



> We've upgraded the network in your area.

Call today to schedule your appointment.

Permanent Glue

Strips

Glue

Strip Spot Does Not Print

Dear Sample A. Sample,

You'll be glad to know that Verizon has upgraded the network in your area. That means you can get Fios[®] Internet, with speeds up to 500/500 Mbps available in certain locations.

To take advantage of this opportunity and connect to our 100% fiber-optic network, just call us to discuss your service options and schedule your appointment. We'll come to your business at a convenient time and take care of everything.

Please note that this upgrade can help your business run at its very best.

Call 1.XXX.XXXX today. We look forward to speaking with you and answering all your questions.

Sincerely,

James Naughton

Director, Small Business Marketing

Call 1.XXX.XXXXXX (Mon.–Fri., until Midnight ET; Sat., until 5pm ET) Visit verizon.com/getbizfios

Verizon Fios available in select areas. 500/500 Mbps service availability may be limited in your area based on network qualification requirements. ©2016 Verizon.

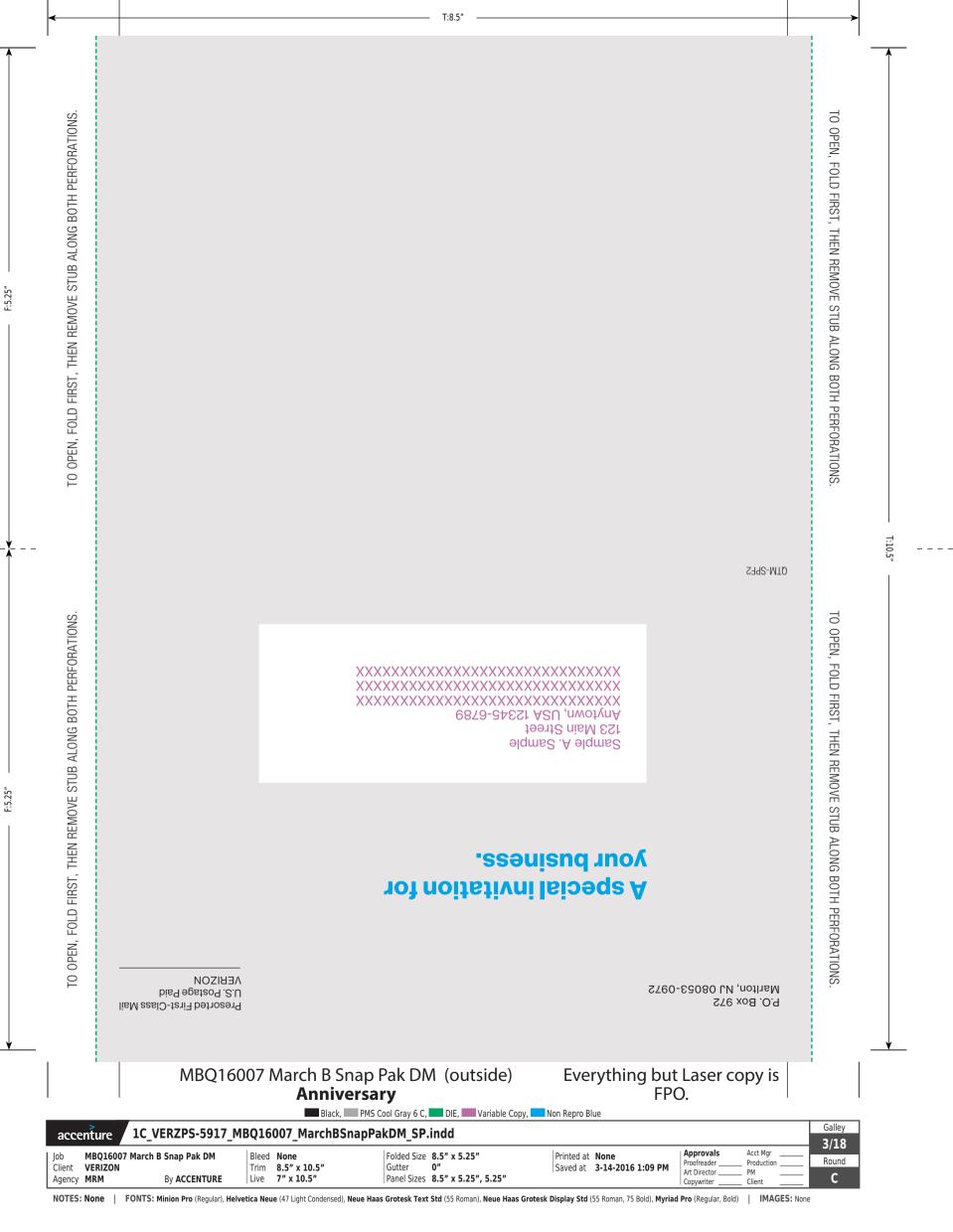
QTM-SPF2 SPNTW-0324

MBQ16007 March B Snap Pak DM (inside) **Fios Launch + NTW**

Everything but Laser copy is

Magenta, Yellow, Black, Glue Strip, PMS Cool Gray 6 C, PMS 485 C, DIE, Non Repro Blue, Variable Copy

Galley 1C_VERZPS-5917_MBQ16007_MarchBSnapPakDM_SP.indd accenture 2/18 Approvals Acct Mai MBQ16007 March B Snap Pak DM Folded Size 8.5" x 5.25" Printed at None Round Client VERIZON 8.5" x 10.5" Gutter Saved at 3-14-2016 1:09 PM Art Director Agency **MRM** Panel Sizes 8.5" x 5.25", 5.25"





Don't wait until it's too late.

Ask yourself, is my business getting the best value possible?

Permanent Glue

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Galley

Dear Sample A. Sample,

Is your cable contract about to expire? Before you renew and possibly get hit with a price increase, we invite you to take another look at Verizon.

A lot has changed since you left. And with so many options for small businesses, we're sure we can offer you something better.

