

# Request a repeat prescription



There are 3 ways to order  
a repeat prescription

- 1** Call our Patient Support Team on +44 20 7084 7594. Lines open Mon-Fri, 7am-11pm and Sat-Sun 9am-5pm.
- 2** Contact us via email at [enquiry@healthexpress.co.uk](mailto:enquiry@healthexpress.co.uk) or use the Live Chat option on our website, and we can call you back.
- 3** Log in at [www.healthexpress.co.uk](http://www.healthexpress.co.uk) with your username and password.

Remember to take advantage  
of our same day or next day  
delivery options

HealthExpress

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SW17 9NH

Telephone 020 7084 7594

[healthexpress.co.uk](http://healthexpress.co.uk)<sup>®</sup>

Healthcare  
you can  
depend on

[healthexpress.co.uk](http://healthexpress.co.uk)<sup>®</sup>

# Thank you for choosing HealthExpress

## What makes HealthExpress stand out from the rest?

- We only dispense genuine branded medication
- We work with a team of experienced doctors
- We use a network of registered pharmacies

HealthExpress offers treatments for a number of common lifestyle conditions. If you're troubled by one of these problems, then why not let our specialists help?

### Impotence

If you sometimes find it difficult to achieve or maintain an erection, we offer leading impotence treatments to help you overcome your problem discreetly. Our proven medication works quickly, in as little as 15 minutes, to help you to enjoy a more spontaneous, satisfying and pleasurable sex life.

### Weight loss

Don't go through the struggle of losing excess weight alone. If dieting and exercising isn't working, we can offer advanced treatment to help you manage your weight effectively. We also offer dedicated support and advice throughout the most testing times during your weight loss programme, so that you can achieve your goals once and for all.

### Contraception

Hormonal contraception has come a long way in the last fifty years, and there is now a variety of different types to choose from. You can choose between the contraceptive patch, the contraceptive ring and a range of daily oral contraceptives, all providing you with almost 100% protection against pregnancy. You can find each of these safe and effective options at HealthExpress, with further information provided to allow you to make the most informed choice about your desired contraceptive treatment.

Visit our website to see what other common conditions we can help you to treat successfully.

Now that you're a registered patient, why not take advantage of our convenient personal healthcare services? We don't just dispense medication; we are dedicated to ensuring that you receive the best possible treatment and aftercare for your condition.

Free help and advice from our doctors and pharmacists

Priority help from our Patient Support Team. Lines open Mon-Fri, 7am-11pm and Sat-Sun 9am-5pm

Member's login for quick reordering

## We take the wellbeing of our patients seriously...

To ensure you receive the most suitable medication for your condition, we ask all patients to complete an online consultation. We can also arrange for this to be done over the phone at a time that suits you. The information you share always remains strictly confidential.

### Seeking further advice

If you have any questions about your condition or treatment, please don't hesitate to get in touch with our Patient Support Team. They can offer peace of mind by answering any query, before, during and after your treatment. You can even contact our doctors directly – just email [doctor@healthexpress.co.uk](mailto:doctor@healthexpress.co.uk).

If you'd still like a face-to-face consultation, but feel uncomfortable going to your local clinic, we can arrange for you to meet a specialist at one of our partner clinics. Please contact us for further details.

### Repeating your prescription

After you have completed your course of medication, you can request a new prescription either online or by phone. Please mention any changes to your medical details, such as new medications you are taking, and any changes to your body weight. This helps us to keep your patient records up-to-date, so you always receive the most suitable treatment.