

ISSUES –

Screwing lids on

Moves really close when taking contacts out of the case

**COMMON & IMPACTFUL OBSERVATIONS**

-moving really close to case when taking contact out of case and putting it back in

-time consuming to replace contact solution

-time consuming to open and close screw top lids

-seeing the lint on contact

-improper hygiene- don't wash hands, don't replace contact case enough, don't replace contacts enough,