


First-call effectiveness vs. response time:




TLC Office Systems

Having a Technician arrive within 4 hours is the industry standard, but having a tech arrive within 4 hours that is properly trained and equipped is what makes the difference.



TLC Techs carry **3 times the national average** of parts in their stock giving them a greater opportunity for success on the first visit.



TLC Techs are **all factory trained and gold certified** by Sharp allowing them the knowledge and confidence to fix your machine on the first visit.

Having your machine fixed on the first visit reduces downtime and saves you money.



TLC is PROACTIVE vs. reactive when it comes to service:



Maintenance Program

We follow a complete structured maintenance program designed to keep the customer's machine running as efficiently as possible. Regular Schedule Maintenance is imperative to keeping machine uptime higher than the national average.



Support One Manufacturer

This allows us to focus all of our training on just one set of products and to keep our trucks stocked with only one manufacturer. Competition splits training and stock.

Call us today: 713-695-3900