



Panels move horizontally



*Background
Video*

Panels move
horizontally



Insurers, we know that up to 10% of your bandwidth, and large amounts of capital is spent manually extracting information from billions of documents and then re-keyed into multiple downstream systems.

948905470

option: 1149614510

Background Video

Panels move horizontally





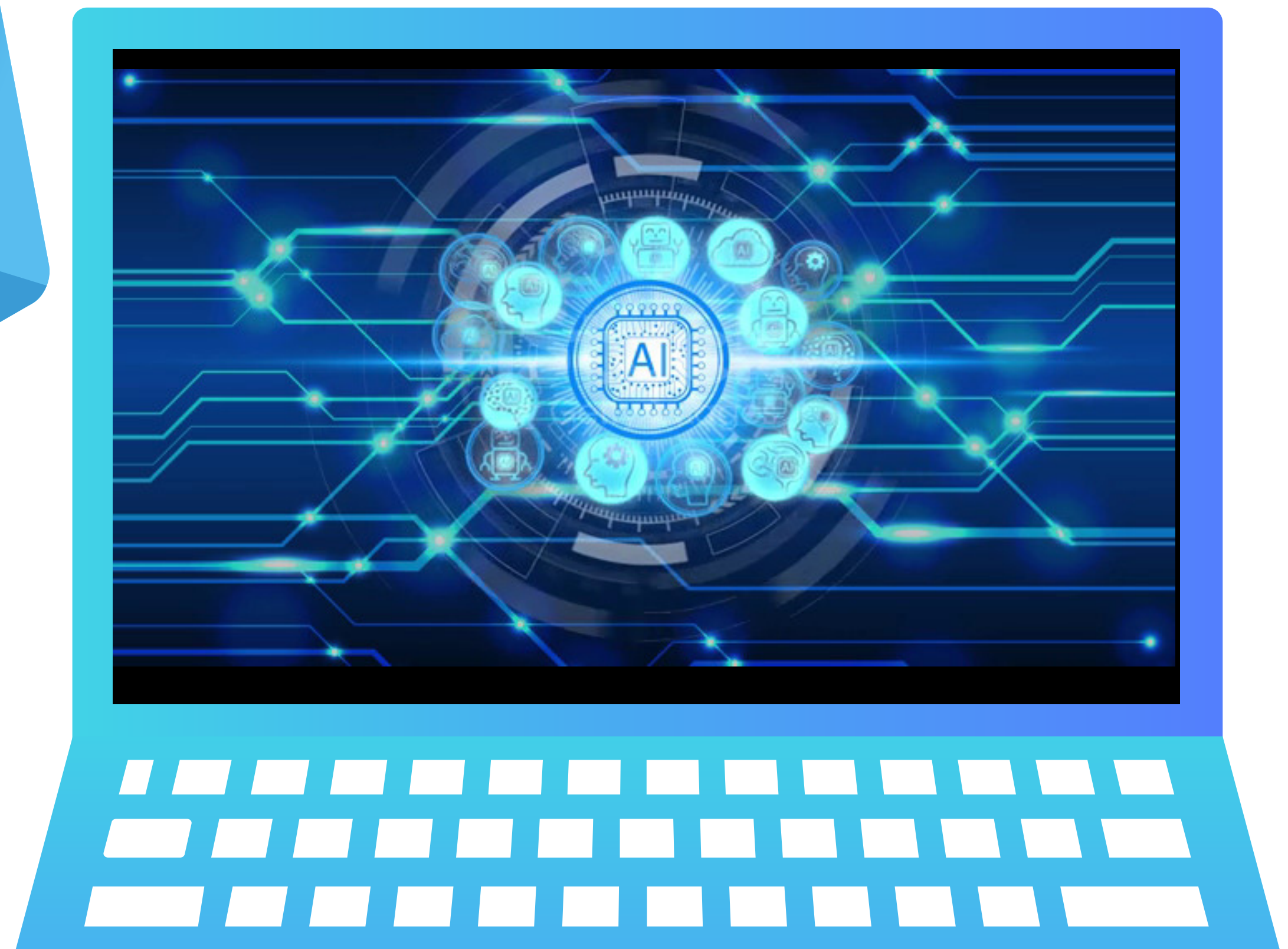
EXL Xtrakto.AI™

AI and NLP Powered Content
Extraction Capability

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horizontally



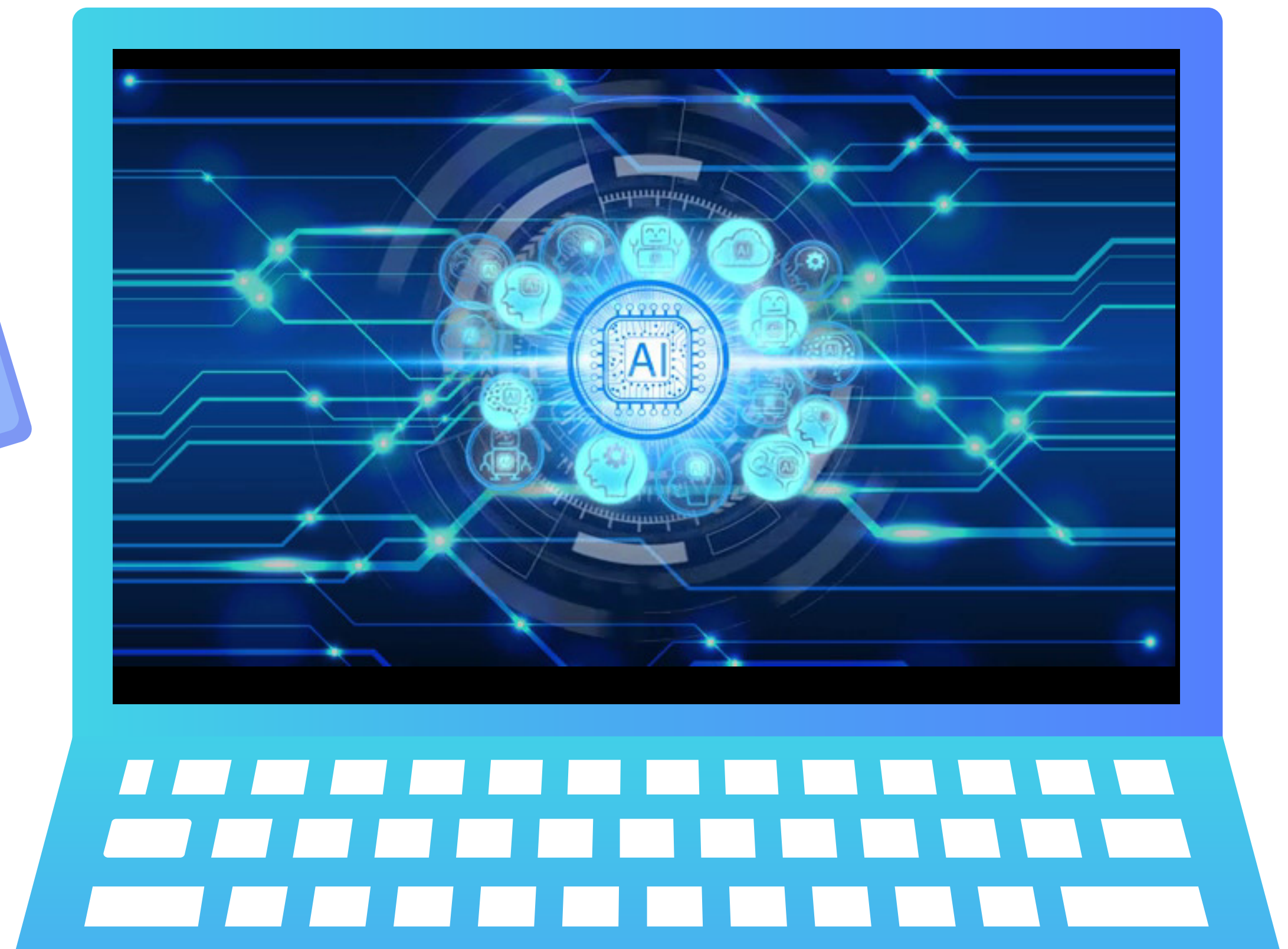