- Our internet is faster than ever. You can upload large files to the cloud faster and videoconference like you're in the same room. Plus, you'll have access to the fastest Wi-Fi available.†
- No surprises on your bill. We'll give you a written Firm Price Quote of your monthly charges in advance.
- 99.9% network reliability. So you can be confident your calls and clicks will get through.

Verizon Fios is the #1-rated internet for business, according to PC Magazine.*

Why wait until it's too late? Before your cable service renews at a high rate, come back to Verizon. Call us at 1.XXX.XXXX (Mon.-Fri., until Midnight ET; Sat., until 5pm ET). And make sure you're getting the best value for your business.

Sincerely,

James Naughton

Director, Small Business Marketing

QTM-SPF2 SPA-0324

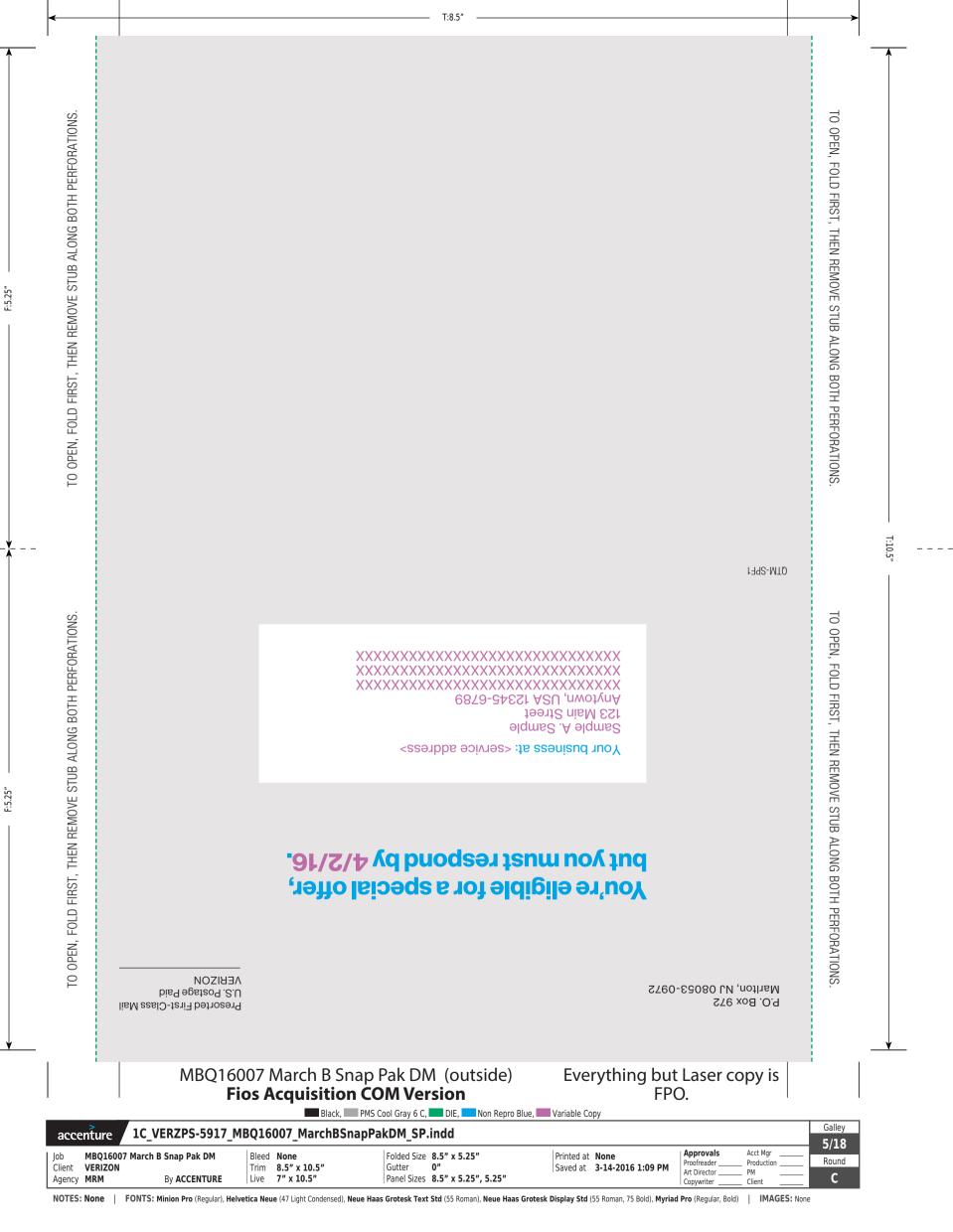
MBQ16007 March B Snap Pak DM (inside) **Anniversary**

Everything but Laser copy is

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[†]Based on internet speed plans and maximum router throughput available. *Reprinted from www.pcmag.com with permission. ©2015 Ziff Davis, Inc. All Rights Reserved. Based on PCMag.com's Business Choice Survey customer ratings of ISP performance

Offer available to new customers in select areas only, subject to credit review. Fios service availability and actual speeds vary. Firm Price Quote is valid for 5 business days and is an estimate based on current pricing, promotions and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. ©2016 Verizon.







> We have a special offer for your business. Please reply by 4/2/16.

> > Permanent Glue

Strips

Glue

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Dear Sample A. Sample,

You recently contacted Verizon. Because you're a valued customer, we'd like to say thank you and follow up with a great offer on Verizon Fios Internet and Phone.

Sign up for the Verizon Solutions for Business bundle with Fios Quantum 50/50 Mbps Internet or faster, with a two-year agreement that auto-renews, and you'll get a \$250 Visa® prepaid card,^ plus all this:

- Fiber-optic Fios® Internet. It's the #1-rated internet for business,* according to PC Magazine. And only Fios gives you upload speeds as fast as your download speeds and access to the fastest Wi-Fi available.**
- Unlimited nationwide calling with valuable calling features on a business-class phone line.
- 99.9% network reliability. Services you can count on every business day.

We'll even give you a written price quote of your monthly charges in advance, so there won't be any surprises.

