

**OfficeMax®**  
Technology Solutions

We Know Your  
**Technology**  
From Every  
**Angle**



No matter where you are  
or what you're going through...



...we can help you rise to all the challenges your business faces. Whether you want to create business continuity, simplify your infrastructure or manage the lifecycle of your products and equipment, OfficeMax has the technology—and the expertise—to help you succeed.

### A Total Technology Solution

OfficeMax provides an impressive array of technology products, including printers, multi-function devices, laptops, servers, data center media and software. Whatever you need to keep your office running at peak efficiency, we've got it.

### More Than Machines

But we do more than just sell products. OfficeMax is also committed to providing a total solution for your company's technology environment. Whether it's end-to-end printer fleet management, data center support, or helping identify and manage software licensing agreements, our technology experts are here to help.

Call **1-800-525-9500** to speak to a member of the OfficeMax technology team and get started today.



## Managed Print Services

OfficeMax Managed Print Services is a scalable, end-to-end print management solution that integrates all of your devices, across all manufacturers, to help contain expenses and increase efficiency. We'll help manage all your print and multi-function device supplies and coordinate the installation, servicing and redeployment of your hardware. And it's all done through a single service provider—OfficeMax.

We'll assess all your company's printers, from networked to desktop machines, and recommend a plan to optimize your set-up. This could include redeploying and servicing some devices, possibly even replacing them with less expensive models. Get control over departmental or cost center usage through OfficeMax's cost-per-page Managed Print Services model.

## Configuration and Installation Services

Let OfficeMax take care of the hardware and software installation for your printers, multi-function devices, laptops, CPUs and servers.

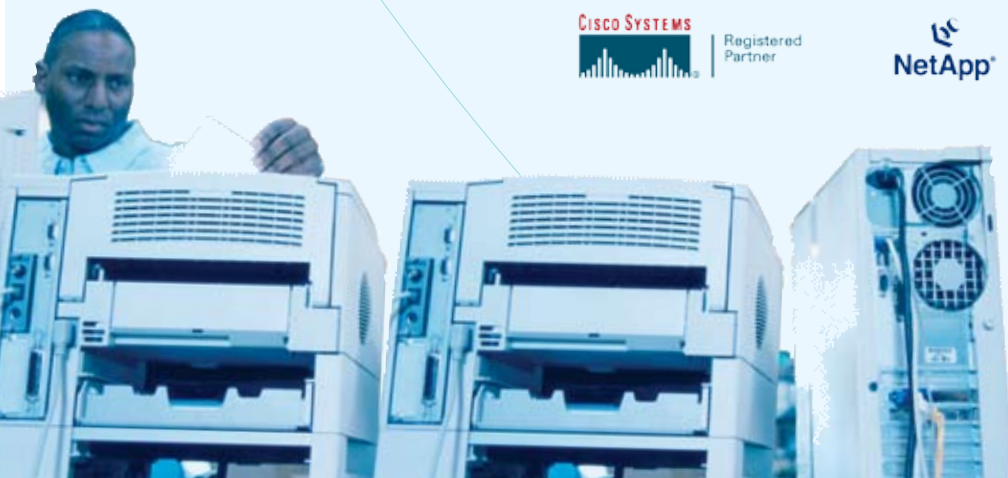
Our asset-tagging and tracking services give you the flexibility to tag and track by order, part, serial number or a variety of other identifiers. This helps you simplify your inventory and track your equipment, freeing up vital time for your IT staff.

Once your laptop, CPU or server is asset-tagged, OfficeMax can bundle it with cables, peripherals, surge protectors, or external storage devices and other related items. We'll image the device with your company-required operating system, as well as send a member of our team of certified engineers to do the set-up and installation.

OfficeMax Technology Specialists are certified partners of the following:



Platinum Business Partner



## Software Licensing Solutions

With thousands of software titles from the leading manufacturers, OfficeMax provides software solutions for your small business, work group or enterprise software requirements.

We'll help you identify the right licensing solution for your business, then proactively help you manage renewals and subscriptions and recommend the right licensing solution to meet your growing needs.

We help you maintain license compliance and even provide reporting and tracking tools to simplify that daunting task of keeping software licenses up to date.

## Help Desk Services

OfficeMax understands the complex amount of information the end-user encounters every time they turn on the computer. That's why we designed OfficeMax Help Desk Services to quickly respond to and resolve all of their computer technology questions. Whether the issue involves hardware, software or systems, we have the answer.

OfficeMax Help Desk Services is staffed around the clock by well-trained analysts who can quickly respond to the inquiries of end-users. Plus, they'll stay on the line until the issue is resolved. This not only increases end-user productivity, but also reduces your company's internal support costs.

## Equipment Maintenance

OfficeMax's certified field engineers provide printer maintenance services nationwide. From warranty repair services to general maintenance, we serve all major brands to keep your downtime to a minimum.

We'll work with you to review existing warranties for your equipment—including printers, multi-function machines, fax machines and digital archiving devices—to help you determine where extended warranties make more sense than replacing your existing technology.







## Data Center Solutions

As an experienced provider of data center solutions, we offer a complete line of services, including: supplies, support equipment, tape storage systems, management software and a comprehensive portfolio of data center services. No matter what the size of your data center, we can deliver the support, expertise and advice you need to:

- Ensure complete data integrity
- Leverage staffing and space resources
- Reduce costs through vendor consolidation of supplies, equipment and services
- Decrease internal staff workload
- Achieve greater control, even in a decentralized environment
- Enhance your data management capabilities
- Improve your decision-making abilities with more reliable data

## Cartridge Return and Equipment Disposal

Want to help the environment and save money at the same time? We take used toner cartridges and inspect them for defects. If they pass the test, we clean and refill them. If they don't, we recycle them.

We can also help you dispose of your old equipment. We'll help you remarket old hardware and software to employees and third parties. Or we can donate them to the charitable organization of your choice.

**1-800-525-9500.**  
**[www.officemaxsolutions-technology.com](http://www.officemaxsolutions-technology.com)**





We've got the **expertise.**

We've got the **products.**

We've got the **services.**

Let us show you how to make technology work for you.

Call an OfficeMax Technology Specialist today  
at 1-800-525-9500.