EMAILS



Our proprietary solution enables content extraction for real world inputs that come in emails, documents, IoT, audio, video, and more in an agile manner, and is customized for your unique requirement.

1204817421
option: -

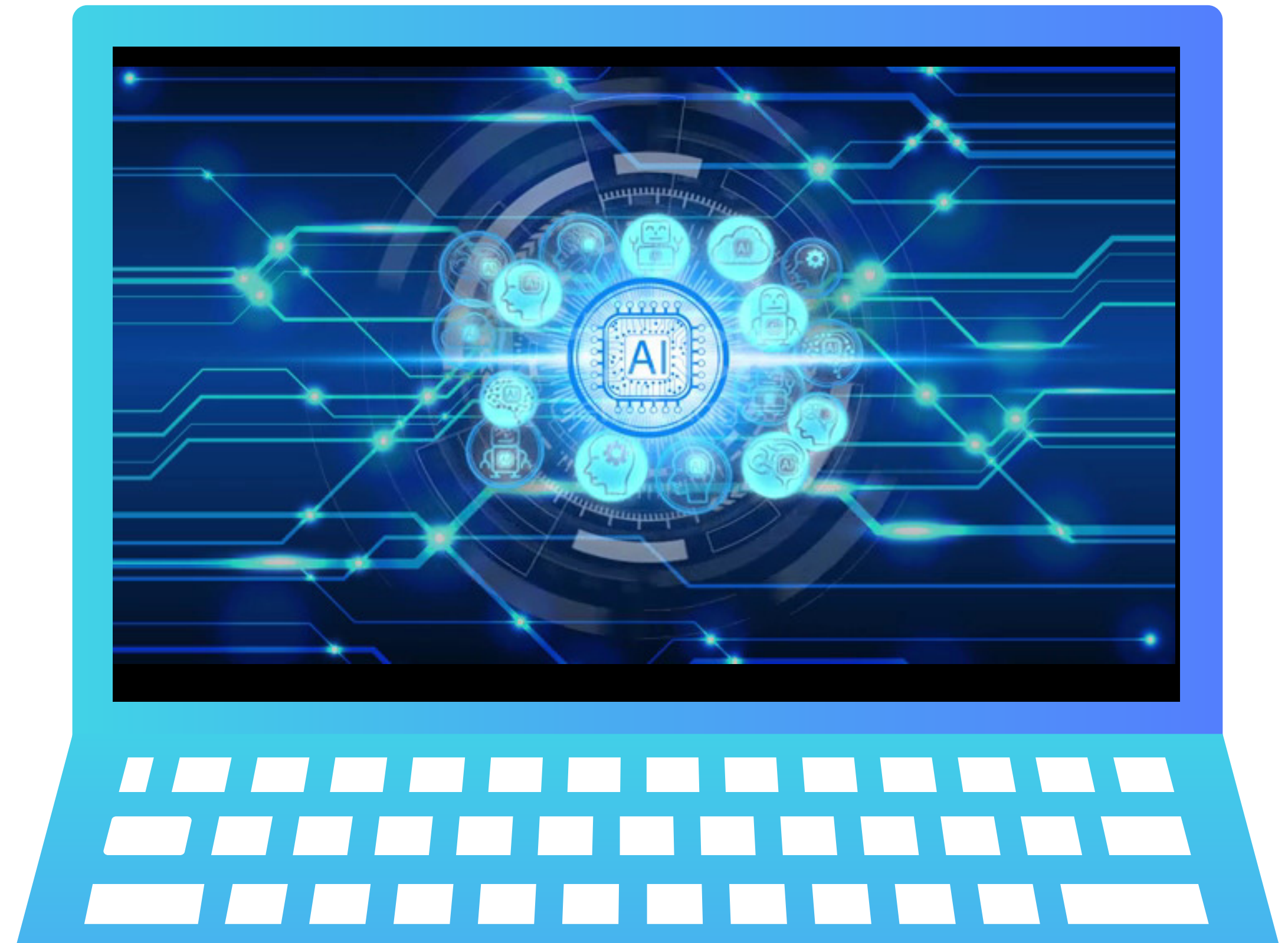
DOCUMENTS



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option: -

IOT



Our proprietary solution enables content extraction for real world inputs that come in emails, documents, IoT, audio, video, and more in an agile manner, and is customized for your unique requirement.