Don't miss out. Just respond by XX/XX/XX to get this great offer on a Fios bundle for your business. Plus a \$250 Visa prepaid card.^

Sincerely,

James Naughton

Director, Small Business Marketing

Call 1.XXX.XXXXXX (Mon.-Fri., until Midnight ET; Sat., until 5pm ET)

^Verizon Visa Prepaid Card issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A. Inc. Use anywhere Visa debit cards are accepted. This optional offer is not a MetaBank product or service and MetaBank neither endorses nor sponsors it. Must keep qualifying Verizon service for 60 days with no past-due balance. Card mailed within 90 days of install date. Offer requires 2-year agreement. Limit one card per account. Other card terms and conditions apply. Offer ends 4/2/16. *Reprinted from www.pcmag.com with permission. ©2015 Ziff Davis, Inc. All Rights Reserved. Based on PCMag.com's Business Choice Survey customer ratings of

*Based on internet speed plans and maximum router throughput available.

Limited-time offer available to business customers in select areas who sign up for the Verizon Solutions for Business bundle with new Fios Internet service, subject to credit review. Early termination fees for a 2-year contract: 35% of base monthly charges for unexpired term. 2-year term automatically renews at then-current term rates unless canceled within 30 days prior to or 60 days after term is renewed. Promotional offers do not apply to service ordered for temporary, short-term or special events. Backup battery available for Fios voice services & E911 (but not data or video). Service availability and actual speeds vary. Firm Price Quote is valid for 5 business days and is an estimate based on current pricing, promotions and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. ©2016 Verizon.

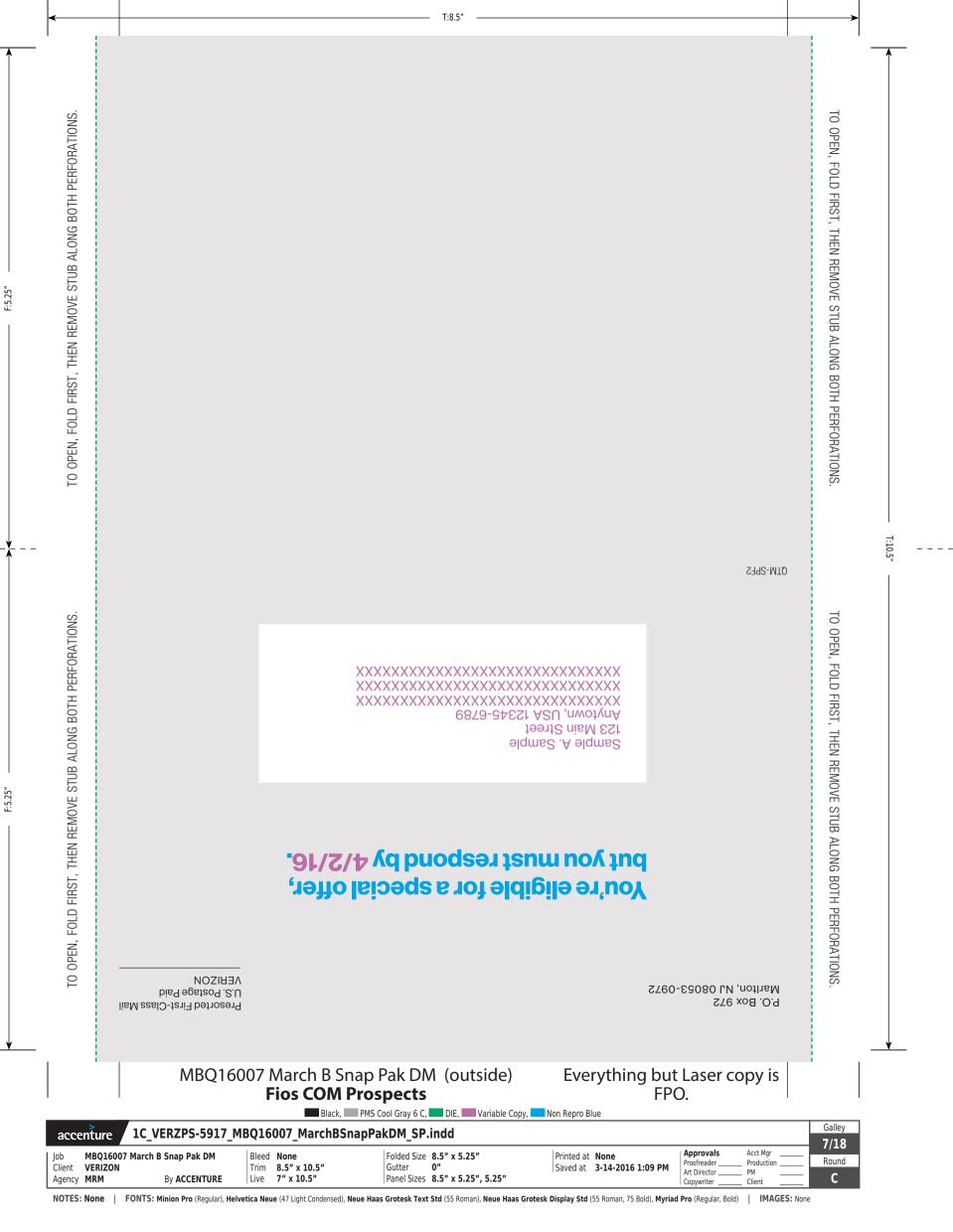
BCOMFAS-0324 QTM-SPF2

MBQ16007 March B Snap Pak DM (inside) **Fios Acquisition COM Version**

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Galley 1C_VERZPS-5917_MBQ16007_MarchBSnapPakDM_SP.indd accenture 6/18 MBQ16007 March B Snap Pak DM **Approvals** Acct Mai Folded Size 8.5" x 5.25" Printed at None Round VERIZON 8.5" x 10.5" Gutter Saved at 3-14-2016 1:09 PM Client Trim Art Director Agency **MRM** 7" x 10.5" Panel Sizes **8.5"** x **5.25"**, **5.25" BV ACCENTURE**







> We have a special offer for your business. Please reply by 4/2/16.

