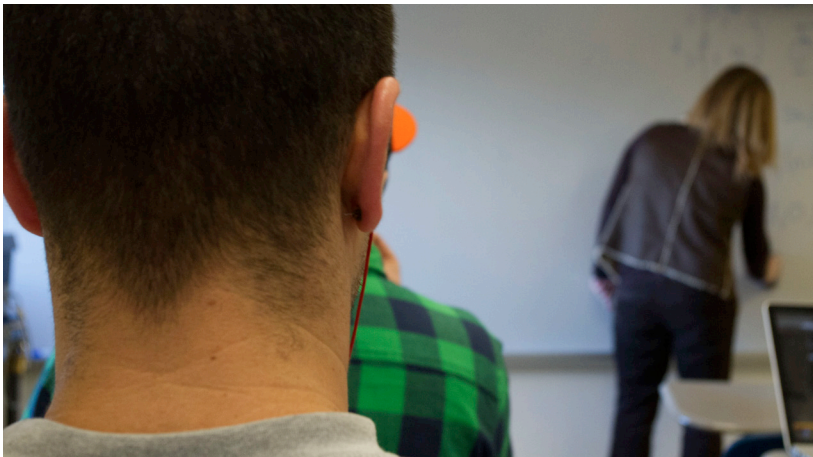


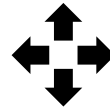
Task Analysis

Put *yourself* in the user's shoes.



Group Communication

To experience the problem of communication within the hearing disabled population, I took part in a class while wearing ear-bud headphones to hinder my hearing abilities. This exercise was to help me better understand the user's needs.



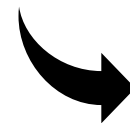
When the main speaker was not faced in my direction the conversation became inaudible.



I was unaware of any secondary speakers unless I was able to read visual cues from the students around me.



It was extremely easy to lose focus with the inability to follow along with the conversation.



Design a *social solution*