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option: -

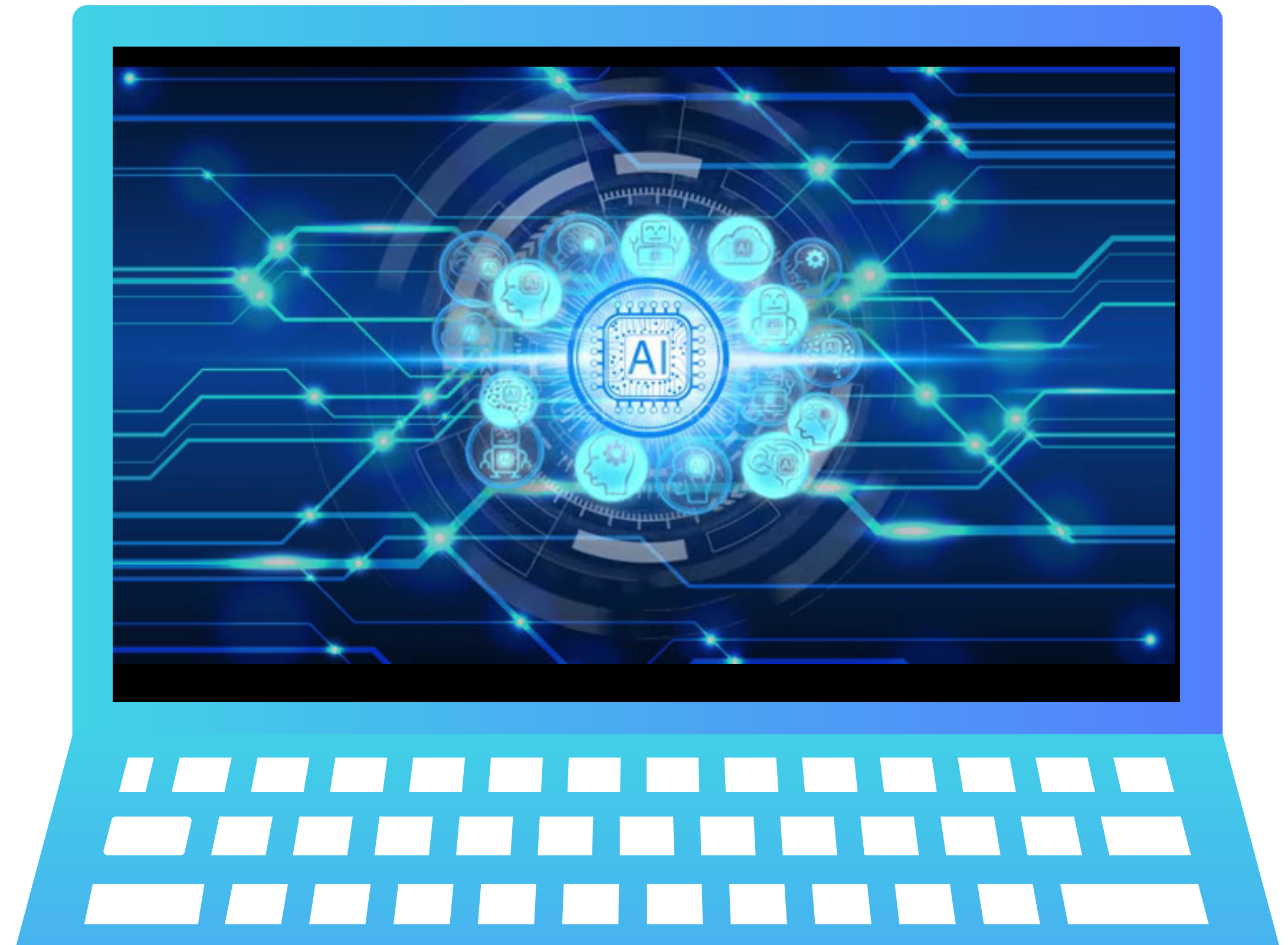
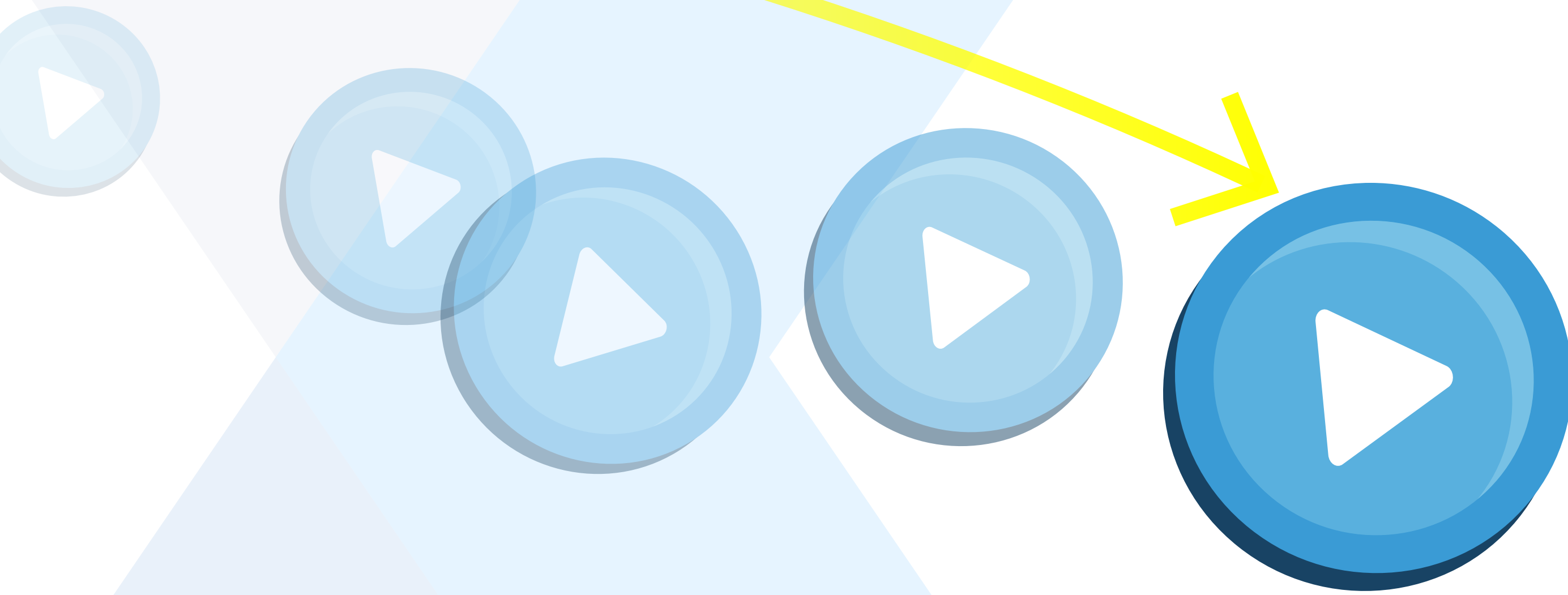
AUDIO