Dear Sample A. Sample,

You recently contacted Verizon. We'd like to say thank you and follow up with a great offer on Verizon Fios Internet and Phone.

Sign up for the Verizon Solutions for Business bundle with Fios Quantum 50/50 Mbps Internet or faster, with a two-year agreement that auto-renews, and you'll get a \$250 Visa® prepaid card,^ plus all this:

- Fiber-optic Fios® Internet. It's the #1-rated internet for business,* according to PC Magazine. And only Fios gives you upload speeds as fast as your download speeds and access to the fastest Wi-Fi available.**
- Unlimited nationwide calling with valuable calling features on a business-class phone line. Plus a second basic line for rollover calls or credit card processing.
- 99.9% network reliability. Services you can count on every business day.

We'll even give you a written price quote of your monthly charges in advance, so there won't be any surprises.

Don't miss out. Just respond by XX/XX/XX to get this great offer on a Fios bundle for your business. Plus a \$250 Visa prepaid card.

Sincerely,

James Naughton

Director, Small Business Marketing

Call 1.XXX.XXXXXX (Mon.–Fri., until Midnight ET; Sat., until 5pm ET) Visit verizon.com/getfiosbusiness

^Verizon Visa Prepaid Card issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A. Inc. Use anywhere Visa debit cards are accepted. This optional offer is not a MetaBank product or service and MetaBank neither endorses nor sponsors it. Must keep qualifying Verizon service for 60 days with no past-due balance. Card mailed within 90 days of install date. Offer requires 2-year agreement. Limit one card per account. Other card terms and conditions apply. Offer ends 4/2/16. *Reprinted from www.pcmag.com with permission. ©2015 Ziff Davis, Inc. All Rights Reserved. Based on PCMag.com's Business Choice Survey customer ratings of

**Based on internet speed plans and maximum router throughput available.

Limited-time offer available to new customers in select areas only, subject to credit review. Early termination fees for a 2-year contract: 35% of base monthly charges for unexpired term. 2-year term automatically renews at then-current term rates unless canceled within 30 days prior to or 60 days after term is renewed. Usage charges apply to basic line. Promotional offers do not apply to service ordered for temporary, short-term or special events. Backup battery available for Fios voice services & E911 (but not data or video). Service availability and actual speeds vary. Firm Price Quote is valid for 5 business days and is an estimate based on current pricing, promotions and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. ©2016 Verizon.

QTM-SPF2 BCOMFPS-0324

MBQ16007 March B Snap Pak DM (inside) **Fios COM Prospects**

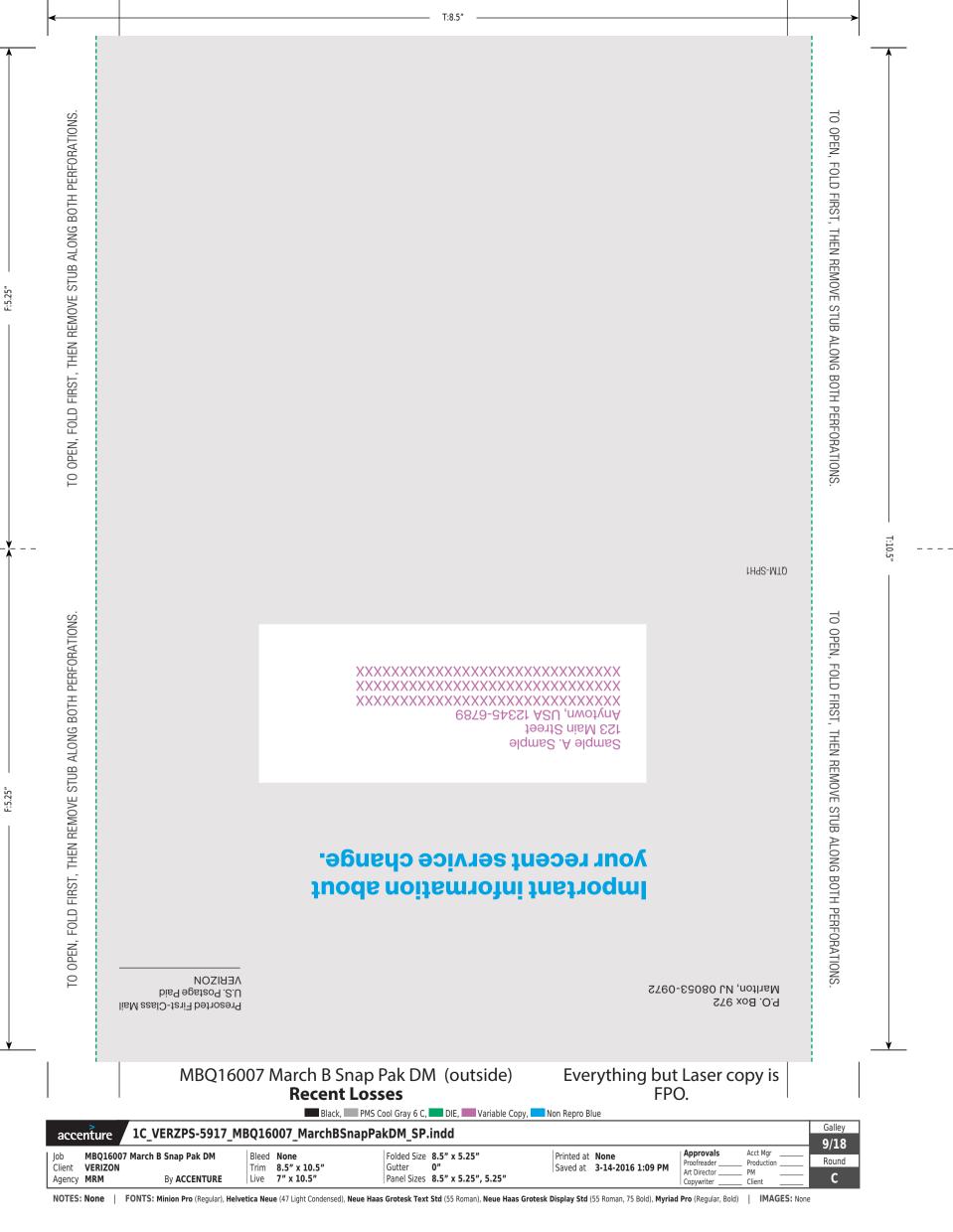
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Permanent Glue

Glue

Strip Spot Does Not Print



Permanent Glue

Glue

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P.O. Box 972 Marlton, NJ 08053-0972

Come back to Verizon.

