

Simple

Solutions

for
Complex

Problems

ActioNet Salesforce services offer CMS fast, flexible, and economical IT delivery

We have deployed over 50 Salesforce applications in the past 24 months, at an average of 8 weeks from the time we receive requirements to production. The on-demand platform and operations support from Salesforce eliminates delays for infrastructure builds and provides built-in scalability. ActioNet Salesforce services delivers your business faster and at lower cost. ActioNet's application efforts at CMS include the creation of Collaboration Platforms, Customizable Program Portals, Project Officer Support Tools, Online Form, and Case Management Solutions.

Ready to go, customized features

The Salesforce platform offers many out of the box features that are easily configured to your business needs. ActioNet's technical staff are experts in rapid Salesforce configuration and deployment. If the standard features don't fully support your requirements, ActioNet technical architects can customize Salesforce for you. We pioneered the customization of Salesforce for CMS and successfully delivered the largest and most business savvy Salesforce implementations to date.

Enterprise Relationship Engagement in place with CMS

Best of all, you can easily access ActioNet Salesforce services through our CMS Enterprise Relationship Engagement agreement. Our Enterprise Relationship Engagement task with CMS enables any Center, Office, Group, or Division timely and direct access to ActioNet's Salesforce services. The task provides business process and requirement gathering services, design and prototyping services, and full development and maintenance services.

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ActioNet

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Registered Salesforce Partner



The Washington Post

Service Features

- Rapid build: application building blocks are easily configured (Software as a Service), enabling a wide variety of application support options, which includes quick standup of Mobile Applications using CMS' own UI libraries
- Ready to use capabilities: Salesforce has numerous functions that are already developed and tested for quality and scalability – turnkey applications, workflow rules, approval processes, and visual workflows
- Customization: ActioNet customizes the Salesforce software platform in order to extend the COTS capabilities, so that they meet CMS program needs – CMS branded public facing web portals, on-line applications, change control board management, and customer relationship management
- Infrastructure and operations management: a Salesforce license includes the Salesforce data center and operations staff (Platform as a Service)
- Scalability on demand: the Salesforce platform scales to support as many users as needed without delay
- Integration with CMS EIDM and Portal: secure user access and compliant with CMS TRA (ActioNet supports the CMS CTO's Salesforce enterprise integration effort with the CMS EIDM and Portal)
- Federal Risk and Authorization Management Program (FedRAMP) Compliant: Salesforce is a FedRAMP compliant Government Cloud Service Provider (CSP) with a FISMA moderate rating

Benefits

- Reduces time to market
- Simplifies design with high quality, tested features ready to use
- Integrates with CMS EIDM and Portal, providing secure access without the delay of separate application integration (expected completion is January 2017)
- Lowers cost through shortened development timeframes
- Collaboration is embedded into all aspects of the solution



Today, ActioNet is successfully providing CMS Salesforce services to the Center for Medicare & Medicaid Innovation, the Offices of Hearings and Inquiries, the Office of Enterprise Information, and the Office of Technology Services.

Have a project that's a possible candidate for the Salesforce platform? Please give us a call or email us at Salesforce@actionet.com. We would like the opportunity to earn your business.