Our proprietary solution enables content extraction for real world inputs that come in emails, documents, IoT, audio, video, and more in an agile manner, and is customized for your unique requirement.

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option: -

VIDEO

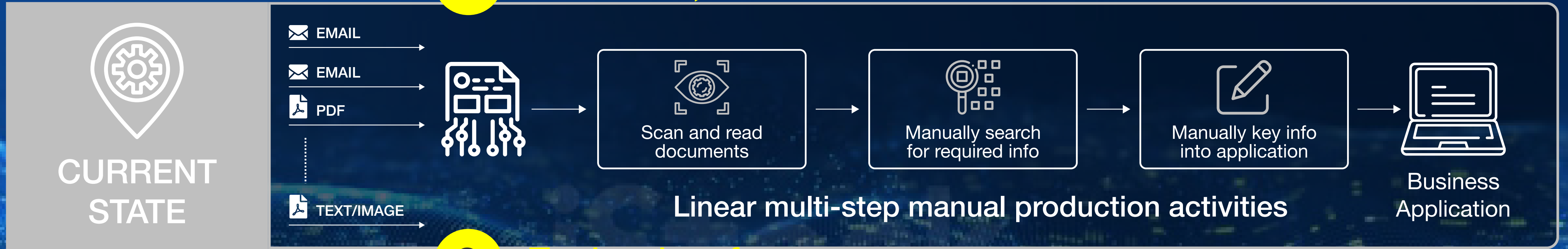


Our proprietary solution enables content extraction for real world inputs that come in emails, documents, IoT, audio, video, and more in an agile manner, and is customized for your unique requirement.

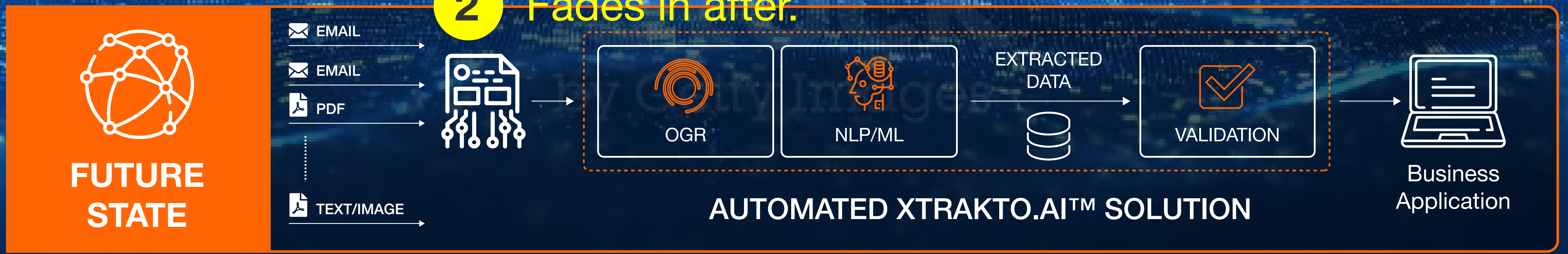
1204817421
option: -

Background Video

1 Fades in, then out.



2 Fades in after.



EXL Xtrakto.AI™ extracts content from unstructured data, understands customer intent across multiple communication channels, automates image processing, and augments data lakes. We leverage our insurance expertise to enable the right validation and quality assurance functionalities, while ensuring easy integration with your business applications.

Background Video

3 BG items slightly fades to highlight main section.



EXL Xtrakto.AI™ extracts content from unstructured data, understands customer intent across multiple communication channels, automates image processing, and augments data lakes. We leverage our insurance expertise to enable the right validation and quality assurance functionalities, while ensuring easy integration with your business applications.

Key Business Outcomes

40-60%

Cost Reduction in Target Process



Panels move horizontally

(Animates)

Background Video

With EXL Xtrakt.AI™, insurers can get up to 60% cost reduction in target processes, up to 70% faster turnaround times, and up to 10% quality improvement over manual processes.

It also generates new data assets and insights for improved decisioning like underwriting risk selection, claim fraud detection and severity modeling.

816583248

option: -

Key Business Outcomes

70%
Faster Process

Panels move horizontally

(Animates)

Background Video

With EXL Xtrakto.AI™, insurers can get up to 60% cost reduction in target processes, up to 70% faster turnaround times, and up to 10% quality improvement over manual processes.

It also generates new data assets and insights for improved decisioning like underwriting risk selection, claim fraud detection and severity modeling.

Key Business Outcomes

5-10%

Improvement in Quality
Over Manual Process

Panels move horizontally

(Animates)

Background
Video

With EXL Xtrakto.AI™, insurers can get up to 60% cost reduction in target processes, up to 70% faster turnaround times, and up to 10% quality improvement over manual processes.

