

## *All Home Health Care Agencies*

*Are **Not** Created Equal!*

### *You Need To Ask Yourself:*

1. Is the agency **Medicare and Medicaid** certified?
2. Are their employees **interviewed, screened** and **reference-checked**?
3. Are their employees **bonded**?
4. Are their employees covered under **Professional and General Liability Insurance**?
5. Are their employees covered under **Unemployment Insurance and Worker's Compensation Insurance**?
6. Does the agency have a **Professional Advisory Board**?
7. Does the agency have a **Registered Nurse** to oversee all field employees?
8. Will the agency provide credible **references**?
9. Is the agency **on call** 24 hours/day, 7 days/week?
10. Does the agency have a **Mission Statement**?
11. Does the agency have **"core values"** to govern its decisions and actions?
12. Are the employees complimentary of the agency?
13. Does the agency have access to national information resources?
14. Does the agency stand ready to solve your problems?