Windows versions, and Internet connections.

**Presenter:** Denis Hofstetter | Director Technical Services, Surgical Information Systems

**SPEEDING UP YOUR OUT-OF-THE-BOX SYSTEM REQUESTS (VININGS)**

This session will explore out-of-the-box system requests and ways to save you time when managing these requests like mass updating of data, extractions, resending of reports, and more.

**Presenter:** Holst Beall | Director Technical Services, Surgical Information Systems

**PANEL: RESULTS GAINED FROM THE PERIOPERATIVE PERFORMANCE PROGRAM (ANSLEY)**

With regulatory pressures and new payment models changing the care landscape, how can you be ready to capitalize on the changes ahead if you don't have easy access to data? The SIS Analytics Perioperative Performance Program is designed to help you gain access to and use data analytics to achieve your most strategic goals. In this panel discussion, attendees will hear from SIS clients that are using the Perioperative Performance Program to gain insight into their key performance indicators so they can make improvements.

**Moderator:** Amit Jiwani | Director of Analytics, Surgical Information Systems

**ENGAGING PATIENTS FOR OPTIMAL OUTCOMES (PEACHTREE)**

Are you successfully engaging your patients during the full perioperative process? Learn about how to go beyond checking the Patient Portal box to motivate patients and prepare them for optimal outcomes. Engaging patients in their care from the time a decision to have surgery is made through post-discharge has proven to reduce cancellations, complications, and recovery time.

**Presenters:** Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems

**AMKAI OFFICE 101: PART 2 - \*HANDS-ON SESSION\* (HABERSHAM)**

Our introductory dive into AmkaiOffice continues in Part 2 of this two-part session with a review of some of AmkaiOffice's most useful gems. Learn how to work more efficiently with our estimated revenue tool, user desktop functionality, and human resources module. By the end of Part 2, you'll be able to prioritize and coordinate your team's efforts with task management, make patient payment responsibility automated, and leverage payers with deeper understanding of your contacts.

**Presenter:** Jaime Willie | Business Analyst II, AmkaiSolutions

**ASC REPORTING 301: PART 2 - \*HANDS-ON SESSION\* (TUXEDO)**

Do you ever need a report that isn't available in Amkai's report library? Would you love to create your own? Then join Part 2 of this advanced Amkai reporting session where we will show you how to create reports that support your ASC's needs and workflow, and establish internal benchmarks for performance with the AmkaiOffice ad-hoc report writer.

**Presenter:** Rhonda Hixson | Principal Solution Architect, AmkaiSolutions

**OPTIMIZING USE OF THE REVENUE CYCLE MODULE (CHASTAIN)**

Collecting payments from your patients can be a grind. In fact, a study conducted by MGMA research revealed that on average, healthcare providers send over 3 billing statements before receiving full payment from their patients. With the constant struggle to get money in the door of your ASC, you need to do everything you can to keep your revenue cycle process as efficient as possible. This session will be an in-depth review of Amkai's Revenue Cycle Module and the tools at your disposal to improve the efficiency of your collection process.

**Presenter:** Daren Smith | Senior Clinical Solutions Specialist, AmkaiSolutions

**HOW TO USE AMKAI SUPPORT TOOLS TO ACHIEVE OPTIMUM SUCCESS (REPEAT) (WEST PACES)**

Learning the ins and outs of any software solution can be a headache. But don't worry, we are here to help. Amkai offers many free resources to help you make the most of your system. User guides, training videos, step-by-step walk-throughs, webinars... you name it! During this session we will review all of the resources available to you, where to find them, and where to learn more. We'll also unveil our brand new virtual training academy, AmkaiAcademy. After this session, you'll have the tools necessary to master Amkai solutions.

**Presenters:** Akilah Lee | Training Specialist, AmkaiSolutions  
Dawn Powell | Senior Technical Writer, AmkaiSolutions

**3:45 PM - 5:00 PM**

**CLIENT MEET-UPS (3RD AND 4TH FLOORS)**

Join your peers, along with SIS and Amkai experts, for lively, informal discussions on a range of topics. There will be something in the meet-ups for everyone. See page 8 for details.