Get the value and reliability your business deserves.

Dear Sample A. Sample,

Recently you chose to disconnect your Verizon service, and we're sorry to see you go. We'd love to have another opportunity to win your business. That's why we're inviting you to come back for the Verizon Solutions for Business bundle with special savings for returning customers.

It starts with a great offer.

Sign up now for just \$XX.XX a month (plus taxes, fees and equipment charges) with a two-year agreement that auto-renews.

You can count on consistently fast and reliable Verizon High Speed Internet with our fastest speed available at your location. You'll get unlimited nationwide calling with valuable calling features on a business-class phone line. And an additional basic line ideal for rollover calls or credit card processing.

No surprises.

We'll provide you with a written price quote of your monthly charges in advance, so you'll know exactly what you'll be paying. And you'll have access to live tech support, 24/7.

Plus, you'll receive exceptional service from the company ranked "Highest in Customer Satisfaction with Very Small Business Wireline Service, Two Years in a Row" by J.D. Power.

We look forward to welcoming your business back to Verizon.

Sincerely,

Director, Small Business Marketing

Call 1.XXX.XXXXXXX (Mon.-Fri., until Midnight ET; Sat., until 5pm ET)

Verizon received the highest numerical score among very small business providers in the proprietary J.D. Power 2014–2015 Business Wireline Satisfaction StudiesSM. 2015 Study based on responses from 4,154 decision-makers at very small businesses measuring 11 providers. Proprietary study results are based on experiences and perceptions of businesses surveyed in April-June 2015. Your experiences may vary.

Promotional pricing for internet and phone services guaranteed for 24 consecutive months with **2-Year Contract**, subject to continuation of qualifying products; guarantee applies to base monthly rate only; excludes optional services; prices subject to increase thereafter. Early termination fees for a 2-year contract: 35% of base monthly charges for unexpired term. 2-year term automatically renews at then-current term rates unless canceled within 30 days prior to or 60 days after term is renewed. **General:** Offer available to new customers in select areas only, subject to credit review. Usage charges apply on basic line. Select installation charges are waived with this offer. Additional charges apply for inside wiring and/or other installation services. \$24.99 activation fee applies. Offer fulfilled via bill credit(s); other taxes, fees & terms apply. Wireless router available for \$49.99, subject to change. Promotional offers do not apply to service ordered for temporary, short-term or special events. HSI for Business will be provisioned at the fastest speed available at your location, of up to 768 kbps, 1 Mbps, 3 Mbps, 5 Mbps, 7 Mbps or 10–15 Mbps based on VZ line qualification requirements; service availability & actual speeds vary. Firm Price Quote valid for 5 business days and is an estimate based on current pricing, promotions and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. Offer ends 4/2/16. ©2016 Verizon. and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. Offer ends 4/2/16. ©2016 Verizon

QTM-SPH1 SPRL-0324

MBQ16007 March B Snap Pak DM (inside) **Recent Losses**

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We're pleased to extend this special offer for your new business.

Dear Sample A. Sample,

We have great news for you. As a new business, you can get a special offer on Verizon Internet and Phone service with our Verizon Solutions for Business bundle.

It's just what your new business needs now:

- Consistently fast Verizon High Speed Internet with our fastest speed available at your location and unlimited internet usage.
- Unlimited nationwide calling with valuable calling features on a business-class phone line. Plus a second basic line for rollover calls or credit card processing.
- 99.9% network reliability. Services you can count on every business day.
- Firm price quote in writing. You'll receive it in advance, so there won't be any surprises.

To help keep your business up and running, you'll enjoy live, 24/7 Customer Support. And you'll receive exceptional service from the company ranked "Highest in Customer Satisfaction with Very Small Business Wireline Service, Two Years in a Row" by J.D. Power.

We look forward to welcoming your new business to Verizon.

Sincerely,

James Naughton Director, Small Business Marketing **High Speed Internet** and Phone

+ taxes, fees & equip. charges w/2-yr. agreement that auto-renews

Permanent Glue

Glue

Strip Spot Does Not Print

Gallev

2nd line included

Call 1.XXX.XXXXXX (Mon.–Fri., until Midnight ET; Sat., until 5pm ET) Click verizon.com/bestbundle

Verizon received the highest numerical score among very small business providers in the proprietary J.D. Power 2014–2015 Business Wireline Satisfaction StudiesSM. 2015 Study based on responses from 4,154 decision-makers at very small businesses measuring 11 providers. Proprietary study results are based on experiences and perceptions of businesses surveyed in April–June 2015. Your experiences may vary.