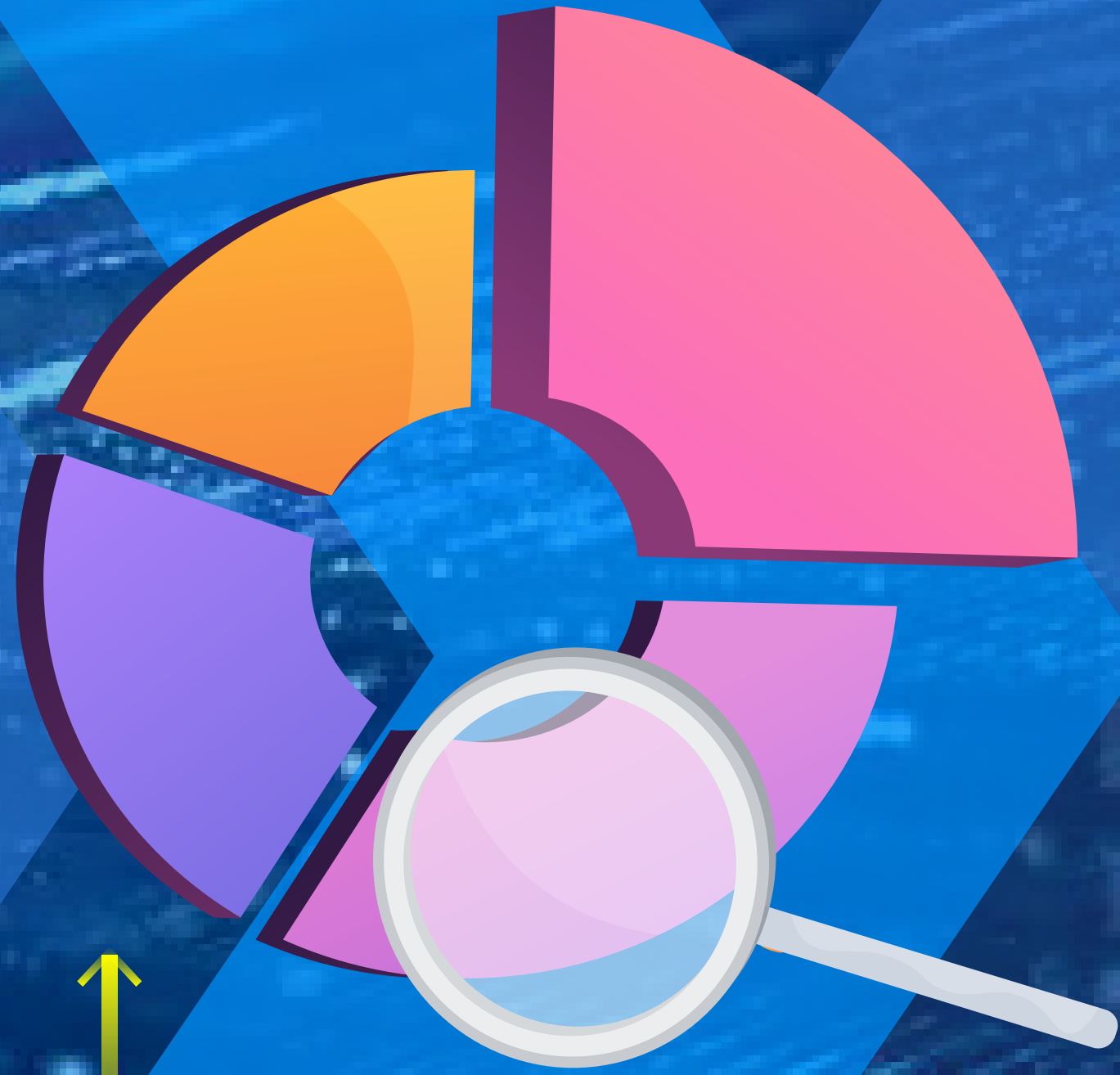
It also generates new data assets and insights for improved decisioning like underwriting risk selection, claim fraud detection and severity modeling.

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option: -

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←
Key Business Outcomes



←
NEW DATA
for Downstream
Decisioning
←

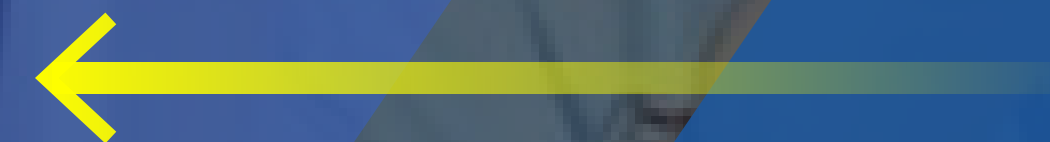
(Animates)

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Video*

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The EXL Xtrakto.AI™ Advantage