**6:00 PM - 9:00 PM**

**CLIENT CELEBRATION & PERIOPERATIVE LEADERSHIP AWARDS (GRAND BALLROOM)**

Join us in the ballroom for our "Boots and Bling" Client Celebration and 2017 Perioperative Leadership Awards. Enjoy live music, food, games, and prizes while you network with your fellow attendees.

\*Hands-on sessions require registration due to limited class sizes



# TUESDAY, MARCH 21, 2017

## 7:30 AM – 8:30 AM Collaboration Corner

Grand Ballroom Pre-function.....GB

## 7:30 AM – 8:30 AM

Breakfast.....BLA/B

## 8:30 AM – 9:00 AM General Session

Closing.....BLA/B

## 9:00 AM – 9:15 AM Collaboration Corner (Beverage Break)

Grand Ballroom Pre-function.....GB

## 9:15 AM – 10:15 AM Breakout 8

Troubleshooting SIS Performance Issues.....BLC

Using Business Intelligence to Enhance Total Quality Management.....CH

Roadmap for SIS Com and SIS Web.....BLE

Preparing for Transparency in Healthcare.....BLD

AmkaiOffice 301: Part 1.....HA

AmkaiCharts 101.....TU

AmkaiSolutions Product Roadmap (REPEAT).....WP

## 10:15 AM - 10:30 AM Collaboration Corner

Grand Ballroom Pre-function.....GB

## 10:30 AM - 11:30 AM Breakout 9

All You Ever Wanted to Know About SIS Interfaces.....BLC

Using Technology to Better Manage the Day of Surgery.....BLE

AmkaiOffice 301: Part 2.....HA

AmkaiCharts 301.....TU

Preparing Your Facility for Inventory Management (REPEAT).....EP

AmkaiCharts Troubleshooting (REPEAT).....WP

# PERIOPERATIVE LEADERSHIP AWARDS



## MONDAY AT 6:00 PM

Don't miss the announcement of the 2017 Perioperative Leadership Awards during the "Boots & Bling" Client Celebration! This year we will recognize one hospital perioperative department and one Ambulatory Surgery Center for their outstanding results in one or more of the following areas:

- Patient safety initiatives
- Financial improvements
- Operational improvements
  - Staff satisfaction
  - Patient satisfaction

SIS & Amkai Session SIS Session Amkai Session

Hands-on Session, Pre-registration required due to limited class size

★ Continuing education credit awarded for AORN. See details on page 3.

✓ This program is approved for 9.50 hours of AEU credits by BASC provider #1125. AEU's may be claimed for this session for CASC recertification.

### Meeting Room Legend

|                     |                 |
|---------------------|-----------------|
| AN = Ansley         | HA = Habersham  |
| BK = Buckhead       | PT = Peachtree  |
| BL = Ballroom       | TU = Tuxedo     |
| CH = Chastain       | VN = Vinings    |
| EP = East Paces     | WP = West Paces |
| GB = Grand Ballroom |                 |





**TUESDAY, MARCH 21, 2017**

**7:30 AM – 8:30 AM**

**BREAKFAST (BALLROOM A/B)**

**8:30 AM – 9:00 AM**

**GENERAL SESSION: CLOSING (BALLROOM A/B)**

Join us as we wrap up GO!2017.

**9:15 AM – 10:15 AM (BREAKOUTS)**

**TROUBLESHOOTING SIS PERFORMANCE ISSUES (BALLROOM C)**

In this technical troubleshooting session for SIS Authorized Users, we will discuss how we troubleshoot and escalate tickets internally in order to resolve your most advanced issues. We'll explain the information SIS Support needs included in a support ticket and how our ticket flow works to resolve issues as quickly as possible.

**Presenter:** Denis Hofstetter | Director Technical Services, Surgical Information Systems

**USING BUSINESS INTELLIGENCE TO ENHANCE TOTAL QUALITY MANAGEMENT (CHASTAIN)**

The adoption of electronic medical records and other information systems leads to a large influx of data in perioperative departments. Learn how to use business intelligence tools to quickly, easily, and reliably draw insights about staff productivity, workflow efficiency, and other key quality measures.