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General: Offer available to new customers in select areas only, subject to credit review. Usage charges apply on basic line. Select installation charges are waived with this offer. Additional charges apply for inside wiring and/or other installation services. \$24.99 activation fee applies. Offer fulfilled via bill credit(s); other taxes, fees & terms apply. Wireless router available for \$49.99, subject to change. Promotional offers do not apply to service ordered for temporary, short-term or special events. HSI for Business will be provisioned at the fastest speed available at your location, of up to 768 Kbps, 1 Mbps, 5 Mbps, 7 Mbps or 10–15 Mbps based on VZ line qualification requirements; service availability & actual speeds vary. Firm Price Quote valid for 5 business days and is an estimate based on current pricing, promotions and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. Offer ends 4/2/16. ©2016 Verizon. and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. Offer ends 4/2/16. ©2016 Verizon

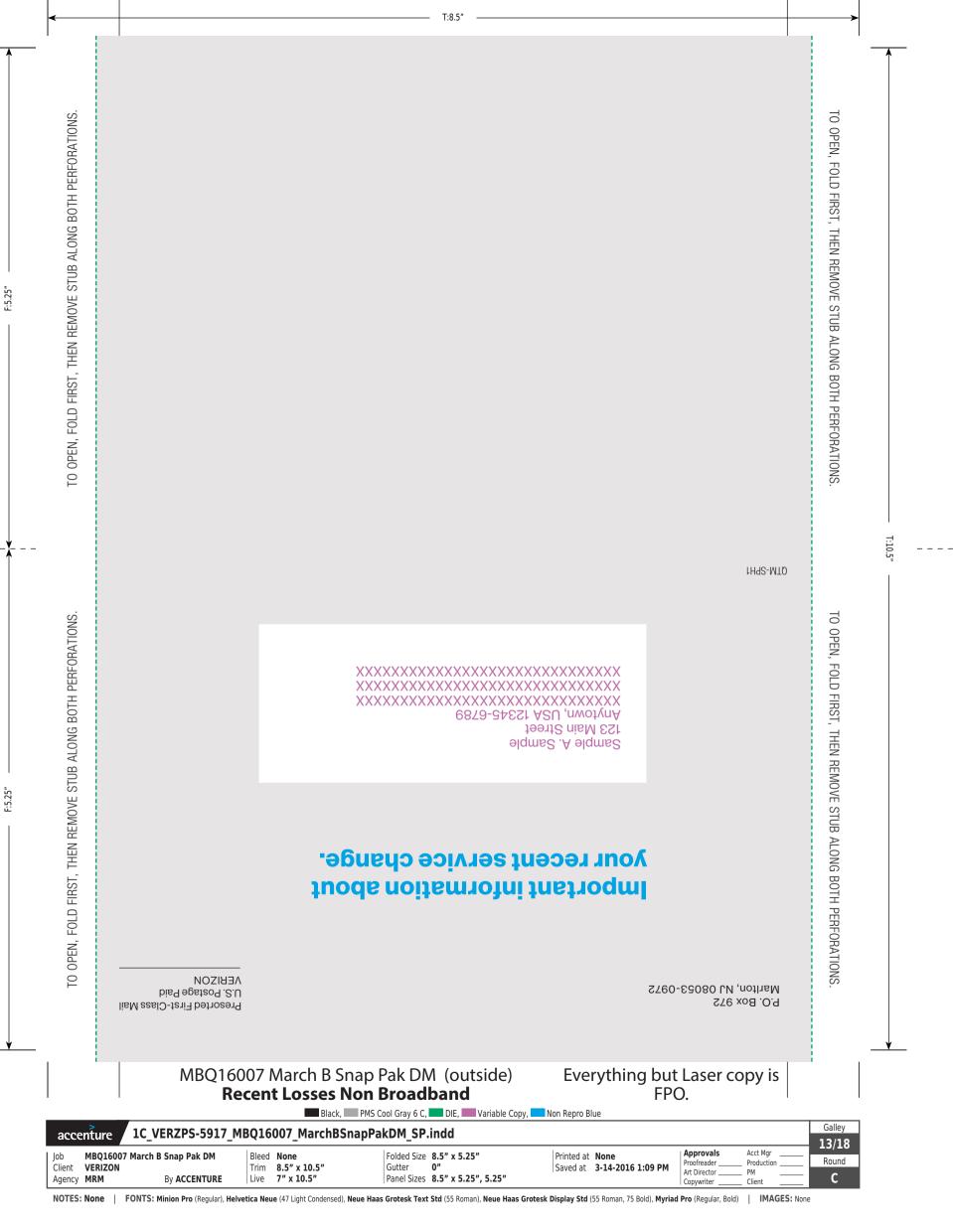
QTM-SPH1 SPNB-0324

MBQ16007 March B Snap Pak DM (inside) **New Business H.S.I**

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1C_VERZPS-5917_MBQ16007_MarchBSnapPakDM_SP.indd accenture 12/18 MBQ16007 March B Snap Pak DM Approvals Acct Mai Folded Size **8.5" x 5.25"** Bleed None Printed at None Round VERIZON 8.5" x 10.5" Gutter Saved at 3-14-2016 1:09 PM Client Trim Art Director Agency **MRM** Panel Sizes **8.5"** x **5.25"**, **5.25"** By **ACCENTURE**





Come back to Verizon.

Get the value and reliability your business deserves.

Permanent Glue

Glue

Strip Spot Does Not Print

Dear Sample A. Sample,

We're sorry that you recently chose to leave Verizon. We would love to have another opportunity to win your business. That's why we're inviting you to take advantage of a free business evaluation.

We have lots of solutions for small businesses like yours. Plus, returning customers can take advantage of special offers.

Call today for your free business evaluation.

Here's what you can look forward to when you call:

- A personal consultation with a Verizon small business consultant
- A thorough analysis of your current needs and future goals
- · Solutions designed to fit your business and your budget

Plus, you'll receive exceptional service from the company ranked "Highest in Customer Satisfaction with Very Small Business Wireline Service, Two Years in a Row" by J.D. Power.

Why wait? Your evaluation is absolutely free. Call 1.XXX.XXX.XXXX today.

Sincerely.

James Naughton

Director, Small Business Marketing

Call 1.XXX.XXXXXX (Mon.–Fri., until Midnight ET; Sat., until 5pm ET)

Verizon received the highest numerical score among very small business providers in the proprietary J.D. Power 2014–2015 Business Wireline Satisfaction StudiesSM. 2015 Study based on responses from 4,154 decision-makers at very small businesses measuring 11 providers. Proprietary study results are based on experiences and perceptions of businesses surveyed in April-June 2015. Your experiences may vary. Service availability varies. ©2016 Verizon.

