

Initial set up

Observation

The packaging for the product is very good. Yes, its polystyrene but the parts are arranged in a manner as to use as little polystyrene as possible and it works. After that, the instructions come out, and they are huge and very text heavy. Automatically, I don't want to read them.

There is now 2 sets of instructions, quick guide and in depth, which is necessary? Surely you only need 1? The clip itself is rather uncomfortable to open. Fastener is very stiff and clip is all black so once it is inside the cupboard it can be hard to make out what's going on.

Now the LED lights when a live cable is clipped. However its not obvious at first where this light goes. Once a live cable is identified, you plug the sensor into the transmitter but there are 4 different ports. Which one does it go in? Does it need to be a separate object? I can't see any benefit to having another piece to the puzzle.

Now I have to load my tariff into the device. Which tariff do I use? The bill shows 2/3 different tariffs. Why doesn't my device know the different tariffs? Once loaded, I run through the different pricing and usage options, each one as monotonous as the next. Which one is most useful? Which one would help me save the most money overall?