**Presenter:** Dr. Jenson Wong | CMIO, Zuckerberg San Francisco General Hospital  
Amit Jiwani | Director of Analytics, Surgical Information Systems

**ROADMAP FOR SIS COM AND SIS WEB (BALLROOM E)**

Efficient communications and patient throughput are critical to successfully preparing for and executing on the day of surgery. Attend this session to learn about exciting developments coming to improve day of surgery management and communication.

**Presenters:** Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems  
Andrea Berman | Senior Human Factors and User Experience Analyst, Surgical Information Systems

**PREPARING FOR TRANSPARENCY IN HEALTHCARE (BALLROOM D)**

Increased transparency in healthcare has been a major trend as higher coinsurance costs and out-of-pocket expenses are forcing patients to make more informed economic decisions about their care. During this session, we will discuss the importance of increased cost transparency for ASCs, and how Amkai has improved functionality to support your cost transparency initiatives.

**Presenter:** Jaime Willie | Business Analyst II, AmkaiSolutions

**AMKAI OFFICE 301: PART 1 – \*HANDS-ON SESSION\* (HABERSHAM)**

Are frequently changing contract terms and fees keeping your ASC behind the ball when it comes managing finances? If you answered yes, come to Part 1 of our two-part advanced deep dive into AmkaiOffice where you will learn how to effectively manage your expenses and contracts with the Financial Management module. You'll also learn how to set effective dates for new procedure rates, keep a history of rate changes, and use the Fee Schedule Update tool to send messages to your staff when new rates go into effect.

**Presenter:** Rhonda Hixson | Principal Solution Architect, AmkaiSolutions

**AMKAI CHARTS 101 - \*HANDS-ON SESSION\* (TUXEDO)**

During a procedure, your clinical staff does not have the time to search for the right case pack or click around the patient's chart. During this introductory level AmkaiCharts session, we'll show you how to create robust, custom case packs, per procedure and physician that reduce documentation time to a bare minimum so you can do what you do best: take care of the patient. We'll also review how to assign templates to a specific user for easy retrieval.

**Presenter:** Michael Scheidegger | Business Analyst II, AmkaiSolutions

**AMKAI SOLUTIONS PRODUCT ROADMAP (REPEAT) (WEST PACES)**

During this session GO!2017 attendees will learn about our plans for the future development of Amkai solutions. Additionally, attendees will have the opportunity to provide input into the future product roadmap. This session repeats daily so everyone can attend once.

**Presenter:** Thomas Pinelli | Director, Product Management, AmkaiCharts, AmkaiSolutions

**10:30 AM – 11:30 AM (BREAKOUTS)**

**ALL YOU EVER WANTED TO KNOW ABOUT SIS INTERFACES (BALLROOM C)**

In this session, the presenters will review the library of SIS standard interfaces as well as discuss strategies for custom interfaces. Attendees will understand the benefit of each type of interface and will be provided takeaway tools to use back at their facility when discussing interface needs with stakeholders.

**Note: Some content in this session may repeat from the "Interoperability with Your Enterprise EHR" session.**

**Presenters:** Holst Beall | Director Technical Services, Surgical Information Systems  
Joe Harmon | Team Lead, Integration Services, Surgical Information Systems

**USING TECHNOLOGY TO BETTER MANAGE THE DAY OF SURGERY (BALLROOM E)**

Daily OR Management can feel like aiming at a constantly moving target. Learn about ways to implement and/or better use tools including SIS Com and the SIS Surgery Dashboard to better support this challenging task.