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horizontally

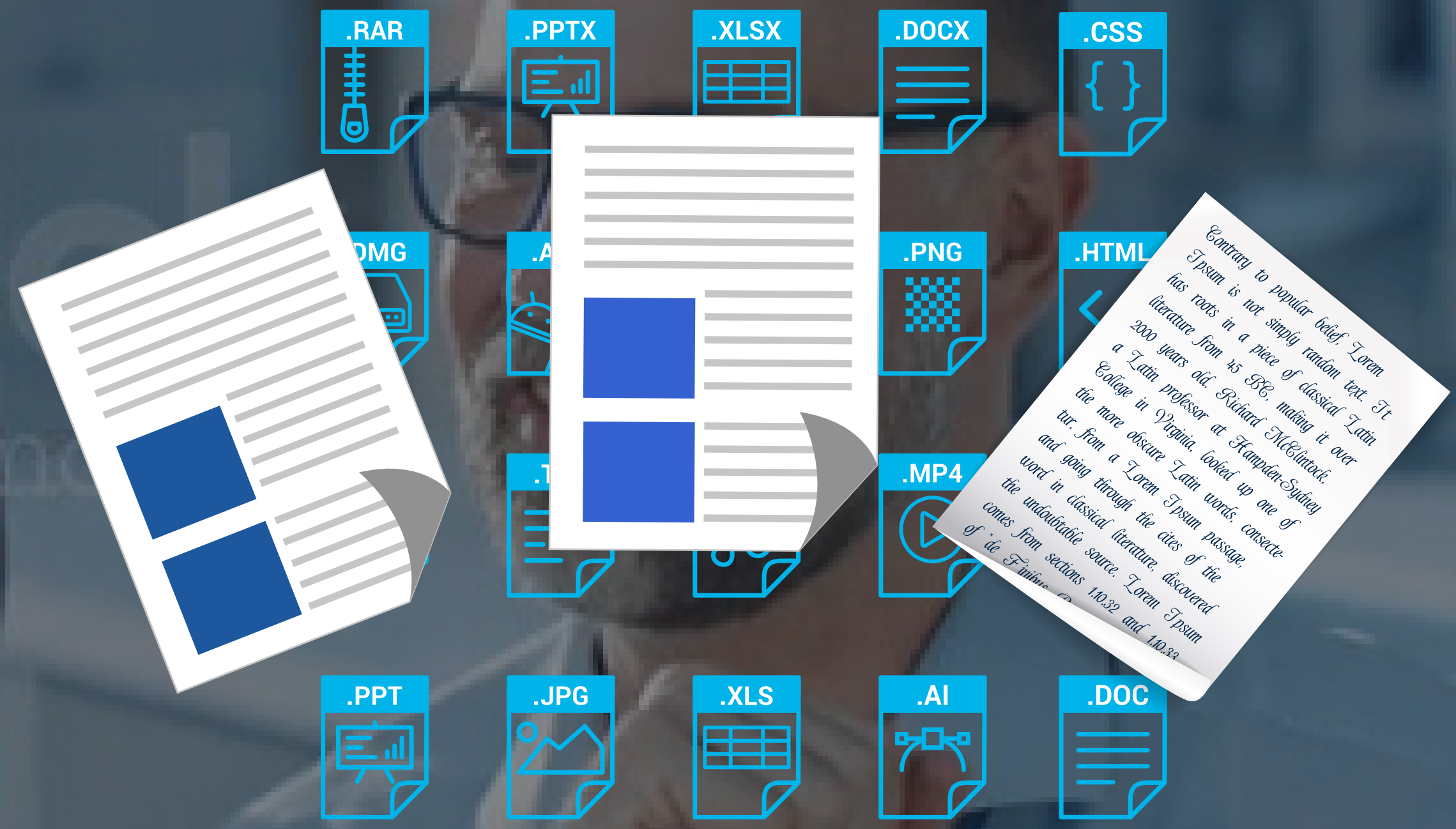


Panels move horizontally



Ability to handle multiple document types

(Animates)



Background Video

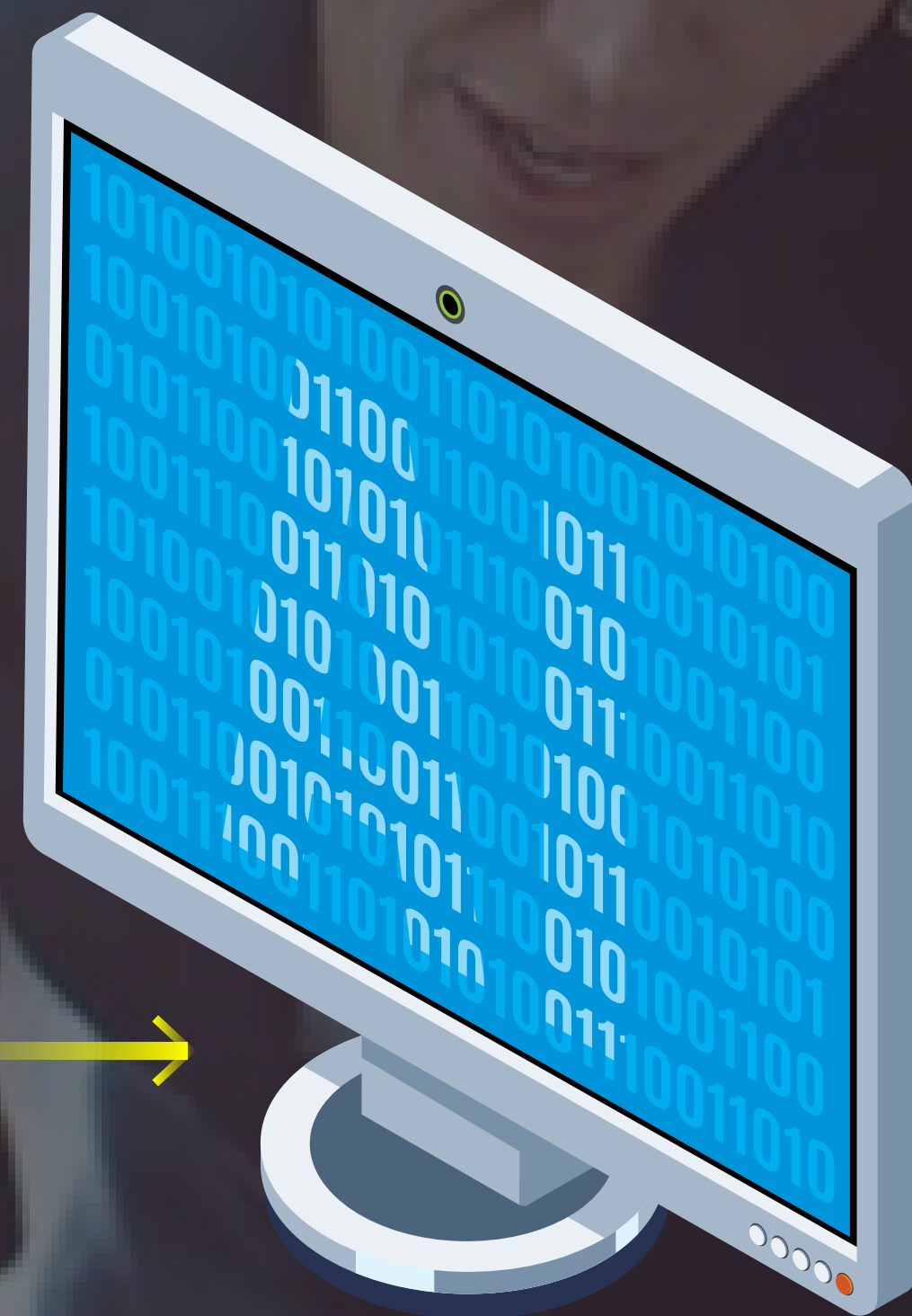
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Market leading NLP and AI capabilities



