

AVAILABILITY IS OUR GREATEST ABILITY

713-554-4220



By Phone 713-554-4220 option 2

Instantly connect by phone to resolve issues faster than with other service providers.



Live Chat at www.auravox.us

Our online chat feature connects you to the support team and allows for file uploads.



Ticketing System using support@auravox.us

Just send an email and you'll get full visibility with tracking and discussions on your support ticket.



Local Response Team

We can quickly travel on-site to repair issues that cannot be resolved remotely.



AURAVOX

"Always On" IT & TELECOM



WHAT WE DO



VOICE

AuraVox is a direct provider of quality cloud and premise-based VoIP phone systems in a variety of affordable packages that can be personalized for your business and improve your communications.



INTERNET

We offer our clients the option to choose from among the highest-quality, internet solutions ensuring fast, reliable connections even for businesses with strict connection requirements.



IT SUPPORT

Remote or on-site IT support with AuraVox allows you to focus on more important things while we monitor and maintain your IT infrastructure.



713-554-4220



connect@auravox.us



www.auravox.us



VOICE SERVICES

Phone Systems, Phone Lines and Fax Service.

- ✓ Expert, **responsive support** for all our phone lines
- ✓ Multiple **competitively-priced** plans to choose from
- ✓ Easy adaptability, **customization**, and scaling
- ✓ High security thanks to our **fortified routing center**
- ✓ Fast, **easy deployment** and effortless customization
- ✓ Ability to **view faxes from anywhere** as email attachments
- ✓ A single **local or toll-free** number to receive faxes



New phones are NOT required!
(unless you want them)
We can work with your existing phones.



INTERNET SERVICES

Dedicated Fiber and Broadband Internet

- ✓ **Consistent speeds**, no peak or valley times
- ✓ Equally **fast download and upload** speeds
- ✓ SLA guarantees **maximum uptime** and swift recovery in the event of a rare outage
- ✓ **Reliable network** that works works at the speed of your business



MANAGED SERVICES

IT Support, Cloud-Computing and Structured Cabling

- ✓ Various plans for **customized support**
- ✓ **Affordable pricing** on a per device, per month basis
- ✓ Experienced and **certified technicians**
- ✓ **24/7/365** support available
- ✓ Proactive maintenance
- ✓ Expertise with cabling
- ✓ Increased efficiency, **lower hardware and energy costs**

ABOUT AURAVOX

We are a full-service communications and IT support provider. We sit down with you, listen to your needs and tailor optimized solutions specifically for your operations. Every business is different, and we refuse to offer cookie-cutter support plans like a lot of the bigger providers. **AuraVox supports clients of every size and industry**, with strategies to overcome challenges your business faces daily.

☎ 713-554-4220

✉ connect@auravox.us 📍 Greater Houston Metro