**Presenters:** Carolyn Cordtz | Director, Product Innovation, Surgical Information Systems  
Justin Myles | Implementation Engineer, Surgical Information Systems  
Amit Jiwani | Director of Analytics, Surgical Information Systems  
Dr. Jenson Wong | CMIO, Zuckerberg San Francisco General Hospital

**AMKAI OFFICE 301: PART 2 – \*HANDS-ON SESSION\* (HABERSHAM)**

Have you been spending more time collecting data for your month-end reports than running your operation? Then it's time you learned all the ways that AmkaiOffice can help you capture, review, and present your facility's Key Performance Indicators. In Part 2 of our advanced deep dive, we'll show you how to do just that, as well as monitor and report on Patient Satisfaction OAS-CAPHS, ASCA, CMS-7, and other data critical to your organization.

**Presenters:** Rhonda Hixson | Principal Solution Architect, AmkaiSolutions  
Jaime Willie | Business Analyst II, AmkaiSolutions

\*Hands-on sessions require registration due to limited class sizes



**TUESDAY, MARCH 21, 2017**

**AMKAI CHARTS 301 - \*HANDS-ON SESSION\* (TUXEDO)**

Your clinical documentation is an important part of your ASC's financial success because time notations and supplies recorded during the procedure directly affect billing. During this advanced session, we'll show you how to get the most out of the Clinical Documentation Management module. We'll review clinical documentation best practices so procedures are billed quickly and correctly, and discuss how to keep times accurate for chart audits.

**Presenters:** Michael Scheidegger | Business Analyst II, AmkaiSolutions  
Thomas Pinelli | Director, Product Management, AmkaiCharts, AmkaiSolutions

**PREPARING YOUR FACILITY FOR INVENTORY MANAGEMENT (REPEAT) (EAST PACES)**


Proper inventory management can benefit a lot of aspects of your ASC. It is essential for proper case costing, supply budgeting, and billing for supply charges, just to name a few. During this session, we will demonstrate how proper inventory management can improve your ASC's bottom line and what steps you can take to make sure you are set up for success.

**Presenter:** Salena Patten | Business Analyst, AmkaiSolutions

**AMKAI CHARTS TROUBLESHOOTING (REPEAT) (WEST PACES)**

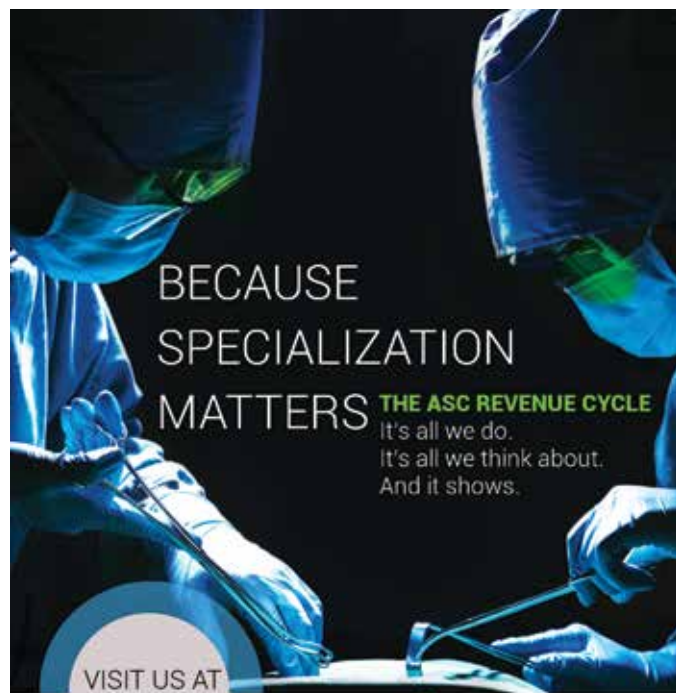
In this technical troubleshooting session for Amkai Authorized Users, we will discuss how we troubleshoot and escalate tickets internally in order to resolve your most advanced issues. We will explain the information Amkai Support needs included in a support ticket and how our ticket flow works to resolve issues as quickly as possible.

**Presenter:** Barry Hare | Tier 2 Client Support Analyst, AmkaiSolutions

**COLLABORATION CORNER**  
**Fourth Floor Pre-function**

Be sure to stop by the Collaboration Corner during meals and breaks. Put a face to our support and services associates, learn about products included in the SIS and Amkai solution suites, experience the brand new AmkaiAcademy and updated SIS Academy, and learn about the benefits of SIS Central and Amkai Central.