(Animates) →



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Flexible and customizable deployment approach

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← (Animates)

Background Video



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horizontally

EXL Xtrakto.AI™

in Action



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Enrollment Forms for New Business

EXL XTRAKTO.AI™

Suppression Details

Suppression
No

Member Accident Coverage

Date of Birth
11/15/1986

Beneficiary
Queen Meg

Email
queen@dummyemail.com

Phone Number
524-837

Beneficiary Relationship
wife

DESCRIPTION OF USE CASE

Use Case Type: Moderate

Form Type: Structured
Handwritten

BUSINESS BENEFITS

Automation %: 80%

Automation Type: AI-as-assistant

Cost Benefit: 60%

355 Bevington Blvd

1. \$2,000 MEMBER ACCIDENT COVERAGE

Member's Date of Birth: 11/15/1986
Member's Beneficiary: Queen Meg
Member's Phone Number: 524-837
Member's Email: Queen@dummyemail.com

2. ADDITIONAL COVERAGE (Check additional amount desired below)
Family Plan Desired (Check one)

3. Signature of Member: queenmeg, Date: 6/17/2020

When it comes to key functional areas, our use cases show how EXL Xtrakto.AI™ can be implemented across multiple document and inputs and in areas such as:

- Enrollment forms for new business

option: -

New Business Submission

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Insurance Quotation rick.martin@abc.com.au Tel: 0123456789
ABC Brokers

Quotation Slip

Policy Type
Commercial Motor Insurance – Comprehensive Coverage, CTP & TFPD

NAME OF ENTITY TO BE INSURED
Z&Z Bro. Rentals Pty Ltd.

DATE OF ESTABLISHMENT
01/10/2015

ADDRESS OF ESTABLISHMENT
1234, Apple street, Sydney 2000 NSW

WEBSITE
www.z&z.com.au

ABN
111111111111111

TOTAL NUMBER OF PERSON EMPLOYED / WORKING: 14

SPLIT OF STAFF:

SPECIALITY	NUMBER
Partners / Directors	3
Drivers	6
Clerical Staff	5

NATURE OF BUSINESS: The organisation is involved in providing Motor rental services for pleasure, Movement of goods.

GEOGRAPHICAL LIMITS: NSW, Australia

VEHICLE DETAILS:

MAKE & MODEL	REG. NO.	STATE OF REGN	MARKET VALUE	USAGE	MAXIMUM PASSENGER	MILEAGE (KMS)	PARKING AREA
2015 Volvo X60	AB 1133	NSW	AUD 65,000	Pleasure	5	165,000	Open Parking space at 1234, Apple street, Sydney 2000 NSW
2016 CX 9999	NSW	AUD 15,000	Pleasure	5	145,000		
2016 Toyota Camry	LY 1111	NSW	AUD 17,000	Pleasure	5	148,000	
2017 Nissan X-trail	XZ 3333	NSW	AUD 23,000	Pleasure	5	110,000	
2018 Hyundai Xcent	AC 7777	NSW	AUD 14,000	Pleasure	5	89,000	
2017 Isuzu NPR 4X2 flat top truck	NM 5555	NSW	AUD 75,000	General Cartage	3	65,000	

EXL XTRAKTO.AI™

Submission Proposal Document

Insured Details

Insured Name
Z&Z Bro. Rentals Pty Ltd.

Address
1234, Apple street, Sydney, NSW 2000

Type of Business
Motor Rental Services

Date of Establishment
1st October 2015

Coverage Information

Product
Commercial Motor

Primary Coverage
Comprehensive Coverage

Additional Coverage
Comprehensive Third Party and Third Party property damage

Vehicle Information

Vehicle 1 Make and Model	Year of Manufacture
Volvo X60	2015
Registration Number	State of Registration
AB 1133	NSW
Market Valuation	AUD 65,000

DESCRIPTION OF USE CASE

Use Case Type: Medium

Form Type: Semi-Structured

BUSINESS BENEFITS

Automation %: 40-50%

Automation Type: AI as Assistant

Cost Benefit: 30-40% Cost Reduction

OTHER DETAILS

LOB: Commercial Motor - Fleet

Document Format: Proposal Document

- New business submissions and impairment documents in underwriting

Mid-Term Amendment Request

(Panels move at the back)

Policy Change Request (Add Location) : **WBND48189412**

Daniel Williams Tuesday, December 20, 2018 2:36 PM < >

Hi John,
I hope you're having a great week. I just left you a voice mail !

Best Valley Agency has taken on their first remote employee starting **TODAY**. Therefore, please add the following location to our Worker's Compensation policy.

10025 Down Row Valley Drive,
Winchester, NH 01232

Payroll to add \$85,000 to class code 4511A and FEIN 25- 2713936.

Can you tell me when this might be processed? Regards,

Daniel Williams
Underwriting Support Service
ABC Insurance Company
M: (512) 473-4555

Delete Print Reply Forward

EXL XTRAKTO.AI™

Endorsement Email Details

Broker Information

Sender email: **daniel.williams@abcinsurance.com**

Policy Information

Company Name: **Best Valley Agency** Policy Number: **WBND48189412**

Endorsement Information

Effective Date: **12/20/2018**

Request Type	Change Type
Location	Add

Payroll	FEIN
\$85,000	25-2713936

Class Code	Employee Count
4511A	1

Street Address	City
10025 Down Row Valley Drive	Winchester

State	Zip Code
New Hampshire	01232

Description of Use Case	
Use Case Type	Complex
Form Type	Unstructured

Business Benefits	
Automation %	40-50%
Automation Type	AI as Assistant
Cost Benefit	30-40% Cost Reduction

Other Details	
LOB	WC
Document Format	Email

- Mid-term amendment requests and Certificate of Insurances in policy servicing

Intake of Claim

(Panels move at the back)

2/1/2021

I am writing to report an accident for one of our company car on 12th January 2020, 3 PM EST. Details of the incident are mentioned below:

Company name: ABC Construction Limited, 23W Penstar Drive, Chicago IL
 Policy Number: 21CAP7892247
 Vehicle Details: Ford F150 Black, 2020, VIN- ABCXYZ321
 Driver: Dave Edwards, 746-379-3782, 2513 NE Home Lane, Chicago, IL 60062
 Accident Location: South Wacker Street, Chicago IL
 Accident Description: Dave was leaving the construction site on South Wacker and backed his truck into a pole in the parking lot. It was in his blind spot. There is a big dent in the right rear fender of my truck
 Other Parties involved: None
 Other vehicle involved: None
 No bodily injury to driver or anyone else

We haven't filed a police report yet since it didn't feel necessary. Would appreciate if you can log the claim and share the date / time when we can expect the appraiser to visit. The vehicle is currently parked at our corporate office 23W Penstar Drive, Chicago IL

For any queries, please feel free to reach out to me on phone or email.

