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This letter is in support of Jennifer Kranz. I have known Jenna for about a year and during that time come to respect her dedication and in-depth level of knowledge. She is very energetic and certainly one of my favorite people to work with on a professional basis. She has become an expert in the field of learning spaces and innovative learning techniques.

I met Jenna thru Daytona State. In my position of Director of the Academic Advancement Center (tutoring) we have shared information on tutoring and learning spaces. We worked together on online tutoring and instruction. She provided suggestions we have utilized for a writing component in our Tutoring Online Program (TOP).

Recently Jenna has been invaluable as a resource assisting with the design and selection of furniture for the learning spaces in the new COAS tutoring center. Her experience with student learning, and the correlation to the space they work in, has helped to direct our planning efforts for this new facility. She is very responsive and always willing to take time for meetings and professional conversations.

Jenna is a very positive and gregarious individual. People warm to her instantaneously. Her ability to create a collaborative atmosphere is one of her many strengths. I have learned quite a lot from her in the time we have worked together. I feel confident writing this letter of recommendation and know that Jenna will be a resounding success in her career path and that she would make a great addition to the ERAU family.

Jan Collins

A handwritten signature in black ink, appearing to read "Jan Collins".

Director of Placement and Academic
Enhancement, College of Arts and Sciences
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