**BECAUSE SPECIALIZATION MATTERS** **THE ASC REVENUE CYCLE**  
It's all we do.  
It's all we think about.  
And it shows.

**VISIT US AT BOOTH #4**

**National Medical Billing Services**

REVENUE CYCLE MANAGEMENT | MANAGED CARE CONTRACTING | CODING | BUSINESS ANALYTICS | CONSULTING

*\*Hands-on sessions require registration due to limited class sizes*



# GO!2017 PARTNERS



Delivering Amkai in the cloud, fast and well.

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## WELCOME TO



## your virtual campus

Stop by the Collaboration Corner's Education Theatre and check out the revamped SIS Academy and the BRAND NEW AmkaiAcademy! Designed for clients looking for a more hands-on, personalized training experience, these virtual classroom training programs help increase retention and fortify best practices.

## An in2itive Take on Your ASC Practice



Revenue Cycle Management



Technology Optimization



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Come by and see us at Booth 5 during the Welcome Reception on Monday between 6-9pm.



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We've uncovered ways to help ASCs make more money in 97% of our free audits.

**24**

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## MEDICINE MEETS MINDFULNESS **MONDAY AT 8 AM**

Start your Monday morning off right at our Keynote address with Romila "Dr. Romie" Mushtaq, M.D., ABIHM. Dr. Romie will share her techniques for improving brain and mental health so you have happiness, health, and hope.



Mom's not the only one who helped make this day possible.

## BD Intelliport™ System Medication Safety for IV Injectables

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## GOLD SPONSORS



### OPPOR

Oppor is a healthcare information technology management company. The company specializes in surgical centers, surgical hospitals and physician practice application services, application hosting, systems integration and consulting services, as well as the procurement and management of hardware and software.



### FULL CIRCLE BUSINESS SOLUTIONS

Full Circle Business Solutions provides Premium, customized, results-based Revenue Cycle Management business services for Ambulatory Surgery Centers and Physician Clinics. Our highly experienced, professional staff has an average of 15+ years' experience helping ASC's streamline business operations, maximize overall revenue, ensuring your Center is as profitable as possible. From business process consulting, insurance verification, billing, coding, insurance follow-up to payment posting, Full Circle gets it done.

## SILVER SPONSORS



### IN2ITIVE

in2itive Business Solutions is a full-service healthcare revenue cycle management and consultation firm, with a leadership team that's spent a collective 75 years crunching numbers, reconciling accounts, filing claims, and uncovering lost revenue. We specialize in ambulatory surgery centers, hospitals, and physician practices like yours.



### National Medical Billing Services

[Our ASC Expertise. Your Advantage.](#)

### NMBS

National Medical is the premier revenue cycle outsourcing company focused on ambulatory surgery centers and their affiliated surgeons. Our ASC expertise, experience and resources allows us to capture all revenue and maximize cash flow in a highly compliant fashion. We provide deep industry expertise, best-in-class results and exceptional customer service.

## EXHIBITORS



### CASETABS

Casetabs is a cloud-based surgery coordination app that shares real-time updates with everyone involved with the case, including physicians, office staff, center staff, and vendor reps. Casetabs keeps everyone involved with each surgery on the same page, saving time, reducing errors, and increasing case volume.



### QUALCOMM

Qualcomm unlocks the power of medical device data to provide healthcare organizations with critical patient and device information to drive informed clinical and operational decisions. SmartLinx, healthcare's first Medical Device Information System delivers connectivity, advanced integration, and analytics that turn volumes of patient data into relevant information.



### ZIRMED

ZirMed's comprehensive end-to-end platform of cloud-based revenue cycle management solutions—including patient access, charge integrity, claims management, AR management, patient responsibility, and population health management—empowers healthcare organizations to optimize value-driven and fee-for-service reimbursements while streamlining workflows and increasing operating efficiencies. Start boosting your financial performance—visit [www.ZirMed.com](http://www.ZirMed.com).





