Regards,
 Joanna Smith
 Assistant Manager, Logistics
 +1-746-890-8933
 ABC Construction Limited
 23W Penstar Drive, Chicago IL

EXL XTRAKTO.AI™

New Loss Notification Email

Insured Details

Insured Name
ABC Construction Limited, 23W Penstar Drive

Policy Number
21CAP7892247

Incident Details

Incident Date and Time
12 January 2020, 3 PM EST

Vehicle Details
Ford F150 Black, 2020 VIN ABCXYZ321

Driver
Dave Edwards, 746-379-3782, 2513 NE Home Lane

Accident and Loss description
Backed truck into a pole in parking lot, dent in right rear fender

Parties Involved
None

Police Report Number
None

Reporter Details

Reported by
Joanna Smith, +1-746-890-8933

Description of Use Case

Use Case Type	Complex
Form Type	Unstructured

Business Benefits

Automation %	40-50%
Automation Type	AI as Assistant
Cost Benefit	30-40% Cost Reduction

Other Details

LOB	Property
Document Format	Email

- Intake of claim, medical records, assessor reports and invoices

(Panels move at the back)

Contact Center Transcripts For Customer Intent

Contact Center Transcript

Unknown Speaker 00:22
Thank you for calling acme corporation. This is David . Can I have your first and last name please.

Unknown Speaker 00:26
It's John here, John Doe

Unknown Speaker 00:32
And how can I help you John.


Unknown Speaker 00:35
I am calling in regards to my policy number double r and in romeo r t as in tango w 35524. **The policy was cancelled but I still got a premium remember.** **Steal asking for pay mint.** I can sell policy in January. Uh alright. Okay. I see

Unknown Speaker 00:40jd
Let me umm look for last name of. Can I have the business name and your relationship


Unknown Speaker 00:43
Its H in enry a as in apple r b e as in England. L L C I am Senior director

Unknown Speaker 00:46
Thank you I et me search for the **premium charges**

.....



EXL XTRAKTO.AI™



Call Metadata

Top Key Call Intents

Cancellation (85%)
Keywords : Cancelled, terminated..

Payment (36%)
Keywords : Payment, charge, recurring charge, auto pay

Premium (22%)
Keywords : Premium, premium amount ..

Refined Transcript

Speaker Separation

Agent 00:22
I hank you for calling acme corporation. This is David . Can I have your first and last name please.

Customer 00:26
It's John here, John Doc

Agent 00:32
And how can I help you John.

Customer 00:35
I am calling in regards to my policy number double r and in romco r t as in tango w 35524. The policy was cancelled but

.....

.....

Description of Use Case

Use Case Type	Medium
Form Type	Unstructured

Business Benefits

Automation %	-
Automation Type	AI as Assistant
Cost Benefit	Variable

Other Details

LOB	Commercial - Small Business
Document Format	NoSQL, Json, Text, Python DF

- Mining contact center transcripts for customer intent

(Panels move at the back)

Legal Summarizations

The interface displays a legal document on the left, a central processing bar labeled 'EXL XTRAKTO.AI™', and summary panels on the right. The document is a writ of summons from the Circuit Court for Baltimore City, dated August 01, 2016. The summary panels extract key information from the document, including the lawsuit type (Asbestos Litigation), title of action (Jane Doe), court name, appearance due date (60 days after service), case number (24x11111111), and attorney (Law Offices of William Johnson). A 'DESCRIPTION OF USE CASE' panel indicates the use case is 'Complex' and the form is 'Unstructured'. A 'BUSINESS BENEFITS' panel shows an automation rate of 40%, AI as the assistant, and a cost benefit of 35-40% cost reduction. An 'Update DB' button is located at the bottom right of the summary panels.

CIRCUIT COURT FOR BALTIMORE CITY
LAVINIA BHATIA, CLERK
111 NORTH CALVERT STREET - Room 062
BALTIMORE, MARYLAND 21202

WRIT OF SUMMONS CASE NUMBER: 24x11111111

STATE OF MARYLAND, CITY OF BALTIMORE, To WIT:

To: HATFAN, INC.
SERVE ON: OPENLANE TRUST CO.
12 East Yhatr Street
Baltimore, MD 19801

You are hereby summoned to file a written response by pleading or motion in this Court to the attached Complaint filed by JANE DOE 0313 GREENTRE AVENUE BALTIMORE, MD 12202 with 60 days after service of this summons upon you.

WITNESS the Honorable Chief Judge of the E J41jji end.
LA VI G. BHATIA
ER, CLERK
Clerk
AUG 01 2016
Date Issued:

EXL XTRAKTO.AI™

Lawsuit Type
Lawsuit Type
Asbestos Litigation

Lawsuit Details
Title of Action
JANE DOE
Court
CIRCUIT COURT FOR BALTIMORECITYLAVINIA BHATIA, CLERK
Apperance Due
60days after service of this summons
Case Number
24x11111111
Attorney
Law Offices of William Johnson

Update DB

DESCRIPTION OF USE CASE
Use Case Type: Complex
Form Type: Unstructured

BUSINESS BENEFITS
Automation %: 40 %
Automation Type: AI as Assistant
Cost Benefit: 35-40% Cost Reduction

- Legal summarizations and many others



EXL Xtrakto.AI™

AI and NLP Powered Content
Extraction Capability

<https://www.exlservice.com/exl-xtrakto-ai>



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horizontally





After fade out, “X” BG panels zoom-in to solid middle color