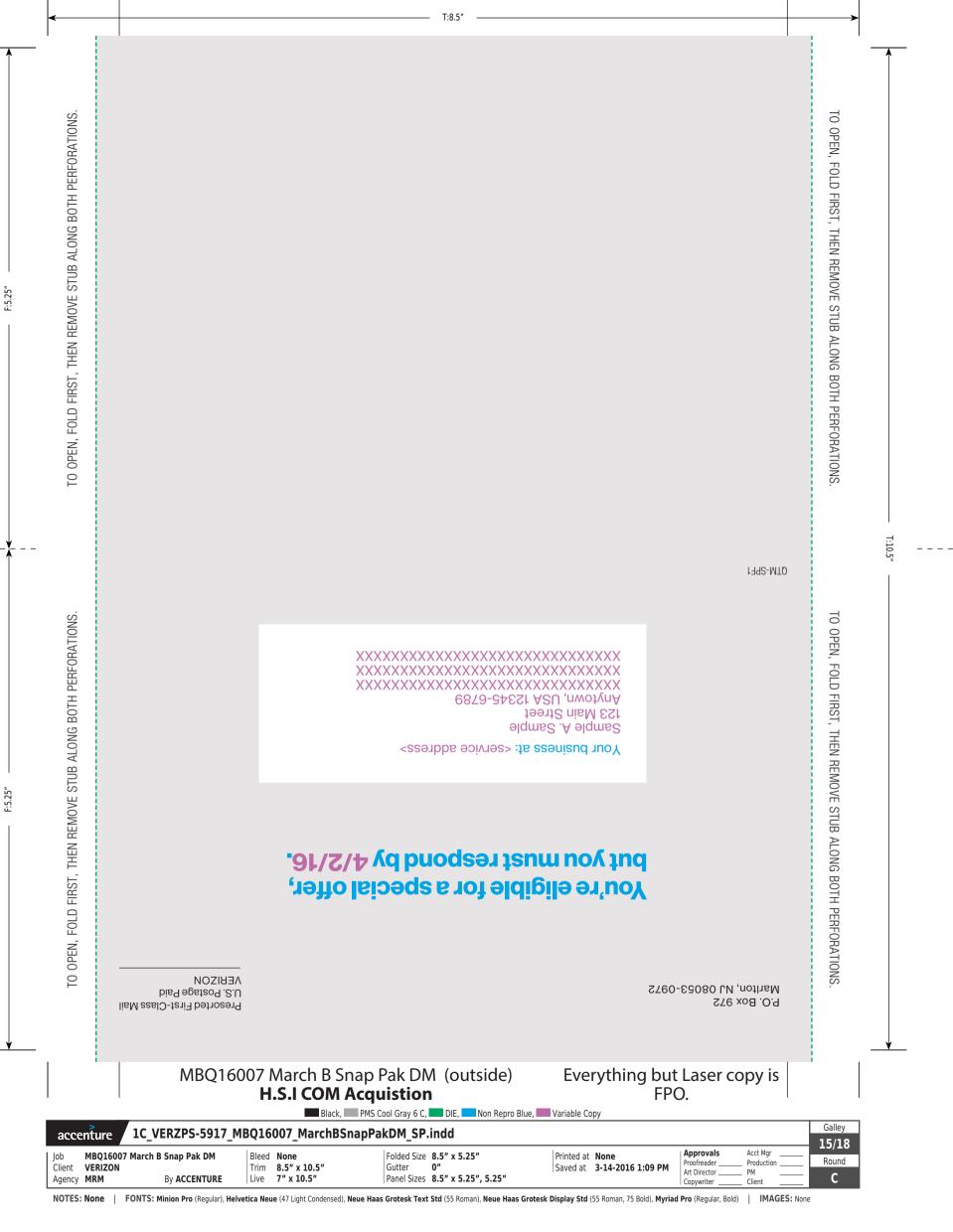
QTM-SPH1 SPRLN-0324

MBQ16007 March B Snap Pak DM (inside) **Recent Losses Non Broadband**

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Galley 1C_VERZPS-5917_MBQ16007_MarchBSnapPakDM_SP.indd accenture 14/18 Acct Mar MBQ16007 March B Snap Pak DM Approvals Folded Size 8.5" x 5.25" Printed at None Round Client VERIZON 8.5" x 10.5" Gutter Saved at 3-14-2016 1:09 PM Art Director Agency **MRM** Panel Sizes 8.5" x 5.25", 5.25"





> We have a special offer for your business. Please reply by 4/2/16.

> > Permanent Glue

Strips

Glue

Strip Spot Does Not Print

Dear Sample A. Sample,

You recently contacted Verizon. Because you're a valued customer we'd like to say thank you and follow up with a great offer on Verizon High Speed Internet and Phone. This offer includes:

- Fast and reliable internet. Our fastest speed available at your location and unlimited internet usage.
- Unlimited nationwide calling with valuable calling features on a business-class phone line.
- 99.9% network reliability. Services you can count on every business day.
- Verizon Cloud Service. Automatically back up your critical business documents to a secure location in the cloud. Safeguard your data from system crashes, viruses and more.

We'll give you a written price quote of your monthly charges in advance, so there won't be any surprises. And you can depend on exceptional service from the company ranked "Highest in Customer Satisfaction with Very Small Business Wireline Service, Two Years in a Row" by J.D. Power.

Don't miss out. Just call by X/XX/XX to get this great offer on a Verizon bundle for your business.

Sincerely,

James Naughton

Director, Small Business Marketing

Call 1.XXX.XXXXXXX (Mon.-Fri., until Midnight ET; Sat., until 5pm ET)

Verizon received the highest numerical score among very small business providers in the proprietary J.D. Power 2014–2015 Business Wireline Satisfaction StudiessM

Verizon received the highest numerical score almong very small business providers in the prophetary 3.0. Fower 2014—2015 business whethire Satisfaction Studies 2015 Study based on responses from 4,154 decision-makers at very small businesses measuring 11 providers. Proprietary study results are based on experiences and perceptions of businesses surveyed in April—June 2015. Your experiences may vary.

Limited-time offer available to new customers in select areas only, subject to credit review. HSI for Business will be provisioned at the fastest speed available at your location, of up to 768 Kbps, 1 Mbps, 3 Mbps, 5 Mbps, 7 Mbps or 10–15 Mbps based on VZ line qualification requirements; service availability & actual speeds may vary. Firm Price Quote is valid for 5 business days and is an estimate based on current pricing, promotions and taxes that are subject to change. Quote does not include additional charges for nonstandard installations. Verizon Cloud includes 5 GB of storage. ©2016 Verizon.

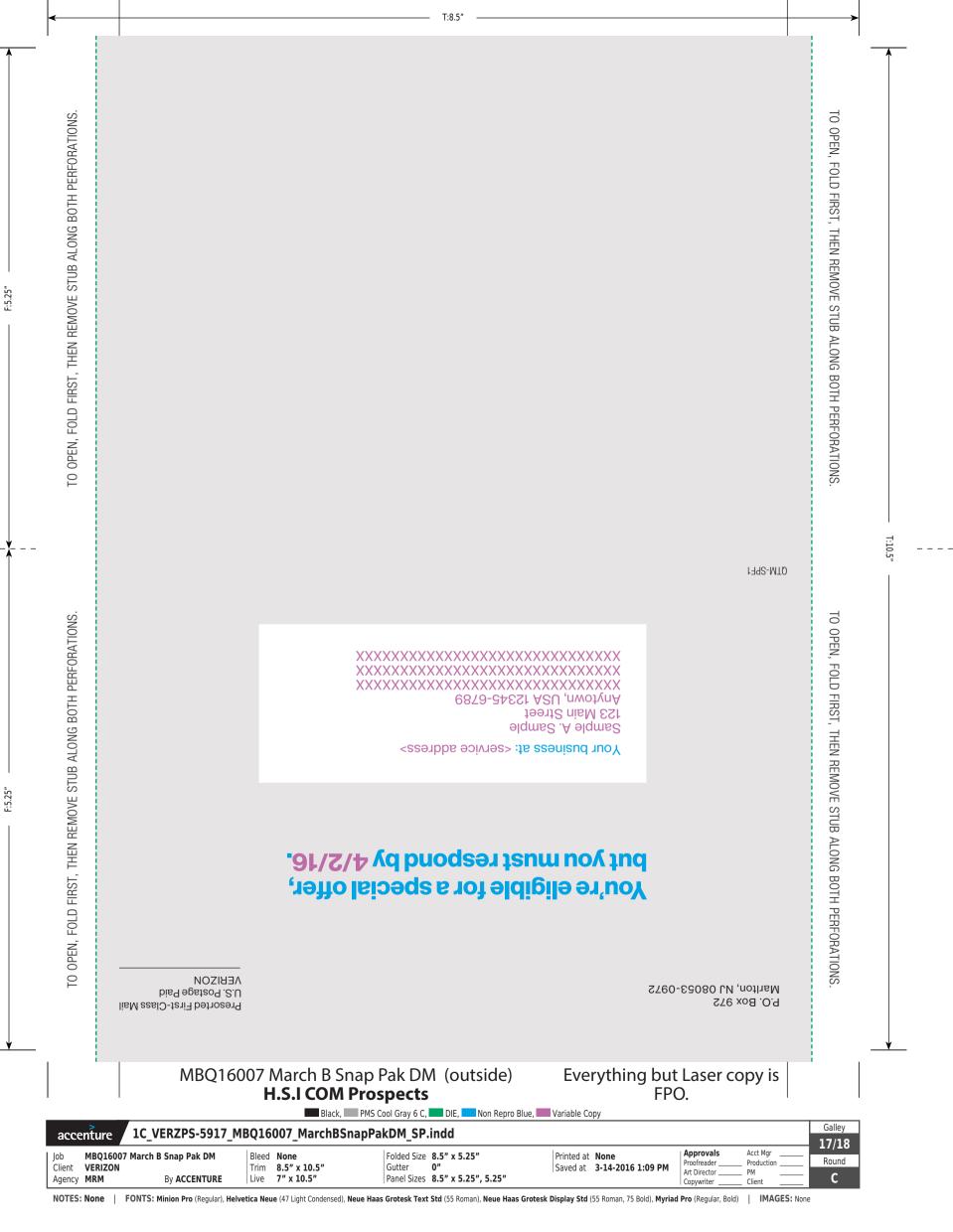
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MBQ16007 March B Snap Pak DM (inside) **H.S.I COM Acquistion**

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P.O. Box 972 Marlton, NJ 08053-0972

> We have a special offer for your business. Please reply by 4/2/16.

Dear Sample A. Sample,

You recently contacted Verizon. We'd like to say thank you and follow up with a great offer on Verizon High Speed Internet and Phone. This offer includes:

- Fast and reliable internet. Our fastest speed available at your location and unlimited internet usage.
- Unlimited nationwide calling with valuable calling features on a business-class phone line. And a second basic line that's ideal for rollover calls and credit card processing.
- 99.9% network reliability. Services you can count on every business day.
- Verizon Cloud Service. Automatically back up your critical business documents to a secure location in the cloud. Safeguard your data from system crashes, viruses and more.

We'll give you a written price quote of your monthly charges in advance, so there won't be any surprises. And you can depend on exceptional service from the company ranked "Highest in Customer Satisfaction with Very Small Business Wireline Service, Two Years in a Row" by J.D. Power.

Don't miss out. Just call by X/XX/XX to get this great offer on a Verizon bundle for your business.

Sincerely,

James Naughton

Director, Small Business Marketing

Call 1.XXX.XXXXXX (Mon.–Fri., until Midnight ET; Sat., until 5pm ET) Click verizon.com/businessbroadband

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QTM-SPH1 BCOMHPS-0324

MBQ16007 March B Snap Pak DM (inside) **H.S.I COM Prospects**

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